EKSA E1000WT

EKSA E1000WT Wireless Gaming Headset User Manual

Model: E1000WT | Brand: EKSA

1. INTRODUCTION

Thank you for choosing the EKSA E1000WT Wireless Gaming Headset. This manual provides detailed instructions for setting up, operating, and maintaining your headset to ensure optimal performance and longevity. The E1000WT offers a stable 2.4GHz low-latency wireless connection, immersive 7.1 surround sound, an AI ENC noise-cancelling microphone for clear communication, vibrant RGB lighting, and an extended 36-hour battery life.

Image 1.1: The EKSA E1000WT Wireless Gaming Headset with its accompanying USB dongle.

2. WHAT'S IN THE BOX

Verify that all components are present in your package:

- EKSA E1000WT Wireless Gaming Headset
- USB-A Wireless Dongle
- 3.5mm Audio Cable
- USB-C Charging Cable
- Carrying Pouch
- User Manual (this document)
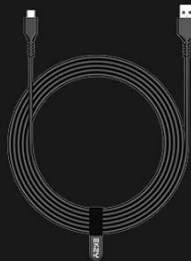
DANS LA BOÎTE

E1000 WT Casque
Gaming sans fil

Pochette de Transport

Boîte de Détail

Câble Audio 3,5 mm

USB-C Câble de Charge

Manuel Utilisateur

USB-A Dongle sans fil

Image 2.1: All items included in the EKSA E1000WT package.

3. SETUP GUIDE

3.1. Wireless Connection (2.4GHz)

1. Insert the USB-A Wireless Dongle into an available USB port on your PC, PS4, or PS5 console.

2. Power on the headset by pressing and holding the Power button for 3 seconds.

3. The headset will automatically pair with the dongle. A solid indicator light on the headset signifies a successful connection.

Image 3.1: Demonstrates the low-latency 2.4GHz wireless connection for gaming.

3.2. Wired Connection (3.5mm)

For devices without a USB port or when the battery is low, use the 3.5mm audio cable:

1. Connect one end of the 3.5mm audio cable to the 3.5mm jack on the headset.

2. Connect the other end to the 3.5mm audio port on your device (e.g., mobile phone, Nintendo Switch, Xbox controller).

3. Note: In wired mode, some features like RGB lighting and wireless controls may be unavailable or limited.

3.3. Compatibility

The EKSA E1000WT headset is compatible with a wide range of devices:

- **Wireless (2.4GHz Dongle):** PC, PlayStation 4 (PS4), PlayStation 5 (PS5)
- **Wired (3.5mm Audio Cable):** Gaming Consoles (Xbox, Nintendo Switch), Computers (PC, Laptop), Mobile Devices (Smartphones, Tablets)

Image 3.2: Compatibility chart for the EKSA E1000WT headset.

4. OPERATING INSTRUCTIONS

4.1. On-Ear Controls

The headset features intuitive controls located on the earcups:

CONTRÔLE PRATIQUE SUR L'OREILLE

Ajusteur de volume

Bouton de désactivation du micro/bouton ENC

Indicateur de statut

Port de mode filaire de 3,5 mm

Port de charge de type C

Bouton marche/arrêt/ bouton multifonctionnel

Indicateur de charge

Image 4.1: Overview of the headset's on-ear controls.

- **Volume Roller:** Scroll up to increase volume, scroll down to decrease volume.
- **Microphone Button:**

  - Press and hold for 3 seconds: Toggle ENC (Environmental Noise Cancellation) on/off.
  - Single click: Toggle microphone mute/unmute.

- **Power/Multi-function Button:**

  - Press and hold for 3 seconds: Power on/off the headset.
  - Single click: Toggle 7.1 Surround Sound on/off.
  - Double click: Toggle RGB lighting on/off.

- **Status Indicator:** Displays connection and battery status.
- **Type-C Charging Port:** For charging the headset.
- **3.5mm Wired Mode Port:** For wired connection.
- **Charging Indicator:** Shows charging status.

4.2. 7.1 Surround Sound

The headset features 7.1 surround sound for an immersive gaming experience. This feature is plug-and-play, requiring no driver installation. Simply connect the USB dongle to enjoy enhanced spatial audio on PC, PS4, and PS5.
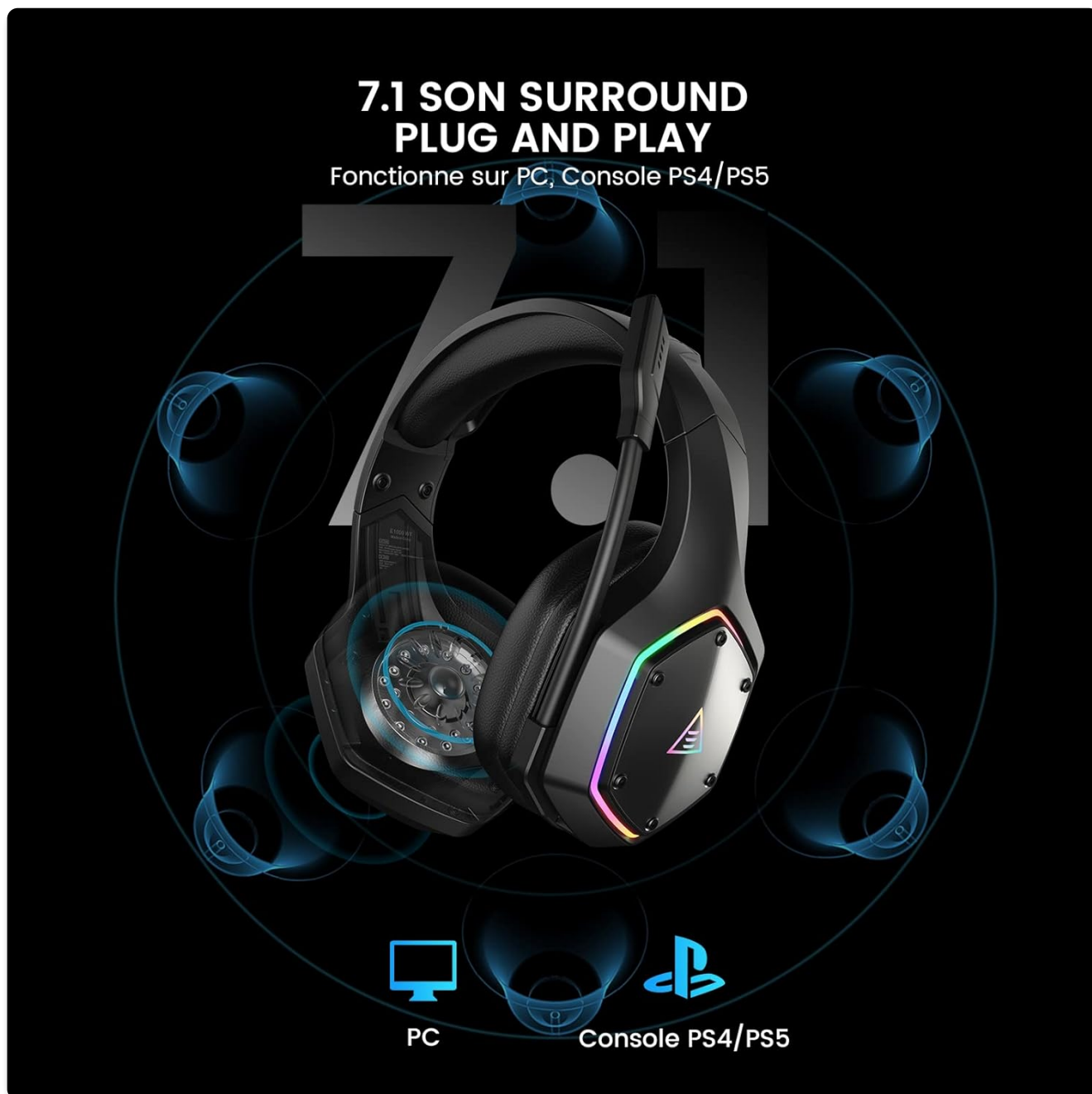

Image 4.2: Visual representation of the 7.1 surround sound capability.

4.3. AI ENC Noise-Cancelling Microphone

The integrated AI ENC (Environmental Noise Cancellation) microphone utilizes advanced technology to eliminate up to 96% of background noise, ensuring clear voice communication with teammates without altering your natural voice.

Image 4.3: Illustration of the AI ENC microphone's noise reduction capabilities.

4.4. RGB Lighting

The headset features customizable RGB lighting on the earcups. Double-click the Power button to toggle the RGB lights on or off, allowing you to match your gaming setup or preference.

SANS FIL 2,4 GHz À FAIBLE LATENCE

Qualité audio sans perte
pour un son de jeu de niveau professionnel

Image 4.4: The headset showcasing its cool RGB lighting effects.

4.5. Battery Life and Charging

The EKSA E1000WT is equipped with a 1500mAh rechargeable battery, providing up to 36 hours of continuous wireless use. A full charge takes approximately 2.5 hours using the included USB-C charging cable.

Image 4.5: Battery life and charging duration details.

If the battery runs low during gameplay, you can instantly switch to wired mode using the 3.5mm audio cable to continue playing without interruption.

5. MAINTENANCE

Proper care ensures the longevity and performance of your headset:

- **Cleaning:** Use a soft, dry cloth to wipe down the headset. For earcups, a slightly damp cloth can be used, but ensure no moisture enters the speaker grilles or ports. Avoid harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place, away from direct sunlight and extreme temperatures. Use the provided carrying pouch for protection when not in use or during travel.
- **Charging:** Charge the headset regularly, even if not in frequent use, to maintain battery health. Avoid overcharging or completely draining the battery for extended periods.
- **Cable Care:** Handle cables gently. Avoid sharp bends or excessive pulling, which can damage the internal wires.

6. TROUBLESHOOTING

If you encounter issues with your EKSA E1000WT headset, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound from headset (Wireless)	Headset not powered on; Dongle not properly connected; Incorrect audio output setting on device; Headset not paired.	Ensure headset is powered on; Re-insert USB dongle; Check device's audio output settings and select 'EKSA E1000WT'; Power cycle headset and dongle to re-pair.
Microphone not working	Microphone muted; Incorrect input device selected; Microphone not properly connected (if detachable); ENC interfering.	Single click the Mic button to unmute; Check device's audio input settings and select 'EKSA E1000WT Microphone'; Ensure microphone is securely attached; Try toggling ENC off.
Poor audio quality / Disconnections (Wireless)	Interference from other 2.4GHz devices; Headset too far from dongle; Low battery.	Move away from other wireless devices; Ensure headset is within 15 meters (49 feet) of dongle; Charge the headset.
Headset not charging	Charging cable or port issue; Power source issue.	Ensure USB-C cable is fully inserted; Try a different USB port or power adapter; Check if the charging indicator light is on.
RGB lights not working	Lights turned off; Low battery.	Double-click the Power button to toggle RGB lights; Charge the headset.

7. SPECIFICATIONS

Feature	Description
Model Name	E1000WT
Brand	EKSA
Connectivity Technology	Wireless (2.4GHz Radio Frequency), Wired (3.5mm Jack)
Form Factor	Over-Ear (Circum-Aural)
Ear Placement	Over-Ear
Color	Silver Black
Impedance	32 ohms
Frequency Range	20 Hz - 20,000 Hz
Microphone Technology	Omnidirectional with AI ENC Noise Cancellation

Feature	Description
Sound Isolation	Passive Noise Isolation (Over-Ear Design)
Battery Capacity	1500 mAh (Rechargeable)
Battery Life	Up to 36 hours (wireless)
Charging Time	Approx. 2.5 hours
Compatible Devices	Gaming Consoles (PS4, PS5, Xbox, Switch), Computers, Mobile Devices
Special Features	7.1 Surround Sound, RGB Lighting, Detachable Cable, On-ear Controls
Material	Plastic
Water Resistance Level	Water-resistant

8. WARRANTY AND SUPPORT

8.1. Warranty Information

EKSA products are designed and manufactured to the highest quality standards. This product is covered by a standard manufacturer's warranty against defects in materials and workmanship from the date of purchase. Please refer to the warranty card included in your product packaging or visit the official EKSA website for specific warranty terms and conditions applicable to your region.
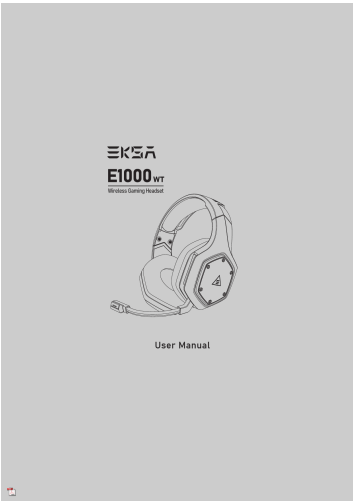
8.2. Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact EKSA customer support through one of the following methods:

- **Official Website:** Visit www.eksa.net for FAQs, driver downloads, and support contact information.
- **Email Support:** Refer to the contact details provided on the EKSA website for email assistance.

When contacting support, please have your product model (E1000WT) and proof of purchase readily available.

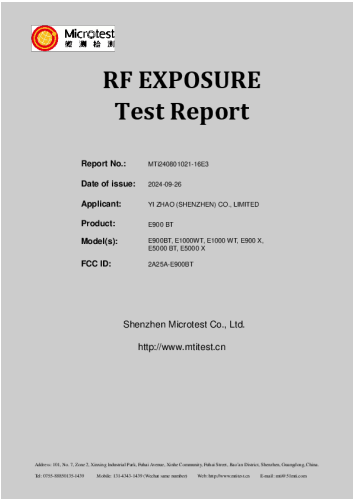**Related Documents**

	EKSA E1000 WT Wireless Gaming Headset User Manual Comprehensive user manual for the EKSA E1000 WT Wireless Gaming Headset, detailing features, specifications, operation, and troubleshooting.
	EKSA E1000 Gaming Headset User Manual Guide Comprehensive user manual for the EKSA E1000 gaming headset, detailing features, specifications, setup instructions for PC, Mac, and PlayStation, troubleshooting, and warranty information.
	EKSA E900 Pro Gaming Headset User Manual - Immersive 7.1 Surround Sound & Multi-Platform Compatibility User manual for the EKSA E900 Pro 2-in-1 gaming headset. Features include immersive 7.1 surround sound, wide compatibility with PC, consoles, and mobile devices, and a detachable microphone. Find setup and operation guides.
	EKSA E5000 Pro Gaming Headset User Manual User manual for the EKSA E5000 Pro Gaming Headset, providing setup instructions, features, and compatibility information for various platforms including PC, PlayStation, and Xbox.

Documents - EKSA – E1000WT
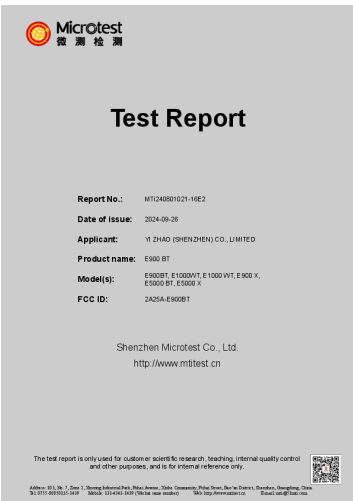
[EKSA E1000 WT Wireless Gaming Headset User Manual](#)
Comprehensive user manual for the EKSA E1000 WT Wireless Gaming Headset, covering package contents, specifications, product overview, operation guide, main features, compatibility, setup, and troubleshooting.
lang:en score:31 filesize: 3.36 M page_count: 40 document date: 2023-06-21

[pdf] Instructions Test Report SAR Rating
112 Leo su RF Exposure YI ZHAO SHENZHEN CO LIMITED E900BT 2A25A 2A25AE900BT e900bt RF EXPOSURE Test Report Report No.: MTi240801021-16E3 Date of issue: 2024-09-26 Applicant: YI ZHAO SHENZHEN CO., LIMITED Product: Model s : FCC ID: E900 BT E900BT, **E1000WT**, E1000 WT, E900 X, E5000 BT, E5000 X 2A25A-E900BT Shenzhen Microtest Co., Ltd. http://www.mtitest.cn Address: 101, No...
lang:en score:19 filesize: 261.32 K page_count: 6 document date: 2024-10-10

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Hank Yan Test report 2 4G YI ZHAO SHENZHEN CO LIMITED E900BT 2A25A 2A25AE900BT e900bt Test Report Report No.: MTi240801021-16E2 Date of issue: 2024-09-26 Applicant: YI ZHAO SHENZHEN CO., LIMITED Product name: E900 BT Model s : E900BT, **E1000WT**, E1000 WT, E900 X, E5000 BT, E5000 X FCC ID: 2A25A-E900BT Shenzhen Microtest Co., Ltd. http://www.mtitest.cn The test report is o...
lang:en score:13 filesize: 4.19 M page_count: 55 document date: 2024-10-12

Microtest 微测检测

Test Report

Report No.:	MTi240801021-16E1
Date of issue:	2024-09-26
Applicant:	YI ZHAO (SHENZHEN) CO., LIMITED
Product name:	E900 BT
Model(s):	E900BT, E1000WT, E1000 WT, E 900 X, E5000 BT, E5000 X
FCC ID:	2A25A-E900BT

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[pdf] Instructions Test Report

Hank Yan Test report BR EDR YI ZHAO SHENZHEN CO LIMITED E900BT 2A25A 2A25AE900BT e900bt

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