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> [soundcore by Anker P20i True Wireless Earbuds Instruction Manual](#)

**soundcore**

# soundcore P20i True Wireless Earbuds

Instruction Manual

## 1. INTRODUCTION

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Thank you for choosing the soundcore P20i True Wireless Earbuds. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your earbuds to ensure optimal performance and longevity. The P20i earbuds are designed to deliver powerful audio with enhanced bass, stable wireless connectivity, and a comfortable, water-resistant design for everyday use.



*Image: soundcore P20i True Wireless Earbuds and Charging Case. This image displays the black soundcore P20i earbuds alongside their compact charging case, which features an integrated lanyard for portability.*

## **2. WHAT'S IN THE BOX**

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Ensure all components are present before proceeding with setup:

- soundcore P20i True Wireless Earbuds (Left and Right)
- Charging Case with Lanyard
- USB-C Charging Cable
- S/M/L Ear Tips (one set pre-installed, two additional sets)

### 3. PRODUCT FEATURES

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- **Powerful Bass with 10mm Drivers:** Experience deep, resonant bass and clear audio thanks to oversized 10mm drivers and BassUp technology.



*Image: Powerful Bass. A detailed diagram illustrating the internal 10mm driver of the soundcore P20i earbuds, emphasizing its design for delivering powerful bass.*

- **Personalized Listening Experience via soundcore App:** Customize your sound with 22 preset EQs, adjust touch controls, and utilize the 'Find My Earbuds' feature to locate misplaced earbuds.

# PERSONALIZED EXPERIENCE WITH APP



*Image: Personalized Experience with App. Multiple smartphone screens showcasing the soundcore app's user interface, highlighting features like 22 preset equalizers, customizable controls, gaming mode, and white noise options.*

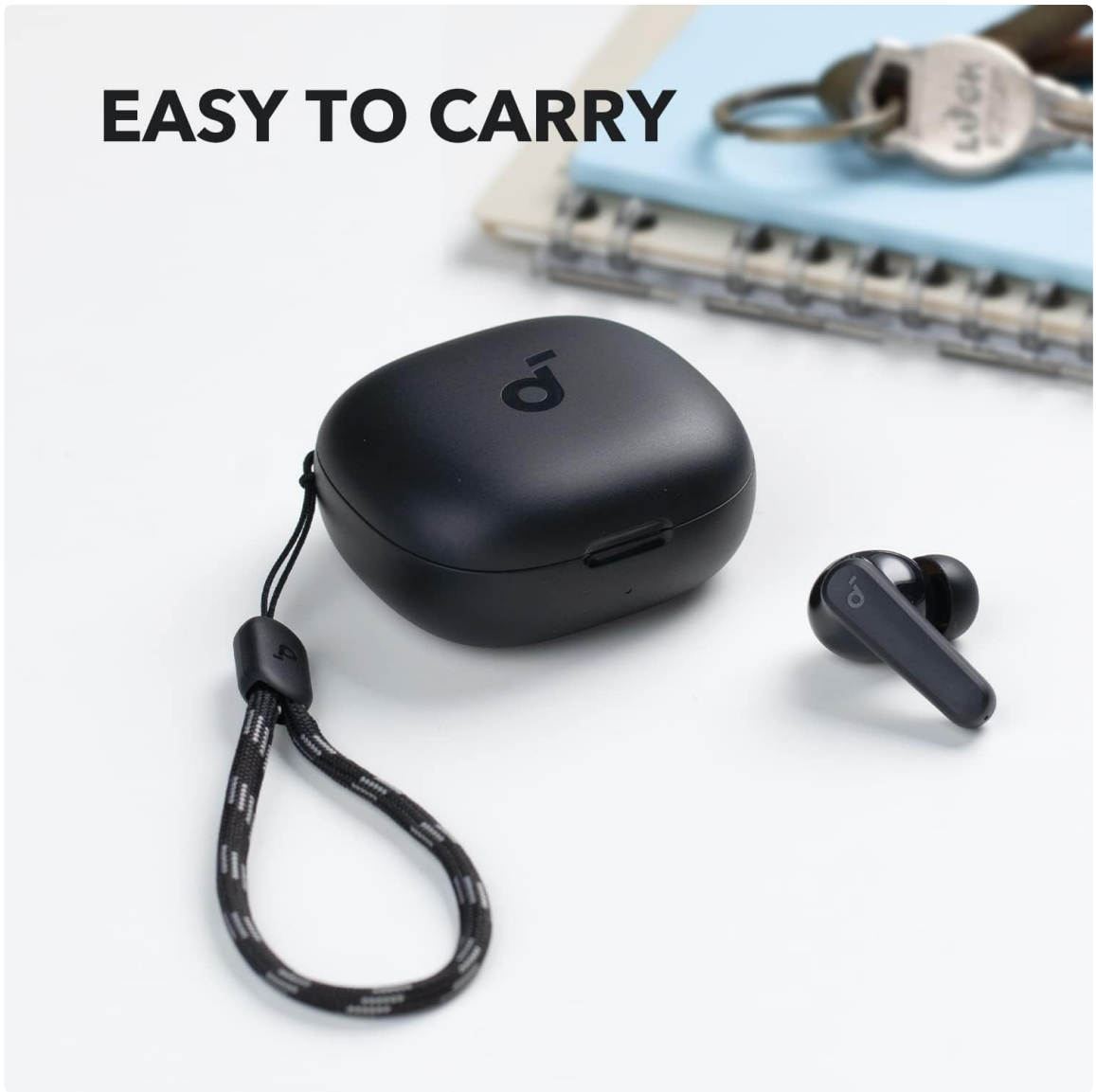
- **Extended Playtime & Fast Charging:** Enjoy up to 10 hours of playtime on a single charge, extended to 30 hours with the charging case. A quick 10-minute charge provides 2 hours of listening.



*Image: Long Playtime, Fast Charging. This graphic illustrates the battery life of the soundcore P20i earbuds, showing 10 hours on a single charge and 30 hours total with the charging case, along with a fast charging icon.*

- **Portable Design:** The earbuds and charging case are compact and lightweight, featuring a convenient lanyard for easy carrying.

# EASY TO CARRY



*Image: Easy to Carry. The compact soundcore P20i charging case, equipped with a lanyard, is shown alongside everyday items like keys and a notebook, highlighting its portability.*

- **AI-Enhanced Clear Calls:** Two built-in microphones and an AI algorithm work together to ensure your voice is picked up clearly during calls, even in noisy environments.

# AI-ENHANCED CALLS

Via 2 Mics



*Image: AI-Enhanced Calls. A person is shown wearing the soundcore P20i earbuds, demonstrating the clear call quality facilitated by the dual AI-enhanced microphones.*

- **IPX5 Water-Resistant:** The earbuds are protected against splashes and sweat, making them suitable for workouts and outdoor activities.

# IPX5 WATER RESISTANT



*Image: IPX5 Water Resistant. A close-up of a soundcore P20i earbud with water droplets on its surface, visually confirming its IPX5 water resistance.*

## 4. SETUP GUIDE

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### 4.1 Charging

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case.
2. Connect the USB-C charging cable to the charging port on the case and to a power source.
3. The LED indicator on the case will show charging status. Once fully charged, the indicator will turn off or show a steady light.

### 4.2 Bluetooth Pairing

The earbuds will automatically enter pairing mode when removed from the charging case for the first time.

1. Open the charging case. The earbuds will power on and enter Bluetooth pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "soundcore P20i" in the list of available Bluetooth devices and select it to connect.
4. Once connected, you will hear an audible confirmation.

## 4.3 soundcore App Installation

For a personalized experience, download the soundcore app.

1. Scan the QR code in the product packaging or search for "soundcore" in your device's app store (iOS App Store or Google Play Store).
2. Install the app and open it.
3. Follow the in-app instructions to connect your P20i earbuds.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Power On/Off

- **Power On:** Open the charging case, or press and hold the touch control area on both earbuds for 2 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or disconnect from Bluetooth and they will power off automatically after a few minutes.

### 5.2 Touch Controls

The P20i earbuds feature intuitive touch controls. These can be customized via the soundcore app.

Action	Left Earbud	Right Earbud
Play/Pause	Single Tap	Single Tap
Next Track	Double Tap	Double Tap
Previous Track	Triple Tap	Triple Tap
Answer/End Call	Single Tap	Single Tap
Reject Call	Press and Hold (2s)	Press and Hold (2s)
Activate Voice Assistant	Press and Hold (2s)	Press and Hold (2s)

*Note: Default controls are listed. These can be reconfigured in the soundcore app.*

### 5.3 Product Overview Video

For a visual guide on setup and features, please watch the official product overview video:

*Video: soundcore P20i Earbuds Product Overview. This video provides a comprehensive overview of the soundcore P20i earbuds, including unboxing, key features, and usage demonstrations.*

## 6. MAINTENANCE

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### 6.1 Cleaning

Regular cleaning helps maintain sound quality and hygiene.

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- For the ear tips, remove them from the earbuds and clean with a damp cloth and mild soap if

necessary. Rinse thoroughly and ensure they are completely dry before reattaching.

- The P20i earbuds feature an open audio output design, which simplifies cleaning and prevents dirt accumulation compared to designs with protective meshes.

## 6.2 Water Resistance (IPX5)

The earbuds are IPX5 water-resistant, meaning they can withstand splashes and sweat. However, they are not designed for submersion in water. Avoid exposing them to heavy rain, showering, or swimming.

## 7. TROUBLESHOOTING

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If you encounter issues with your soundcore P20i earbuds, refer to the following common solutions:

- **Earbuds not pairing or only one earbud connecting:**
  - Ensure both earbuds are fully charged.
  - Place both earbuds back into the charging case, close the lid, wait 5 seconds, then open the lid again.
  - On your device, forget or unpair "soundcore P20i" from your Bluetooth settings.
  - Try pairing again as per section 4.2.
  - If the issue persists, perform a factory reset (refer to the soundcore app or official support for specific steps).
- **Poor sound quality (low bass, distorted audio):**
  - Ensure the ear tips provide a snug fit in your ear canal. Try different sizes (S/M/L) for optimal seal.
  - Clean the earbuds' audio output and ear tips.
  - Adjust the EQ settings in the soundcore app.
  - Ensure your device's volume is not too low or too high, causing distortion.
- **Bluetooth connection unstable or dropping:**
  - Ensure your device is within the effective Bluetooth range (typically 10 meters/33 feet) and there are no major obstructions.
  - Avoid strong electromagnetic interference from other devices.
  - Update the earbud firmware via the soundcore app if an update is available.
- **Battery draining quickly:**
  - Ensure the earbuds are properly seated in the charging case when not in use.
  - Fully charge the case and earbuds regularly.
  - High volume usage can reduce battery life.
- **Slight audio delay with video:**
  - While Bluetooth 5.3 minimizes latency, some minor delays can occur depending on the device and application. This is generally not a defect.
  - Check if the soundcore app has a 'Gaming Mode' or 'Low Latency Mode' that can be enabled.

## 8. SPECIFICATIONS

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Feature	Detail
Model Name	soundcore P20i
Item Model Number	A3949
Brand	soundcore
Colour	Black
Ear Placement	In Ear
Form Factor	True Wireless
Connectivity Technology	Wireless (Bluetooth 5.3)
Noise Control	None
Sensitivity	92 dB
Product Dimensions	5.7 x 5.2 x 2.8 cm
Item Weight	0.45 g
Batteries	1 A batteries required (included)
Country of Origin	China

## 9. WARRANTY AND SUPPORT

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soundcore products are backed by Anker's commitment to quality and customer satisfaction. For warranty information, technical support, or to contact customer service, please visit the official soundcore website or refer to the contact details provided in your product packaging. Anker is known for its stellar customer service and will assist with product issues, including replacements if necessary.