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› JOWAY H96 True Wireless Stereo Bluetooth V5.0 Earphones User Manual

## JOWAY H96

# JOWAY H96 True Wireless Stereo Bluetooth V5.0 Earphones User Manual

Model: H96 | Brand: JOWAY

## 1. INTRODUCTION

Thank you for choosing the JOWAY H96 True Wireless Stereo Bluetooth V5.0 Earphones. This manual provides detailed instructions on how to set up, operate, and maintain your earphones to ensure optimal performance and longevity. Please read this manual carefully before use and retain it for future reference.

## 2. PACKAGE CONTENTS

Please check the package contents upon unboxing. If any items are missing or damaged, contact your retailer.

- JOWAY H96 True Wireless Earphones (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual



Image: JOWAY H96 Earphones and Charging Case in open retail packaging, showing the earbuds nestled in their charging case within the product box.

### 3. PRODUCT OVERVIEW

#### 3.1 Components



Image: The JOWAY H96 True Wireless Earphones, white in color, are shown standing upright in their open charging case. The case has indicator lights on the front.

- **Earbuds:** Left (L) and Right (R) earphones with touch control areas.
- **Charging Case:** Stores and charges the earphones. Features LED indicators for battery status.
- **Charging Port:** Located on the charging case for power input.

### 3.2 Touch Controls

The JOWAY H96 earphones feature intuitive touch controls on each earbud. Refer to the diagram below for specific functions:

# Smart Touching Control

Two touching buttons  
Sensible and comfortable



Play / Pause: click / double click

Last song: long press the right earphone

Next song: long press the left earphone

Image: Diagram illustrating the touch control functions on the JOWAY H96 earphones. It shows two earbuds with highlighted touch areas and corresponding actions: Play/Pause (click/double click), Last song (long press right earphone), Next song (long press left earphone).

- **Play/Pause:** Single click or double click on either earbud.
- **Next Song:** Long press the *left* earphone.
- **Previous Song:** Long press the *right* earphone.
- **Answer/End Call:** Single click on either earbud.
- **Reject Call:** Long press on either earbud.
- **Activate Voice Assistant:** Triple click on either earbud (functionality may vary by device).

## 4. SETUP

### 4.1 Charging the Earphones and Case

1. Place both earphones into the charging case. Ensure they are correctly seated.
2. Connect the USB charging cable to the charging port on the case and to a power source (e.g., USB wall adapter, computer USB port).
3. The LED indicators on the charging case will illuminate to show charging status. A full charge typically takes approximately 1 hour for the earphones and case.

4. Once fully charged, the indicator lights may change or turn off. Disconnect the charging cable.

*Note:* It is recommended to fully charge the earphones and case before first use.

## 4.2 Bluetooth Pairing

1. **Power On:** Open the charging case, and the earphones will automatically power on and enter pairing mode. You may hear a voice prompt.
2. **Activate Bluetooth:** On your mobile device (smartphone, tablet, etc.), go to the Bluetooth settings and ensure Bluetooth is enabled.
3. **Search for Device:** In the list of available Bluetooth devices, look for "JOWAY H96" or a similar name.
4. **Connect:** Select "JOWAY H96" to connect. Once connected, you will hear a confirmation sound, and the earphones' indicator lights may change.
5. **Automatic Reconnection:** After initial pairing, the earphones will automatically connect to the last paired device when taken out of the case, provided Bluetooth is active on the device.

*Tip:* If you experience connection issues, try turning off and on your device's Bluetooth, or reset the earphones (refer to Troubleshooting section).

## 5. OPERATING INSTRUCTIONS

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### 5.1 Power On/Off

- **Power On:** Open the charging case, or long press the touch area on both earphones for 3 seconds.
- **Power Off:** Place the earphones back into the charging case and close the lid, or long press the touch area on both earphones for 5 seconds.

### 5.2 Music Playback

- **Play/Pause:** Single click or double click the touch area on either earbud.
- **Next Track:** Long press the *left* earphone.
- **Previous Track:** Long press the *right* earphone.

### 5.3 Call Management

- **Answer Call:** Single click the touch area on either earbud.
- **End Call:** Single click the touch area on either earbud during a call.
- **Reject Call:** Long press the touch area on either earbud when an incoming call rings.

### 5.4 Voice Assistant

- **Activate Voice Assistant:** Triple click the touch area on either earbud to activate your device's voice assistant (e.g., Siri, Google Assistant).

## 6. MAINTENANCE

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### 6.1 Cleaning

- Use a soft, dry, lint-free cloth to clean the earphones and charging case.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Keep the charging contacts on both the earphones and the case clean and dry to ensure proper charging.

## 6.2 Storage

- When not in use, store the earphones in their charging case to protect them and keep them charged.
- Store in a cool, dry place, away from extreme temperatures and direct sunlight.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Earphones not pairing	Low battery; Bluetooth off; out of range; previously paired to another device.	Charge earphones; ensure Bluetooth is on; move closer to device; disconnect from other devices.
Only one earphone working	One earphone not charged; not properly paired in stereo mode.	Ensure both earphones are charged; place both back in case, close, then reopen to re-establish stereo connection.
No sound	Volume too low; not connected; media paused.	Increase device volume; check Bluetooth connection; ensure media is playing.
Earphones not charging	Charging cable faulty; dirty charging contacts; power source issue.	Try a different cable/power source; clean charging contacts on earphones and case.

### 7.1 Factory Reset

If you encounter persistent issues, a factory reset may resolve them. Consult the manufacturer's website or contact support for specific reset instructions for the JOWAY H96 model, as this procedure can vary.

## 8. SPECIFICATIONS

Feature	Detail
Model	H96
Brand	JOWAY
Bluetooth Version	V5.0
Wireless Communication	Bluetooth
Control Type	Volume Control (via touch)
Charging Time	Approximately 1 Hour
Material	Plastic

## 9. WARRANTY AND SUPPORT

JOWAY products are designed and manufactured to the highest quality standards. For warranty information, please refer to the warranty card included in your product packaging or visit the official JOWAY website. If you require technical support or have questions not covered in this manual, please contact JOWAY customer service through their official channels.

*Disclaimer:* Specifications and features are subject to change without prior notice. The information in this

manual is for reference only.