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› ALCATEL MW12VK LINK ZONE MOBILE BLACK MODEM ROUTER WiFi 4G LTE CAT 12 (600/100Mbps) max 32 utenti

Alcatel MW12

ALCATEL MW12VK LINK ZONE Mobile WiFi 4G LTE Router

User Manual

PRODUCT OVERVIEW

The ALCATEL MW12VK LINK ZONE is a high-performance mobile modem router designed to provide fast and reliable internet connectivity on the go. Utilizing 4G LTE CAT 12 technology, it offers impressive download speeds of up to 600Mbps and upload speeds of up to 100Mbps. This device allows up to 32 users to connect simultaneously, making it ideal for personal use, small businesses, or travel.

Its compact and portable design ensures you can carry your internet connection wherever you need it. The device features a sleek black finish and intuitive indicator lights for easy status monitoring.



Image: The ALCATEL MW12VK LINK ZONE Mobile WiFi Router, showcasing its compact black design with indicator lights and a charging

SETUP GUIDE

1. Inserting the SIM Card

1. Ensure the device is powered off.
2. Locate the SIM card slot, typically found under a removable cover or a dedicated tray.
3. Insert a standard Nano-SIM card into the slot with the gold contacts facing down and the notched corner aligned correctly. Push gently until it clicks into place.
4. Replace any covers securely.

2. Charging the Device

- Connect the provided USB cable to the charging port on the router.
- Connect the other end of the USB cable to a compatible USB power adapter or a computer's USB port.
- The charging indicator light will illuminate. Allow the device to fully charge before first use.

3. Powering On/Off

- To power on, press and hold the Power button for a few seconds until the indicator lights illuminate.
- To power off, press and hold the Power button again until the indicator lights turn off.

OPERATING INSTRUCTIONS

1. Understanding Indicator Lights

The ALGATEL MW12VK features several LED indicators on its top surface to provide quick status updates:

- **Signal Indicator:** Shows the strength of the 4G LTE signal. More bars/lights indicate a stronger signal.
- **WiFi Indicator:** Lit when WiFi is active and broadcasting. Blinks when data is being transmitted.
- **SMS/Message Indicator:** Indicates new messages or notifications.
- **Battery Indicator:** Shows the current battery level. May change color or blink to indicate low battery or charging status.

2. Connecting Devices via WiFi

1. Ensure the MW12VK is powered on and the WiFi indicator is lit.
2. On your device (smartphone, laptop, tablet), open the WiFi settings.
3. Search for available WiFi networks. The network name (SSID) and password (WiFi Key) are typically found on a sticker inside the battery compartment or on the back of the device.
4. Select the MW12VK's SSID from the list and enter the WiFi Key when prompted.
5. Once connected, your device will have internet access through the router.

3. Accessing the Web Management Interface

For advanced settings and monitoring, you can access the router's web interface:

1. Connect your device to the MW12VK via WiFi.
2. Open a web browser (e.g., Chrome, Firefox, Edge).
3. In the address bar, type the default IP address (usually 192.168.1.1 or 192.168.0.1) and press Enter. Refer to the

device's documentation for the exact IP.

4. Enter the default username and password (often "admin" for both, or found on the device sticker).
5. From here, you can manage settings such as WiFi name/password, connected devices, data usage, and more.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. Avoid using liquid cleaners or abrasive materials.
- **Battery Care:** To prolong battery life, avoid exposing the device to extreme temperatures. If storing for extended periods, charge the battery to about 50% and store in a cool, dry place.
- **Software Updates:** Periodically check the web management interface for available firmware updates. Keeping the firmware updated ensures optimal performance and security.

TROUBLESHOOTING

No Internet Connection

- Check the signal indicator: Ensure there is sufficient 4G LTE signal. Move to an area with better coverage if needed.
- Verify SIM card: Ensure the SIM card is correctly inserted and active with a data plan.
- Restart the device: Power off the MW12VK, wait a few seconds, then power it back on.
- Check APN settings: In the web management interface, verify that the Access Point Name (APN) settings are correct for your mobile network provider.

Cannot Connect to WiFi

- Ensure WiFi is enabled on the MW12VK (check WiFi indicator light).
- Double-check the WiFi password (WiFi Key). It is case-sensitive.
- Move closer to the device to ensure you are within range.
- Restart both the MW12VK and your connecting device.

Device Not Responding / Factory Reset

- If the device becomes unresponsive, try a soft reset by powering it off and on.
- For persistent issues, a factory reset may be necessary. Locate the reset button (often a small pinhole) on the device. Use a paperclip to press and hold the button for about 10 seconds while the device is powered on. This will restore all settings to their factory defaults, including WiFi name and password.

SPECIFICATIONS

Feature	Detail
Brand	Alcatel
Model Name	MW12
Connectivity Technology	Wi-Fi, Cellular (4G LTE CAT 12)
Wireless Provider	Unlocked
Max Users	Up to 32
Color	Black
Dimensions (Pack)	120 x 80 x 57 cm
Item Weight	278 grams
Operating System	Android (as per product specifications, though typically embedded OS for routers)

WHAT'S IN THE BOX

- ALCATEL MW12VK Mobile Modem Router
- USB Charging Cable

WARRANTY AND SUPPORT

For detailed warranty information and technical support, please refer to the documentation included with your product or visit the official Alcatel support website. Warranty terms and conditions may vary by region and retailer.

For further assistance, you may also contact your point of purchase.