Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Geeni GN-CW011-199A

Geeni Hawk Outdoor Security Camera

Instruction Manual

Model: GN-CW011-199A

1. Introduction and Overview

The Geeni Hawk Outdoor Security Camera provides robust and reliable surveillance for your home. Featuring Full HD 1080P live streaming, infrared night vision, and two-way audio, it allows you to monitor your property from anywhere using your mobile device. Its IP66 weatherproof design ensures durability in various outdoor conditions, making it ideal for continuous, 24/7 security.
This manual will guide you through the setup, operation, and maintenance of your Geeni Hawk camera to ensure optimal performance and peace of mind.

2. What's in the Box

- Geeni Hawk Camera
- Mounting Hardware
- User Manual (this document)



Figure 2.1: Geeni Hawk Outdoor Security Camera and its accompanying mobile app interface.

The package includes the Geeni Hawk camera unit, necessary mounting hardware for installation, and this user manual for guidance. Ensure all components are present before proceeding with installation.

3. Setup Guide

Setting up your Geeni Hawk camera is a straightforward process. Follow these steps for a quick and easy installation:

1. **Download the Geeni Smart Home App:**Search for 'Geeni Smart Home' on the App Store (iOS) or Google Play Store (Android) and download the application to your smartphone.
2. **Power On the Camera:** Connect the camera to a power source using the provided power adapter. The camera uses a wall plug and is not battery-powered.
3. **Connect to Wi-Fi:** Open the Geeni Smart Home app, create an account or log in, and follow the in-app instructions

to add your new device. Ensure your Wi-Fi network is 2.4GHz, as the camera is not compatible with 5GHz networks.



Figure 3.1: Visual guide for connecting your Geeni Hawk camera to the app and Wi-Fi.

Setup Video Tutorial

Your browser does not support the video tag.

Video 3.1: An official overview of the Geeni Hawk 1080p Outdoor Security Camera, demonstrating its features and basic setup process.

4. Operating Instructions

4.1. Live Streaming and Remote Access

Monitor your home in real-time from anywhere using the Geeni Smart Home app. The camera provides Full HD 1080P live streaming, allowing you to view your property with clarity. Simply open the app and select your camera to access the

live feed.

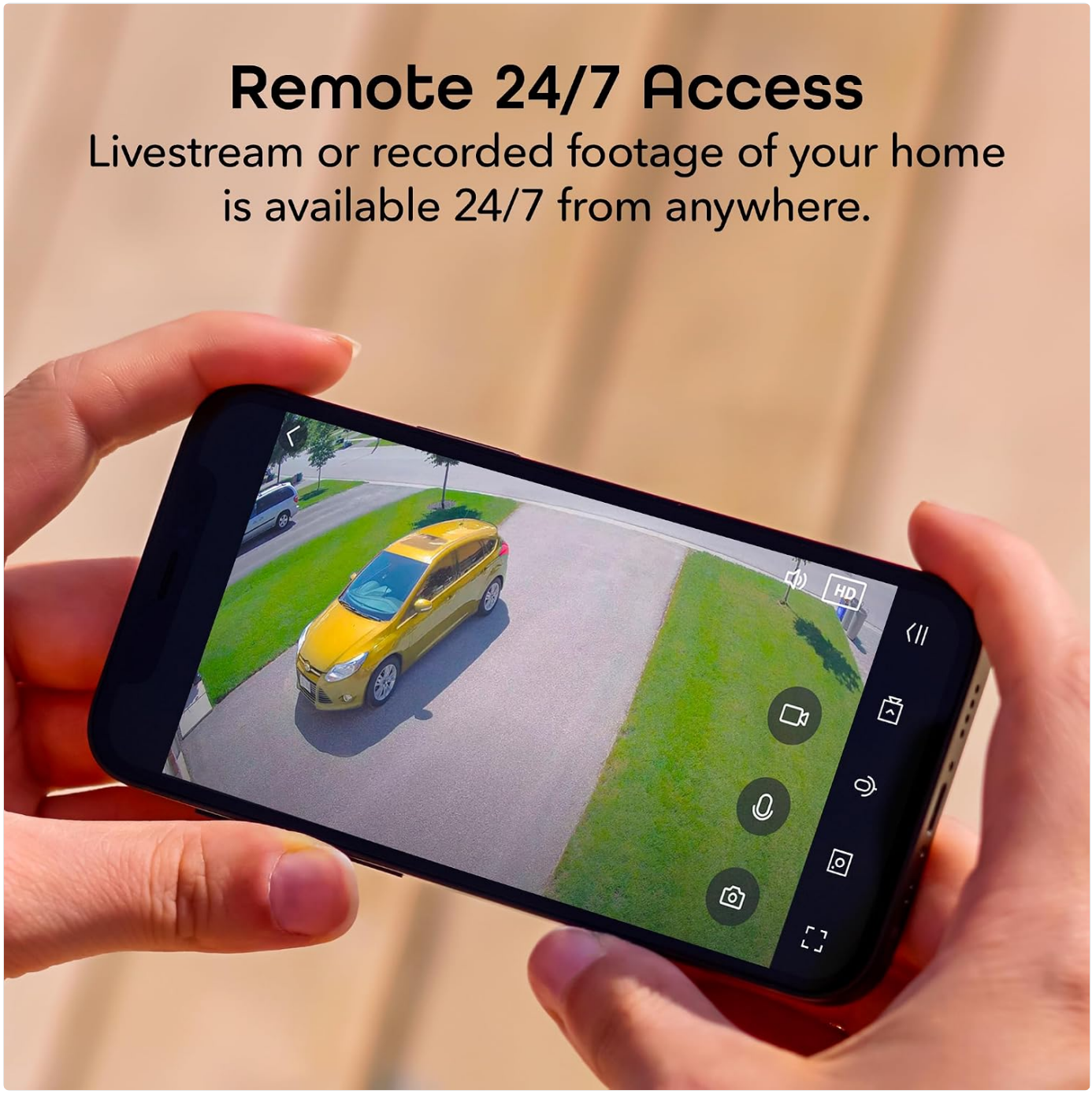


Figure 4.1: Remote 24/7 access to your camera's live stream via the Geeni app.

4.2. Motion Detection and Notifications

The Geeni Hawk camera features high-sensitivity motion detection. You will receive instant alerts directly on your smartphone through the Geeni Smart Home app when motion is detected. You can customize motion zones and sensitivity settings within the app to reduce false alarms from minor activities like insects or swaying branches.



Figure 4.2: Setting up a custom motion detection zone within the Geeni app.

4.3. Two-Way Audio

Communicate with visitors or deter intruders using the crisp two-way audio feature. Speak directly through your smartphone, and your voice will be projected through the camera's speaker. Listen to what's happening on your property through the camera's microphone.

4.4. Voice Control Integration

Control your Geeni Hawk camera using voice commands through Amazon Alexa, Echo Show, Echo Spot, and Google Assistant. Simply link your Geeni account to your smart assistant for hands-free operation.



Figure 4.3: Voice control compatibility with Amazon Alexa and Google Home.

4.5. Infrared Night Vision

The camera is equipped with infrared LED night vision, providing clear surveillance even in complete darkness. This ensures continuous monitoring and security around the clock.



Figure 4.4: Clear infrared night vision for monitoring in low-light conditions.

4.6. Local and Cloud Storage

Record and store footage 24/7 using a Micro SD card (up to 128GB, not included). The camera features a Micro SD slot for convenient local storage. Additionally, Geeni offers optional cloud storage subscriptions for continuous video recording and remote access to your footage.

5. Maintenance

To ensure the longevity and optimal performance of your Geeni Hawk camera, regular maintenance is recommended:

- **Clean the Lens:** Periodically wipe the camera lens with a soft, damp cloth to remove dust, dirt, or water spots that may obstruct the view.
- **Check Connections:** Ensure all power and mounting connections are secure, especially after severe weather

conditions.

- **Software Updates:** Keep your Geeni Smart Home app and camera firmware updated to the latest versions for improved features and security. Check the app regularly for update notifications.
- **SD Card Management:** If using a Micro SD card, periodically check its storage capacity and format it as needed to maintain recording functionality.

6. Troubleshooting

If you encounter issues with your Geeni Hawk camera, refer to the following common troubleshooting tips:

- **No Live View/Offline:**
  - Ensure the camera is properly plugged into a working power outlet.
  - Verify your Wi-Fi network is active and stable (2.4GHz only).
  - Restart the camera by unplugging and re-plugging it.
  - Check the Wi-Fi signal strength in the camera's location via the app.
- **Motion Alerts Not Received:**
  - Check app notification settings on your smartphone and within the Geeni app.
  - Adjust motion detection sensitivity in the app.
  - Ensure the camera has a clear view of the area you wish to monitor.
- **Poor Video Quality:**
  - Clean the camera lens.
  - Ensure adequate lighting for optimal daytime performance.
  - For night vision, ensure no obstructions are blocking the infrared LEDs.
- **Two-Way Audio Issues:**
  - Check microphone and speaker settings in the Geeni app.
  - Ensure your phone's volume is up.
  - Reduce background noise for clearer communication.

For more detailed troubleshooting or persistent issues, please refer to the support section within the Geeni Smart Home app or visit the official Geeni support website.

7. Specifications

Feature	Detail
Model Name	Hawk
Item Model Number	GN-CW011-199A
Indoor/Outdoor Usage	Outdoor, Indoor
Power Source	Corded Electric
Connectivity Protocol	Wi-Fi (2.4GHz only)
Mounting Type	Wall Mount

Video Capture Resolution	1080p Full HD
Color	White
Item Dimensions L x W x H	7 x 2.6 x 2.6 inches
Item Weight	1.26 pounds
Night Vision Range	20 Feet
International Protection Rating	IP66 (Weatherproof)
Control Method	App, Voice (Alexa, Google Home)
Special Feature	HD Resolution, 2-Way Audio, Night Vision, Motion Sensor

8. Warranty and Support

The Geeni Hawk Outdoor Security Camera comes with a 1-year manufacturer's warranty. For warranty claims or technical assistance, please contact Geeni customer support.
For additional support, FAQs, and product registration, please visit the official Geeni website or use the support features within the Geeni Smart Home app.
You may also consider purchasing extended protection plans for your product, available through authorized retailers.

© 2024 Geeni. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I format the SD card on my Geeni Hawk Outdoor Security Camera (GN-CW011-199A)?

To format the Micro SD card for your Geeni Hawk Outdoor Security Camera, you must use the Geeni Smart Home app on your smartphone. Follow these steps: Open the Geeni Smart Home app and...

Read full answer

Open the live page

https://manuals.plus/asin/B0BT87TT7G

More documents and user manuals: **https://manuals.plus/**