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## Soundcore A20i

# Soundcore by Anker A20i True Wireless Earbuds User Manual

Model: A20i

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## 1. INTRODUCTION

This manual provides instructions for the Soundcore by Anker A20i True Wireless Earbuds. These earbuds offer a personalized audio experience with customizable sound settings, extended battery life, and clear call quality, all within a lightweight and portable design.



Image: Soundcore A20i True Wireless Earbuds and their charging case in white.

## 2. SETUP

### 2.1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. The charging case provides additional power for the earbuds on the go.

- Place the earbuds into the charging case.
- Connect the charging case to a power source using a USB-C cable.

- The LED indicator on the case will show charging status.



Image: Earbuds being placed into their charging case.

**Fast Charging:** A 10-minute charge provides approximately 2 hours of playback.



Image: A visual representation indicating that a 10-minute charge yields 2 hours of listening time.

## 2.2. Bluetooth Pairing

To connect your Soundcore A20i earbuds to a device:

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device, enable Bluetooth and search for "Soundcore A20i" in the list of available devices.
3. Select "Soundcore A20i" to connect.

The earbuds will automatically connect to the last paired device when removed from the case.



Image: A smartphone display indicating a successful Bluetooth connection to the Soundcore A20i earbuds.

## 3. OPERATING THE EARBUDS

### 3.1. Wearing the Earbuds

Insert the earbuds into your ear canals and twist gently to find a secure and comfortable fit. The earbuds are designed to be lightweight and comfortable for extended use.



Image: A person demonstrating how to properly insert a Soundcore A20i earbud into their ear.

### 3.2. Touch Controls

The Soundcore A20i earbuds feature customizable touch controls. You can configure these controls using the Soundcore app.



Image: The Soundcore app interface displaying options to customize tap controls for both left and right earbuds.

### 3.3. Customized Sound with Soundcore App

Enhance your listening experience by customizing the sound profile through the Soundcore app. The app offers 22 preset EQs and the signature BassUp preset for boosted bass.



Image: A person wearing Soundcore A20i earbuds, with a smartphone showing the Soundcore app's customizable sound equalizer settings.

### 3.4. AI-Enhanced Clear Calls

The earbuds are equipped with 2 built-in microphones and an AI algorithm to ensure your voice is heard clearly during calls, even in noisy environments.

# AI-ENHANCED CALLS

Via 2 Mics



Image: A man smiling while using a white Soundcore A20i earbud for a phone call, highlighting the clear call feature.

## 3.5. Single Earbud Mode

You can use either the left or right earbud independently for calls or music playback. Simply remove one earbud from the case and leave the other in, or put it away.

## 4. MAINTENANCE

### 4.1. Water Resistance

The Soundcore A20i earbuds are water-resistant, making them suitable for workouts and light rain. Avoid submerging them in water or exposing them to excessive moisture.

### 4.2. Cleaning

Regularly clean your earbuds and charging case to maintain optimal performance and hygiene. Use a soft,

dry, lint-free cloth. For ear tips, remove them and clean with mild soap and water, then dry thoroughly before reattaching.

## 5. TROUBLESHOOTING

### 5.1. Earbuds Not Pairing

- Ensure both earbuds are charged.
- Place earbuds back in the case, close it, then open it again to re-enter pairing mode.
- Forget "Soundcore A20i" from your device's Bluetooth list and try pairing again.

### 5.2. Sound Quality Issues

- Check the ear tip size for a secure seal in your ear. An improper fit can affect bass and overall sound.
- Adjust EQ settings in the Soundcore app.
- Ensure earbuds are clean and free from debris.

### 5.3. Earbuds Not Charging

- Ensure the charging cable is securely connected to both the case and the power source.
- Clean the charging contacts on both the earbuds and inside the case.
- Try a different USB-C cable and power adapter.

## 6. SPECIFICATIONS

Feature	Detail
Model Name	Soundcore A20i
Connectivity	Bluetooth 5.3, Wireless
Wireless Range	10 Meters
Battery Life (Earbuds)	Up to 9 Hours
Total Playtime (with Case)	Up to 28 Hours
Fast Charging	10 min charge for 2 hours playback
Microphones	2 (AI-enhanced for calls)
Water Resistance	Water Resistant
Control Method	Touch
Audio Driver Type	Dynamic Driver

Material	Plastic
Dimensions (L x W x H)	2.36 x 0.98 x 1.57 inches
Item Weight	1.44 ounces

## 7. WARRANTY AND SUPPORT

Soundcore products are covered by a limited warranty. For detailed warranty information, product registration, and technical support, please visit the official Soundcore website or contact customer service.

For further assistance, refer to the product detail page on Amazon or contact Soundcore customer support directly.

### PRODUCT OVERVIEW VIDEO

Your browser does not support the video tag.

Video: An official overview of the Soundcore A20i True Wireless Earbuds, demonstrating key features and usage.