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Xbox RFZ-00017

Xbox Elite Series 2 Core Wireless Gaming Controller – Blue

Model: RFZ-00017

Official User Manual

1. Introduction and Overview

The Xbox Elite Wireless Controller Series 2 – Core in blue is engineered for competitive gamers, offering advanced customization and durability. This controller features adjustable-tension thumbsticks, a wrap-around rubberized grip, and shorter hair trigger locks, providing a precise and comfortable gaming experience. It supports connectivity across Xbox Series X|S, Xbox One, Windows PC, Android, and iOS devices.

Image 1.1: Front view of the Xbox Elite Series 2 Core Wireless Gaming Controller in Blue.

2. What's in the Box

Upon unboxing your Xbox Elite Series 2 Core Wireless Gaming Controller, you will find the following components:

- Xbox Elite 2 Controller Core – Blue
- Faceted D-Pad
- Standard Thumbsticks (2)
- Thumbstick-adjustment tool
- USB-C cable

Image 2.1: Visual representation of the items included in the product packaging.

3. Key Features

The Xbox Elite Series 2 Core Controller is designed with several features to enhance your gaming experience:

- **Adjustable-Tension Thumbsticks:** Customize the resistance of your thumbsticks for precise aiming and control.
- **Wrap-Around Rubberized Grip:** Provides enhanced comfort and stability during extended gaming sessions.
- **Shorter Hair Trigger Locks:** Engage triggers faster for a competitive edge in fast-paced games.
- **Limitless Customization:** Utilize the Xbox Accessories app to remap buttons, adjust stick sensitivity, and create up to 3 custom profiles. You can even change the color of the Xbox button light.
- **Extended Battery Life:** Enjoy up to 40 hours of rechargeable battery life on a single charge.
- **Multi-Device Connectivity:** Connect via Xbox Wireless, Bluetooth, or the included USB-C cable to play on Xbox Series X|S, Xbox One, Windows PC, Android, and iOS devices.

Image 3.1: Close-up view of the controller emphasizing its adjustable thumbsticks and rubberized grip.

Image 3.2: Illustration of the controller's customization capabilities through the Xbox Accessories app.

Image 3.3: The controller connected via its USB-C cable, demonstrating its charging and wired play capability.

Image 3.4: The controller seamlessly switching between an Xbox console, a PC setup, and a mobile device.

4. Setup

4.1 Initial Connection

Your Xbox Elite Series 2 Core Controller can be connected to your device using one of three methods:

- **Xbox Wireless:** For Xbox consoles, press the Pair button on both the controller and the console to establish a wireless connection.
- **Bluetooth:** For Windows PCs, Android, and iOS devices, enable Bluetooth on your device and put the controller into pairing mode by holding the Pair button. Select the controller from your device's Bluetooth settings.
- **USB-C Cable:** Connect the included USB-C cable from the controller to your device for a wired connection. This also charges the controller.

4.2 Customization with Xbox Accessories App

To unlock the full potential of your controller, download the Xbox Accessories app from the Microsoft Store (for Windows) or your device's app store (for mobile). This app allows you to:

- Remap buttons to your preferred layout.
- Adjust thumbstick sensitivity curves.
- Set trigger dead zones.
- Create and save up to 3 custom profiles directly on the controller.
- Change the Xbox button light color.

5. Operating the Controller

5.1 Adjustable Thumbsticks

Use the included thumbstick-adjustment tool to change the tension of the thumbsticks. Insert the tool into the base of each thumbstick and rotate to increase or decrease resistance according to your preference.

5.2 Hair Trigger Locks

Switches on the underside of the controller allow you to activate hair trigger locks. This reduces the distance the triggers need to be pressed to register an input, providing faster response times in games.

5.3 Profile Switching

The controller can store up to three custom profiles. Use the Profile button located on the front of the controller (between the D-pad and right thumbstick) to cycle through your saved profiles on the fly. The indicator lights will show which profile is active.

5.4 Battery Management

The controller features a built-in rechargeable battery. To charge, connect the USB-C cable to the controller and a power source (e.g., console, PC, or USB wall adapter). A full charge provides up to 40 hours of gameplay. The Xbox Accessories app can display the current battery level.

6. Maintenance

Proper maintenance ensures the longevity and optimal performance of your controller:

- **Cleaning:** Use a soft, dry cloth to wipe down the controller regularly. For stubborn dirt, a slightly damp cloth can be used, ensuring no moisture enters openings. Avoid abrasive cleaners or solvents.
- **Storage:** Store the controller in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** Avoid fully discharging the battery frequently. For long-term storage, charge the battery to approximately 50% to preserve its health.
- **Component Handling:** When swapping thumbsticks or D-pads, handle components gently to avoid damage.

7. Troubleshooting

If you encounter issues with your Xbox Elite Series 2 Core Controller, consider the following troubleshooting steps:

- **Controller Not Connecting:**
  - Ensure the controller is charged.
  - Verify Bluetooth is enabled on your device and the controller is in pairing mode.

- Try connecting via the USB-C cable to rule out wireless issues.
- Restart your console or device.

- **Input Lag or Disconnections:**
  - Ensure there are no obstructions between the controller and your device.
  - Minimize interference from other wireless devices.
  - Update controller firmware via the Xbox Accessories app.

- **Buttons or Sticks Not Responding:**
  - Check for physical debris around buttons or sticks.
  - Reset the controller by holding the Xbox button for 5-10 seconds until it powers off, then power it back on.
  - Test the controller with another device or game to isolate the issue.

- **Battery Not Charging:**
  - Ensure the USB-C cable is securely connected to both the controller and the power source.
  - Try a different USB-C cable or power source.

For persistent issues, refer to the official Xbox Support website or contact customer service.

8. Specifications

Attribute	Detail
Model Number	RFZ-00017
Dimensions (L x W x H)	3.07 x 7.29 x 7.23 inches
Item Weight	1.65 pounds
Connectivity	Xbox Wireless, Bluetooth, USB-C
Battery Type	1 Lithium Ion battery (included)
Battery Life	Up to 40 hours
Compatible Devices	Xbox Series X|S, Xbox One, Windows PC, Android, iOS
Manufacturer	Microsoft
Release Date	April 25, 2023

9. Warranty and Support

9.1 Return Policy

This product is subject to a 30-day return policy for refund or replacement, as per Amazon's standard return guidelines.

9.2 Protection Plans

Optional protection plans are available for purchase to extend coverage beyond the standard warranty. These include:

- 2-Year Protection Plan
- 3-Year Protection Plan
- Complete Protect (monthly billing, covers eligible past and future purchases)

For detailed terms and conditions of these plans, please refer to the respective plan documentation.

9.3 Customer Support

For further assistance, technical support, or warranty claims, please visit the official Xbox Support website or contact Microsoft customer service. Keep your proof of purchase for any warranty-related inquiries.

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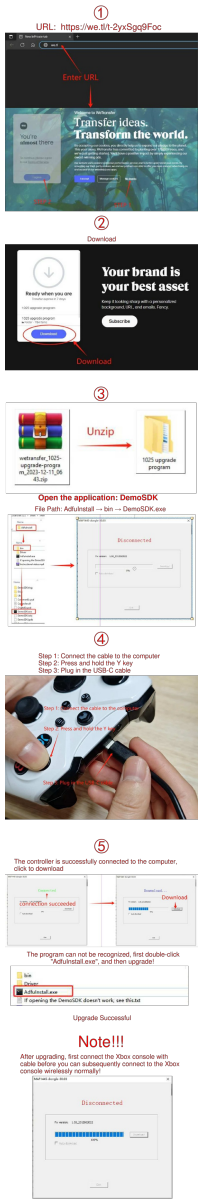
Information in this manual is subject to change without notice.

Related Documents

	[Guide to Upgrading Xbox Controller Firmware with DemoSDK] Step-by-step instructions for downloading and using the DemoSDK application to upgrade your wireless Xbox controller firmware. Includes connection steps and troubleshooting tips.

	[Offre Exclusive : 40€ de remise sur Pack Manette Xbox Robot White et Game Pass Ultimate] Profitez d'une offre exclusive avec 40€ de remise sur l'achat d'une console Xbox Serie S et d'un pack manette Robot White avec 3 mois de Game Pass Ultimate. Offre valable jusqu'au 29 septembre 2025.
	[RH-008/RH-010 Wireless Controller Operation Manual] User guide for the RH-008 and RH-010 Wireless Controllers. Learn how to connect the gamepad to Xbox consoles, PCs (Windows), and mobile devices (iOS, Android) via wired or Bluetooth connections. Includes instructions on TURBO function.
	[Xbox Wireless Elite Series 2 Controller Warranty Update] Information regarding the extended warranty coverage for the Xbox Wireless Elite Series 2 Controller, including details on mechanical issues and refunds.