Acer SFG14-71T-72QV

Acer Swift Go 14 Laptop User Manual

Model: SFG14-71T-72QV

1. Introduction

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Acer Swift Go 14 laptop, model SFG14-71T-72QV. Please read this manual thoroughly to ensure proper use and to maximize the lifespan of your device.

2. Package Contents

Verify that all items are present in your product packaging:

- Acer Swift Go 14 Laptop (SFG14-71T-72QV)
- USB Type-C Power Adapter
- Power Cord
- Protective Sleeve



Image: The included protective sleeve for the Acer Swift Go 14 laptop.

3. Setup

3.1 Initial Power On

1. Unpack the laptop and all accessories.
2. Connect the USB Type-C power adapter to the laptop's USB-C port and then to a power outlet.
3. Open the laptop lid. The system may power on automatically, or you may need to press the power button located on the top-right of the keyboard.
4. Follow the on-screen instructions to complete the Windows 11 Home setup.



Image: The Acer Swift Go 14 laptop in an open position, ready for initial setup.

3.2 Connecting Peripherals

Your Acer Swift Go 14 features various ports for connecting external devices:

- **USB Type-C Ports (2):** Supports USB4 (up to 40 Gbps), Thunderbolt 4, USB Charging, and Power Delivery (up to 100W).
- **USB 3.2 Gen 1 Ports (2):** One port features power-off charging.
- **HDMI 2.1 Port:** For connecting to external displays.
- **MicroSD Card Reader:** For memory cards.
- **Headphone/Microphone-in Jack:** For audio devices.



Image: Left side of the laptop showing two USB Type-C ports, an HDMI 2.1 port, and a USB 3.2 Gen 1 Type-A port.



Image: Right side of the laptop showing a USB 3.2 Gen 1 Type-A port, a MicroSD card slot, and a headphone/microphone combo jack.

3.3 Network Connection

The laptop supports Wi-Fi 6E (802.11ax) for wireless internet connectivity and Bluetooth 5.1 or above for connecting wireless peripherals.

- **Wi-Fi:** Access network settings in Windows to connect to a wireless network.
- **Bluetooth:** Enable Bluetooth in Windows settings to pair with devices like headphones or mice.

3.4 Fingerprint Reader Setup

The power button integrates a fingerprint reader for secure login via Windows Hello.

1. Navigate to Windows Settings > Accounts > Sign-in options.
2. Select 'Fingerprint recognition (Windows Hello)' and follow the prompts to register your fingerprints.



Image: Close-up of the laptop's top bezel showing the 1440p QHD camera and the power button with integrated fingerprint reader.

4. Operating Instructions

4.1 Basic Operation

- **Keyboard:** The full-size keyboard features backlighting for use in low-light conditions.
- **Touchpad:** The OceanGlass touchpad supports multi-touch gestures for navigation.
- **Touchscreen:** The 14-inch display is touch-enabled, allowing for direct interaction with the screen.



Image: Top-down view of the laptop's keyboard and the eco-conscious OceanGlass touchpad.

4.2 Display Features

The laptop features a 14-inch 1920x1200 IPS display with 100% sRGB color accuracy and TUV Rheinland Eyesafe Certification for reduced blue light emission.



Image: The laptop display showcasing its 14-inch WUXGA (1920x1200) resolution, 100% sRGB color gamut, and TUV Rheinland Eyesafe certification.

4.3 Performance

Powered by a 13th Gen Intel Core i7-1355U processor with Intel Iris Xe Graphics, 16GB LPDDR5 memory, and a 512GB PCIe Gen 4 SSD, the Swift Go 14 is designed for efficient multitasking and responsive performance.



Image: Illustration highlighting the Intel Evo platform, Intel Core i7 processor, and Intel Unison mobile connection features.

4.4 Audio and Video

The laptop features a 1440p QHD camera with Acer's TNR (Temporal Noise Reduction) technology for improved image quality in low-light conditions. Acer PurifiedVoice with AI Noise Reduction enhances audio clarity, and Acer PurifiedView offers features like Background Blur, Automatic Framing, and Gaze Correction for video calls.

4.5 Battery Management

The Acer Swift Go 14 is equipped with a long-lasting battery. For optimal battery health:

- Avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place when not in use for extended periods.
- Use the provided USB Type-C power adapter for charging.

5. Maintenance

5.1 Cleaning

- **Screen:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Do not spray liquid directly onto the screen.
- **Keyboard and Chassis:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used. Avoid harsh chemicals.

5.2 Software Updates

Regularly update your operating system and drivers to ensure optimal performance and security.

- **Windows Updates:** Access through Windows Settings > Windows Update.
- **Driver Updates:** Check the official Acer support website for the latest drivers for your model.

5.3 Thermal Management

The laptop features TwinAir cooling with dual copper heat pipes and an air inlet keyboard to maintain optimal operating temperatures. Ensure ventilation openings are not obstructed.

6. Troubleshooting

If you encounter issues with your Acer Swift Go 14, consider the following common troubleshooting steps:

- **No Power:** Ensure the power adapter is securely connected and the outlet is functional. Try a different outlet.
- **Display Issues:** If the screen is blank, try connecting an external monitor to check if the issue is with the laptop's display. Adjust brightness settings.
- **Network Connectivity:** Verify Wi-Fi is enabled and you are connected to the correct network. Restart your router if necessary.
- **Slow Performance:** Close unnecessary applications, check for background processes, and ensure sufficient free storage space.
- **System Freeze:** Press and hold the power button for 10-15 seconds to force a shutdown, then restart the laptop.

For more detailed troubleshooting or persistent issues, refer to the Acer support website or contact customer service.

7. Specifications

Key technical specifications for the Acer Swift Go 14 (SFG14-71T-72QV):

Feature	Specification
Model Number	SFG14-71T-72QV
Processor	Intel Core i7-1355U (13th Gen)
Graphics	Intel Iris Xe Graphics (Integrated)

Feature	Specification
RAM	16 GB LPDDR5 (6400 MHz)
Storage	512 GB PCIe Gen 4 SSD
Display	14-inch WUXGA (1920 x 1200) IPS Touch Screen, 100% sRGB
Operating System	Windows 11 Home
Wireless Connectivity	Wi-Fi 6E (802.11ax), Bluetooth 5.1+
Ports	2x USB Type-C (USB4, Thunderbolt 4, PD), 2x USB 3.2 Gen 1 Type-A, 1x HDMI 2.1, 1x MicroSD Card Reader, 1x Headphone/Mic Jack
Camera	1440p QHD with TNR
Security	Fingerprint Reader (Windows Hello)
Dimensions (LxWxH)	12.32 x 0.59 x 8.58 inches
Weight	2.76 pounds

8. Warranty and Support

Your Acer Swift Go 14 laptop comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official Acer website for detailed warranty terms and conditions specific to your region.

8.1 Customer Support

For technical assistance, driver downloads, or service inquiries, please visit the official Acer support website: www.acer.com/support
Please have your laptop's model number (SFG14-71T-72QV) and serial number ready when contacting support.

9. Video Resources

No official product videos from the seller were available for embedding based on the provided data.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question