

Heybly HCT004G

Heybly Cat Tree HCT004G Instruction Manual

Model: HCT004G

1. IMPORTANT SAFETY INSTRUCTIONS

Please read and understand all instructions before assembly and use. Keep this manual for future reference.

- **Placement:** Position the cat tree on a flat, stable, and level surface to prevent tipping.
- **Stability:** Regularly check all screws and connections to ensure they are tight. Loose parts can compromise stability.
- **Anti-Toppling Device:** Utilize the included anti-toppling device by securing it to a wall. This significantly enhances stability and prevents accidental falls, especially with active or multiple cats.
- **Supervision:** Supervise your pets, especially during their initial interactions with the cat tree, to ensure safe usage.
- **Inspection:** Periodically inspect the cat tree for any signs of wear, damage, or loose components. Replace worn parts or discontinue use if structural integrity is compromised.
- **Environment:** Keep the cat tree away from open flames, heaters, and excessive moisture.

2. PACKAGE CONTENTS

Verify that all components listed below are present before beginning assembly. If any parts are missing or damaged, please contact Heybly customer support.

- Baseboard
- Various Sisal-Wrapped Scratching Posts
- Plush-Covered Support Posts
- Multiple Platforms/Levels
- Cat Condo (Enclosed House)
- Cozy Hammock
- Padded Top Perch
- Hanging Toys (Plush Ball, Teaser Stick)
- Assembly Hardware (Screws, Washers, Allen Key)
- Anti-Toppling Device (Wall Anchor Strap)



Image: Overview of the Heybly Cat Tree HCT004G with key dimensions indicated.

3. ASSEMBLY INSTRUCTIONS

Assembly is designed to be straightforward. Follow these steps carefully:

1. **Preparation:** Lay out all components on a clean, soft surface. Refer to the included diagram (if available) to identify each part.
2. **Base Assembly:** Attach the initial support posts to the baseboard using the provided screws and Allen key. Ensure they are securely fastened.
3. **Building Levels:** Systematically attach platforms, the cat condo, and additional posts according to the numerical sequence in the assembly diagram. Ensure each connection is tight before proceeding.
4. **Hammock Installation:** Secure the hammock to its designated posts or platforms as shown in the diagram.
5. **Top Perch:** Fasten the padded top perch to the uppermost support post.
6. **Attach Toys:** Hang the plush ball and teaser stick from their designated points on the cat tree.
7. **Anti-Toppling Device:** For enhanced safety, secure the anti-toppling strap to a sturdy wall stud using appropriate hardware (not always included, may require separate purchase depending on wall type). Attach the other end to the cat tree.

8. **Final Check:** Once fully assembled, gently shake the cat tree to ensure all parts are stable and tight. Re-tighten any loose connections.



Image: Detailed views highlighting the 2.4-inch sisal post, spacious cat condo, interactive toy, and cozy basket.

4. OPERATING INSTRUCTIONS

The Heybly Cat Tree HCT004G provides multiple activity zones for your cat's enjoyment:

- **Scratching Posts:** Encourage your cat to use the sisal-wrapped posts for scratching. This helps maintain claw health and protects your furniture.
- **Perches and Platforms:** Cats can climb, jump, and rest on the various platforms and the padded top perch, offering elevated viewpoints.
- **Cat Condo:** The enclosed cat condo provides a private, secure space for napping or hiding.
- **Hammock:** The cozy hammock offers a comfortable spot for relaxation and sleep.
- **Hanging Toys:** The attached plush ball and teaser stick provide interactive play opportunities.



Image: Cats utilizing the various levels and features of the Heybly Cat Tree HCT004G.

5. MAINTENANCE

Proper maintenance will extend the life of your cat tree:

- **Cleaning Plush Surfaces:** The plush material is marked as "Dry Clean Only." For minor spills or dirt, spot clean gently with a damp cloth and mild detergent. Avoid saturating the fabric. Do not machine wash or tumble dry.
- **Sisal Posts:** Brush off any loose fibers or cat hair from the sisal scratching posts.
- **General Inspection:** Regularly check for loose screws, worn sisal, or damaged fabric. Tighten any loose connections immediately.
- **Vacuuming:** Use a vacuum cleaner with a brush attachment to remove pet hair and dust from all surfaces.

6. TROUBLESHOOTING

- **Wobbling:** If the cat tree feels unstable, ensure all assembly screws are fully tightened. Verify that the anti-toppling device is correctly installed and securely anchored to a wall stud.
- **Loose Parts:** If any parts become loose during use, re-tighten them with the provided Allen key.

- **Damaged Components:** If a component is damaged or excessively worn, contact Heybly customer support for replacement options. Do not attempt to repair structural components with inadequate materials.
- **Cat Not Using Tree:** Try placing catnip on the tree, or enticing your cat with toys to encourage exploration and use.

7. SPECIFICATIONS

Feature	Detail
Model Number	HCT004G
Product Dimensions (L x W x H)	48L x 38W x 128H centimetres (approx. 18.9" x 14.96" x 50.79")
Item Weight	10.5 kg
Material	Sisal, Plush
Color	Smoky Gray
Number of Levels	3
Mounting Type	Floor Mount (with optional wall anchor)
Special Features	Feline-inspired design, removable top platform, hanging basket, included toys

8. WARRANTY AND SUPPORT

For any questions, concerns, missing parts, or warranty claims regarding your Heybly Cat Tree HCT004G, please contact Heybly customer service. When contacting support, please provide your model number (HCT004G) and proof of purchase for efficient assistance.

Contact information can typically be found on the Heybly official website or through your retailer's customer service portal.