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MSI PRE13EVO12070

MSI Prestige 13 EVO Laptop User Manual

Model: PRE13EVO12070 | Brand: MSI

1. Introduction

This manual provides essential information for the safe and efficient operation of your MSI Prestige 13 EVO laptop. Please read this manual thoroughly before using the device and retain it for future reference. The MSI Prestige 13 EVO is a high-performance, lightweight laptop designed for productivity and creative tasks, featuring an Intel Core i5-1240P processor, Intel Iris Xe Graphics, 16GB DDR4 RAM, and a 512GB NVMe SSD.

2. Package Contents

Verify that all items are present and in good condition upon opening the package. If any items are missing or damaged, contact your retailer.

- MSI Prestige 13 EVO Laptop
- Power Adapter

3. Product Overview

Familiarize yourself with the main components and features of your laptop.

3.1 Front View



Figure 3.1: Front view of the MSI Prestige 13 EVO laptop, showcasing the display, keyboard, and touchpad. The screen is a 13.3-inch FHD+ panel with a 16:10 aspect ratio.

3.2 Left Side Ports



Figure 3.2: Detailed view of the left side of the laptop, featuring the power input, HDMI port, two Thunderbolt 4 / USB Type-C ports (with Power Delivery charging support), and an audio combo jack.

3.3 Right Side Ports



Figure 3.3: Detailed view of the right side of the laptop, showing the MicroSD Card Reader, Kensington Lock Slot, and a USB 3.2 Type-A port.

Key Features:

- **Supercharged Processor:** Equipped with the 12th Gen. Intel Core i5-1240P processor for efficient multi-tasking and productivity.
- **Operating System:** Pre-installed with Windows 11 Home for intuitive navigation and enhanced performance.
- **Integrated Graphics:** Features Intel Iris Xe Graphics, providing robust visual performance for creative applications and daily use.

- **Vivid Display:** A 13.3-inch FHD+ (1920x1200) display with a 16:10 aspect ratio and 100% sRGB color gamut for accurate and vibrant visuals.
- **Storage & Memory:** Includes 16GB DDR4 RAM and a 512GB NVMe SSD for fast boot times and ample storage.
- **Connectivity:** Multiple ports including Thunderbolt 4, HDMI, and a MicroSD Card Reader for versatile connectivity options.

4. Setup

4.1 Initial Power-On

1. Connect the power adapter to the laptop's power input port and then to a power outlet.
2. Open the laptop lid. The system may power on automatically, or you may need to press the power button.
3. Follow the on-screen instructions to complete the Windows 11 Home setup process, including language selection, network connection, and user account creation.

4.2 Connecting Peripherals

Utilize the available ports to connect external devices:

- **USB Devices:** Connect USB flash drives, external hard drives, or other USB peripherals to the USB 3.2 Type-A port or the Thunderbolt 4 / USB Type-C ports.
- **External Display:** Use the HDMI port or a Thunderbolt 4 / USB Type-C port (with a compatible adapter, not included) to connect an external monitor or projector.
- **Audio Devices:** Plug headphones or external speakers into the audio combo jack.
- **MicroSD Card:** Insert a MicroSD card into the dedicated slot for additional storage or data transfer.

5. Operating Instructions

5.1 Power Management

- **Power On:** Press the power button located on the keyboard deck.
- **Sleep Mode:** Close the lid or select "Sleep" from the Windows Start menu.
- **Shut Down:** Go to the Windows Start menu, select "Power," and then "Shut down."
- **Restart:** Go to the Windows Start menu, select "Power," and then "Restart."

5.2 Keyboard and Touchpad

- **Function Keys:** Utilize the Fn key in combination with the F1-F12 keys for quick access to system functions like volume control, brightness adjustment, and Wi-Fi toggle.
- **Touchpad Gestures:** The precision touchpad supports multi-touch gestures for navigation, scrolling, and zooming. Refer to Windows settings for customizable gestures.

5.3 Wireless Connectivity

- **Wi-Fi:** Connect to wireless networks via the Wi-Fi settings in Windows. The laptop supports 802.11ax for fast and reliable wireless connections.
- **Bluetooth:** Enable Bluetooth in Windows settings to pair with compatible devices such as headphones, mice, or keyboards.

6. Maintenance

6.1 Cleaning

- **Screen:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Do not spray liquid directly onto the screen.
- **Keyboard and Chassis:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth with mild soap solution can be used, ensuring no liquid enters the device.
- **Vents:** Periodically clean the ventilation grilles with compressed air to prevent dust buildup, which can affect cooling performance.

6.2 Battery Care

- Avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place if not used for extended periods.
- Use only the original power adapter provided with the laptop.

6.3 Software Updates

Regularly check for and install Windows updates and MSI driver updates to ensure optimal performance and security. These can typically be found through Windows Update settings and the official MSI support website.

7. Troubleshooting

This section addresses common issues you might encounter. For more complex problems, refer to the MSI support website or contact customer service.

Problem	Possible Solution
Laptop does not power on.	Ensure the power adapter is securely connected to both the laptop and a working power outlet. Try a different outlet. If using battery, ensure it is charged.
No display on screen.	Check if the laptop is powered on. Adjust screen brightness using function keys. If an external monitor is connected, ensure it is properly configured.
Wi-Fi connection issues.	Ensure Wi-Fi is enabled (check function keys or Windows settings). Restart your router and the laptop. Update Wi-Fi drivers.
Slow performance.	Close unnecessary applications. Check for background processes. Ensure sufficient free storage space. Run a virus scan. Update drivers and Windows.
Battery not charging.	Verify power adapter connection. Check for any physical damage to the adapter or port. Ensure the power outlet is functional.

8. Specifications

Detailed technical specifications for the MSI Prestige 13 EVO A12M-070US laptop.

Feature	Detail
Model Name	Prestige 13Evo A12M-070US
Processor	Intel Core i5-1240P (1.2 GHz)

Feature	Detail
Operating System	Windows 11 Home
Display	13.3 Inches FHD+ (1920x1200)
Graphics	Intel Iris Xe Graphics
RAM	16 GB LPDDR4X
Storage	512 GB NVMe SSD
Wireless Connectivity	802.11ax (Wi-Fi 6E)
Ports	2x Thunderbolt 4 (USB Type-C with PD), 1x HDMI, 1x USB 3.2 Type-A, 1x MicroSD Card Reader, 1x Audio Combo Jack
Color	Pure White
Item Weight	4.87 pounds
Product Dimensions	11.77 x 8.27 x 0.67 inches
Batteries	1 Lithium Polymer battery (included)

9. Warranty and Support

MSI provides a limited warranty for its products. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official MSI website. Keep your proof of purchase for warranty claims.

Customer Support:

For technical assistance, driver downloads, or service inquiries, please visit the official MSI support website or contact their customer service hotline. Contact information can typically be found on the MSI website or in your product documentation.

Online Support: www.msi.com/support

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