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Soundcore A20i

Soundcore by Anker A20i True Wireless Earbuds User Manual

Model: A20i (A3948)

1. PRODUCT OVERVIEW

The Soundcore by Anker A20i True Wireless Earbuds are designed for a personalized audio experience with extended battery life and clear call quality. These earbuds feature Bluetooth 5.3 connectivity, customizable sound profiles via the Soundcore app, and a water-resistant design.



Image: Soundcore A20i True Wireless Earbuds in purple, showcasing the compact design and charging case.

2. WHAT'S IN THE BOX

- Soundcore A20i True Wireless Earbuds
- Charging Case
- Eartips (multiple sizes)
- USB-C Cable

3. SETUP AND CHARGING

3.1 Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the provided USB-C cable to the charging case and a power source. The charging time for the case is approximately 4.5 hours. The earbuds offer 9 hours of playtime on a single charge, extending to 28 hours with the charging case. A quick 10-minute charge provides an additional 2 hours of playtime.



Image: Earbuds in charging case, highlighting the fast charging feature.

3.2 Bluetooth Pairing

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for 'Soundcore A20i' in the list of available Bluetooth devices and select it to connect.
4. Once connected, you will hear an audio prompt, and the indicator lights on the earbuds will confirm successful pairing.



Image: Earbuds shown next to a phone screen indicating a successful Bluetooth connection.

4. OPERATING THE EARBUDS

4.1 Touch Controls

The Soundcore A20i earbuds feature touch controls for various functions. These controls can be customized via the Soundcore app.



Image: A finger tapping the touch control area of an earbud.

4.2 Soundcore App

Download the Soundcore app to unlock the full potential of your A20i earbuds. The app allows you to:

- Choose from 22 preset EQs or create custom sound profiles.
- Customize tap controls for playback, calls, and voice assistant.
- Activate Soundcore's signature BassUp preset for enhanced bass.
- Access additional features like Gaming Mode.

CUSTOMIZABLE SOUND

With 22 Preset EQs



Image: Smartphone screen showing the Soundcore app interface for sound customization.

4.3 AI-Enhanced Clear Calls

Equipped with an AI algorithm and 2 built-in microphones, the earbuds ensure your voice is heard clearly during calls, even in noisy environments.

AI-ENHANCED CALLS

Via 2 Mics



Image: A person wearing the earbuds, emphasizing clear call quality.

4.4 Single Earbud Mode

The Soundcore A20i supports single earbud mode, allowing you to use either the left or right earbud independently for calls or music playback.

5. MAINTENANCE

5.1 Cleaning

Regularly clean the earbuds and charging case to maintain optimal performance. Use a soft, dry cloth to wipe the surfaces. For the eartips, remove them and clean with a damp cloth, then ensure they are completely dry before reattaching.

5.2 Water Resistance

The earbuds are water-resistant (IPX5 rated), making them suitable for workouts and light rain. However, they are not designed for swimming or submersion in water. Ensure the earbuds are dry before placing them back in the charging case.

5.3 Storage

When not in use, store the earbuds in their charging case to protect them and ensure they remain charged. The compact case and included lanyard make them easy to carry.



Image: Charging case with lanyard for convenient portability.

6. TROUBLESHOOTING

If you encounter any issues with your Soundcore A20i earbuds, try the following steps:

- **No Sound:** Ensure the earbuds are charged and properly paired with your device. Check the volume levels on both the earbuds and your device.
- **Pairing Issues:** Turn off Bluetooth on your device, then turn it back on. Remove 'Soundcore A20i' from your device's Bluetooth history and attempt to re-pair. Ensure the earbuds are in pairing mode.
- **Unresponsive Touch Controls:** Ensure your fingers are clean and dry. Try resetting the earbuds (refer to the full manual for specific reset instructions if needed).
- **Charging Problems:** Verify the USB-C cable is securely connected to both the case and the power source. Check for any debris in the charging port.

For more detailed troubleshooting, please refer to the official Soundcore support resources.

7. SPECIFICATIONS

Feature	Specification
Model Name	soundcore A20i
Connectivity Technology	Wireless (Bluetooth 5.3)
Wireless Communication Technology	Bluetooth
Battery Life (Earbuds)	9 hours
Total Playtime (with Case)	28 hours
Charging Time	4.5 Hours (Case)
Water Resistance Level	Waterproof (IPX5)
Noise Control	Sound Isolation, Noise Cancellation
Control Method	Touch
Microphones	2 Mics for AI Clear Calls
Item Weight	1.44 ounces
Product Dimensions	2.36 x 0.98 x 1.57 inches

8. WARRANTY AND SUPPORT

Soundcore products come with a limited warranty. For detailed warranty information, product registration, and technical support, please visit the official Soundcore website or contact their customer service. Keep your purchase receipt for warranty claims.

For further assistance, you may visit the [Soundcore Store on Amazon](#).