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Soundcore A3948

Soundcore by Anker A20i True Wireless Earbuds User Manual

Model: A3948 | Brand: Soundcore

INTRODUCTION

The Soundcore by Anker A20i True Wireless Earbuds are designed to provide a personalized and high-quality audio experience. Featuring Bluetooth 5.3 for stable connectivity, these earbuds offer customized sound profiles via the Soundcore app, extended playtime, and AI-enhanced clear calls. Their lightweight and portable design ensures comfort and convenience for daily use.



Image: Soundcore A20i True Wireless Earbuds and their compact charging case.

WHAT'S IN THE BOX

Your Soundcore A20i True Wireless Earbuds package includes the following components:

- Soundcore A20i True Wireless Earbuds (Left and Right)
- Charging Case
- USB-C Charging Cable
- Multiple Sizes of Ear Tips (typically S, M, L)
- Quick Start Guide / Safety Manual

SETUP

Initial Pairing

To pair your Soundcore A20i earbuds for the first time:

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for available Bluetooth devices and select "Soundcore A20i".
4. Once connected, the earbuds will automatically connect to the last paired device when taken out of the case.

AI-ENHANCED CALLS

Via 2 Mics



Image: Visual representation of the earbuds connecting to a device via Bluetooth.

Soundcore App Installation

For enhanced features and customization, download the Soundcore app:

- Search for "Soundcore" in your device's app store (Google Play Store or Apple App Store).
- Install the app and follow the on-screen instructions to connect your earbuds.
- The app allows you to choose from 22 preset EQs, customize tap controls, and access other settings.

CUSTOMIZABLE SOUND

With 22 Preset EQs

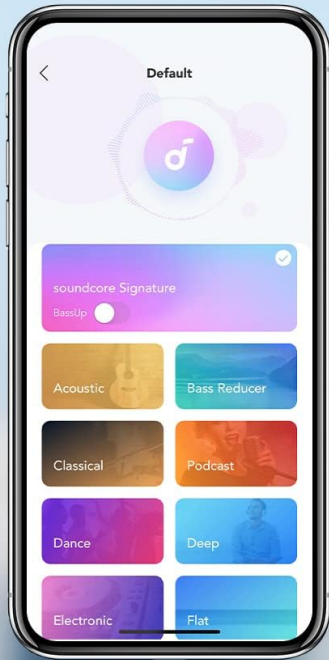


Image: Screenshot of the Soundcore app displaying various sound customization options, including 22 preset EQs.

OPERATING INSTRUCTIONS

Touch Controls

The Soundcore A20i earbuds feature touch controls for various functions. These controls can be customized via the Soundcore app.

- **Single Earbud Mode:** When using only one earbud, you can typically control play/pause, answer calls, and decline calls.
- **Dual Earbud Mode:** With both earbuds in use, you can access all functions, including skipping tracks, in addition to the single earbud controls.

APP FOR PERSONALIZATION

Via the soundcore App



Image: The Soundcore app's control customization screen, allowing users to assign functions to single tap, double tap, and tap and hold gestures for each earbud.

Making and Receiving Calls

The earbuds are equipped with 2 built-in microphones and an AI algorithm to ensure clear call quality, even in noisy environments.

- **Answer/End Call:** Tap the touch sensor on either earbud.
- **Decline Call:** Press and hold the touch sensor on either earbud.

LANYARD FOR EASY CARRY



Image: A person wearing the Soundcore A20i earbuds, highlighting the AI-enhanced call feature for clear communication.

CHARGING

The Soundcore A20i earbuds provide extended playtime with their charging case. The case uses a standard USB-C charger.

- **Earbud Playtime:** Up to 9 hours on a single charge.
- **Total Playtime with Charging Case:** Up to 28 hours.
- **Fast Charging:** A 10-minute charge provides an additional 2 hours of playtime.



Image: The Soundcore A20i charging case with indicators for 9 hours of earbud playtime and 28 hours of total playtime with the case, emphasizing fast charging capabilities.

MAINTENANCE

The Soundcore A20i earbuds are designed with water resistance to withstand splashes and sweat, making them suitable for workouts and outdoor activities. To ensure longevity and optimal performance:

- After exposure to sweat or water, gently wipe the earbuds dry before placing them back in the charging case.
- Keep the charging port clean and free of debris.
- Store the earbuds and case in a cool, dry place when not in use.
- Regularly clean the ear tips and earbud surfaces with a soft, dry cloth.

TROUBLESHOOTING

If you encounter issues with your Soundcore A20i earbuds, try the following steps:

- **No Sound:** Ensure the earbuds are charged and properly paired with your device. Check the volume levels on both the earbuds and your device.

- **Pairing Issues:** Turn off Bluetooth on your device, then turn it back on. Forget the device from your Bluetooth list and attempt to re-pair. Ensure the earbuds are in pairing mode.
- **One Earbud Not Working:** Place both earbuds back into the charging case, close the lid, and then take them out again. This can often re-sync them.
- **Unresponsive Controls:** Ensure the earbuds are clean and dry. If issues persist, try resetting the earbuds (refer to the full user manual for specific reset instructions if available).
- **Poor Call Quality:** Ensure the microphones are not obstructed. Try moving to a quieter environment.

SPECIFICATIONS

Feature	Specification
Model Name	soundcore A20i
Connectivity Technology	Wireless (Bluetooth 5.3)
Ear Placement	In Ear
Noise Control	Sound Isolation
Playtime (Earbuds)	Up to 9 hours
Playtime (with Charging Case)	Up to 28 hours
Fast Charging	10 min charge = 2 hours playtime
Water Resistance Level	Waterproof
Control Method	Touch
Microphones	2 (AI-Enhanced for Clear Calls)
Compatible Devices	Cellphones, Desktops, Laptops, Tablets
Item Weight	1.44 ounces
Product Dimensions	2.36 x 0.98 x 1.57 inches
Manufacturer	Anker
UPC	194644124465

WARRANTY AND SUPPORT

Soundcore products typically come with a limited warranty. Please refer to the official Soundcore website or the warranty card included in your product packaging for specific warranty terms and conditions. For further assistance, technical support, or warranty claims, please contact Soundcore customer service. You can also find additional resources and the full user manual (PDF) at the following link: [Download User Manual \(PDF\)](#)

