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› Panasonic KX-TGFA97B Additional Cordless Handset User Manual

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Model: KX-TGFA97B

INTRODUCTION

This manual provides instructions for the Panasonic KX-TGFA97B additional cordless handset. This handset is designed to expand your existing Panasonic KX-TGF94x or KX-TGF97x series landline phone system. **It is not a standalone product and requires a compatible base unit to function.**

What's in the Box

- Cordless Handset (KX-TGFA97B)
- Charger
- Rechargeable AAA Batteries (2)
- Handset Cover
- Belt Clip

Compatibility

The KX-TGFA97B additional cordless handset is compatible with Panasonic KX-TGF94x and KX-TGF97x series landline phone systems. Ensure your existing system is one of these series for proper functionality.



Additional Handset Accessory*

*Will not work by itself.
Requires a compatible
Panasonic phone
system.

A close-up view of the Panasonic KX-TGFA97B additional cordless handset in its charging base. Text overlay indicates it is an 'Additional Handset Accessory' and 'Will not work by itself. Requires a compatible Panasonic phone system.'

SETUP

1. **Install Batteries:** Open the battery compartment on the back of the handset. Insert the two supplied AAA rechargeable batteries, observing the correct polarity (+ and -). Close the compartment cover.
2. **Charge Handset:** Place the handset on the charger. The handset will begin charging. Allow at least 7 hours for a full charge before initial use. The display will indicate charging status.
3. **Register Handset:** This additional handset must be registered to your compatible Panasonic base unit. Refer to your main system's instruction manual for specific handset registration steps. Generally, this involves putting the base unit into registration mode and then initiating registration from the new handset's menu.
4. **Initial Settings:** Once registered, the handset will synchronize with the base unit's settings (date, time, etc.). You may need to adjust personal preferences such as ring volume or display language through the handset's menu.



This image shows the Panasonic KX-TGFA97B additional cordless handset resting in its charging cradle. The handset features a black body with silver trim, a backlit LCD screen displaying time and date, and a standard numeric keypad with function buttons like TALK, OFF, CALL BLOCK, VOL, CID, and FLASH.

OPERATING INSTRUCTIONS

Basic Call Functions

- **Making a Call:** Dial the phone number and press the **TALK** button.
- **Answering a Call:** When the phone rings, press the **TALK** button.
- **Ending a Call:** Press the **OFF** button or place the handset back on the charger.
- **Redial:** Press the **REDIAL** button to view and call previously dialed numbers.
- **Flash:** During a call, press the **FLASH** button to use call waiting or transfer calls (if supported by your phone service).

Volume Control

During a call, use the **VOL** up/down buttons to adjust the earpiece or speakerphone volume.

Intercom

To make an intercom call to another registered handset, press the **INTERCOM** button and select the desired handset. Refer to your main system manual for detailed intercom usage.

Menu Navigation

Use the navigation buttons (up/down arrows) to scroll through menu options on the display. Press **MENU/SELECT** to enter a menu or confirm a selection. Press **OFF** to exit a menu.

ADVANCED FEATURES

Advanced Call Blocking

The system incorporates advanced features to minimize unwanted calls:

- **Pre-installed Call Block:** The system comes with 14,000 pre-installed numbers from a robocall database to block nuisance calls automatically.
- **One-Touch Call Block:** During or after a call, press the dedicated **CALL BLOCK** button on the handset to add the caller's number to your block list. You can block up to an additional 2,000 numbers.
- **Automated Call Block:** This feature pre-blocks known robocalls.
- **Telemarketing Call Block:** Allows you to block announced callers, giving you control over who reaches you.
- **One-Ring Scam Alert:** Protects against one-ring scams by displaying a confirmation screen if you attempt to return a one-ring call, prompting you to verify before dialing.

This video demonstrates the pre-installed call block feature of the Panasonic cordless phone system. It shows an incoming call being automatically blocked, preventing unwanted interruptions.

2-Way Recording

The 2-Way Recording feature allows you to record telephone conversations. This can be useful for retaining important details. When activated, an announcement of "Start Recording" is played to both parties, which can also deter suspicious callers. Refer to your main system manual for detailed instructions on activating and managing 2-way recording.

TROUBLESHOOTING

If you encounter issues with your KX-TGFA97B handset, review the following common problems and solutions. For comprehensive troubleshooting, consult the full user manual available on the Panasonic support website.

- **"Check tel line" Message:** If the handset displays "Check tel line," ensure the main base unit is properly connected to the telephone line and power source. This message indicates a communication issue with the base unit or the telephone service.
- **Short Battery Life:** The included 400mAh batteries typically provide 4-5 hours of talk time. If you require longer usage between charges, consider replacing them with higher capacity 1100mAh rechargeable AAA batteries.
- **Inconsistent Ringing:** If the handset rings out of sequence with other phones in your home, this can sometimes be a system-level issue. Check the main base unit's settings for any 'First Ring Delay' or similar features. If the problem persists, it may be related to your telephone service provider or an inherent characteristic of the system.
- **Speaker Quality:** The speakerphone on the base unit may have a 'tin-like' sound. There is no tone adjustment for the speaker. This is a characteristic of the device.
- **LED Indicators Always On:** If the answering machine's 'answer on/off' or message indicator LEDs remain constantly lit even when the machine is off or no messages are present, this may indicate a manufacturing defect. If this occurs, contact Panasonic customer support.
- **Spam Calls Still Getting Through:** While the system has a large pre-installed block list, new spam numbers emerge constantly. Actively use the one-touch call block button to add new unwanted numbers to your personal block list.

SPECIFICATIONS

Brand	Panasonic
Model Number	KX-TGFA97B
Color	Black with Silver Trim
Telephone Type	Cordless
Number of Batteries	2 AAA batteries required (included)
Power Source	Corded Electric, Battery-Powered
Dialer Type	Single Keypad
Item Dimensions (L x W x H)	2.87 x 2.83 x 6.73 inches
Answering System Type	Digital (via compatible base unit)
Item Weight	8.48 ounces
Compatible Devices	KX-TGF94x and KX-TGF97x Series
Conference Call Capability	3 way (via compatible base unit)
Multiline Operation	Single-Line Operation

Phone Standby Time	5 days
Phone Talk Time	10 hours
Recording Capacity	22 minutes (via compatible base unit)



***Not a standalone product. Handset will not work by itself.**

Require a compatible Panasonic cordless phone system: KX-TGF944B, KX-TGF973B and KX-TGF975B

This image illustrates the dimensions of the Panasonic KX-TGFA97B cordless handset and its charging base. The handset measures 6.7 inches in height, 1.9 inches in width, and 1.2 inches in depth. The base measures 2.8 inches in width and 2.9 inches in depth, with a height of 1.8 inches.

WARRANTY AND SUPPORT

Warranty Information

The Panasonic KX-TGFA97B additional cordless handset comes with a **1-year labor warranty** and a **1-year**

manufacturer's warranty. Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please visit the official Panasonic support website or contact their customer service. The full, detailed instruction manual for your complete phone system (KX-TGF94x or KX-TGF97x series) can also be found on the Panasonic support website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question