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> Candy Idea CMG20SMW Microwave Oven with Grill User Manual

CANDY CMG20SMW

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INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Candy Idea CMG20SMW Microwave Oven with Grill. Please read these instructions carefully before using the appliance and keep them for future reference.

IMPORTANT SAFETY INSTRUCTIONS

- Read all instructions before using the appliance.
- Do not operate the microwave oven if the door is damaged, or if the seals or door hinges are broken.
- Do not heat liquids or other foods in sealed containers as they are liable to explode.
- Only use utensils suitable for microwave ovens.
- The appliance must be earthed. Connect only to a properly earthed outlet.
- Regularly clean the oven cavity and remove any food deposits.
- Do not allow children to use the oven without supervision.

For detailed safety guidelines, please refer to the official [Safety Information PDF](#).

PRODUCT OVERVIEW

The Candy Idea CMG20SMW is a freestanding microwave oven with a grill function, designed for domestic use. It features a 20-liter capacity and 700W microwave power, complemented by a 1000W grill.



Front view of the Candy Idea CMG20SMW Microwave Oven with Grill.

Components:

- Oven Cavity
- Door with viewing window
- Door Latch System
- Control Panel (with two rotary knobs)
- Turntable Support
- Glass Turntable
- Grill Rack (for grill function)

Qualità italiana

Le **radici italiane** sono al centro della nostra identità. Si trovano in ogni aspetto del nostro lavoro: nel **design** del **prodotto**, nella **creatività** e nel **nostro approccio** alla **vita domestica**, al **cibo** e allo **stile di vita**. Abbiamo messo questa **cura** e questa **passione** nel rendere la tua **casa comoda**, **smart** e **vivibile**, proprio come se fosse la nostra.

Close-up view of the control panel, showing the power level knob and the timer/weight knob.

SETUP AND INSTALLATION

Unpacking:

Carefully remove the microwave oven and all packaging materials. Check the oven for any damage, such as dents or a misaligned door. Do not operate the appliance if it is damaged. Contact customer support.

Placement:

- Place the microwave oven on a flat, stable surface that can support its weight.
- Ensure adequate ventilation by leaving at least 20 cm of space above the oven, 10 cm at the rear, and 5 cm on each side.
- Do not place the oven near heat sources or in a damp environment.
- This appliance is designed for freestanding installation only.

Electrical Connection:

Plug the power cord into a properly earthed 230 Volt, 50 Hz electrical outlet. Ensure the voltage matches the rating label on the appliance.

Turntable Assembly:

1. Place the turntable support ring in the center of the oven cavity.
2. Position the glass turntable plate on top of the support ring, ensuring it sits securely in the center drive.

OPERATING INSTRUCTIONS

The Candy Idea CMG20SMW features two mechanical rotary knobs for controlling power level and cooking time/defrost weight.

1. Microwave Cooking:

1. Place food in a microwave-safe container on the glass turntable.
2. Close the oven door securely.
3. **Select Power Level:** Turn the upper knob to choose one of the 5 available power levels (Low, Med.Low, Med, Med.High, High).
4. **Set Cooking Time:** Turn the lower knob to set the desired cooking time, up to 35 minutes.
5. The oven will start automatically. A signal will sound when the cooking time is complete.

2. Grill Function:

The grill function is suitable for browning and crisping food.

1. Place food on the grill rack (if provided) or a heat-resistant dish.
2. Close the oven door securely.
3. **Select Grill Function:** Turn the upper knob to the grill symbol.
4. **Set Cooking Time:** Turn the lower knob to set the desired grilling time.
5. Monitor food closely to prevent burning. A signal will sound when the time is complete.

3. Defrost Program:

The automatic defrost program thaws food based on its weight.

1. Place the frozen food on the glass turntable.
2. Close the oven door securely.
3. **Select Defrost Function:** Turn the upper knob to the defrost symbol (snowflake).
4. **Set Defrost Weight:** Turn the lower knob to select the weight of the food (e.g., 0.2kg, 0.4kg, 0.6kg, 0.8kg, 1.0kg).
5. The oven will automatically calculate the defrosting time. A signal will sound when defrosting is complete.

4. Timer Function:

The lower knob also functions as a timer for general use or to set cooking duration.

1. Turn the lower knob to the desired time.
2. The timer will count down and sound a signal when it reaches zero.

CLEANING AND MAINTENANCE

Regular cleaning helps maintain the performance and longevity of your microwave oven.

Exterior Cleaning:

- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

Interior Cleaning:

- Clean the oven cavity immediately after use to prevent food spills from drying and hardening.
- Use a damp cloth with mild detergent. For stubborn stains, place a bowl of water with lemon juice inside and microwave for a few minutes to loosen residue.
- Ensure the interior is dry before closing the door.

Turntable and Support:

- The glass turntable and turntable support can be removed for cleaning. Wash them in warm, soapy water or in a dishwasher.
- Ensure they are completely dry before placing them back in the oven.

Door Seals:

- Wipe the door seals and adjacent parts with a damp cloth to remove any spills or splatters.
- Do not use harsh cleaners on door seals.

TROUBLESHOOTING

If you encounter issues with your microwave oven, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Oven does not start	Power cord not plugged in; Door not closed properly; Fuse blown or circuit breaker tripped.	Ensure power cord is securely plugged in; Close the door firmly; Check household fuse/circuit breaker.
Food not heating	Incorrect power level or cooking time set; Food not suitable for microwave; Door not closed.	Adjust power level and time; Use microwave-safe dishes; Ensure door is fully closed.

Problem	Possible Cause	Solution
Sparkling inside oven	Metal objects in oven; Food residue on cavity walls.	Remove any metal utensils or foil; Clean the oven interior thoroughly.
Turntable not rotating	Turntable not correctly placed; Obstruction under turntable.	Reposition the turntable and support; Remove any debris from under the turntable.

TECHNICAL SPECIFICATIONS



Dimensions of the Candy Idea CMG20SMW Microwave Oven.

Feature	Detail
Brand	CANDY
Model Name	CMG20SMW
Model Number	38001000
Product Dimensions (DxWxH)	35.8 cm x 44 cm x 25.8 cm
Color	White
Capacity	20 Liters
Microwave Power	700 Watts
Grill Power / Total Consumption	1000 Watts
Number of Power Levels	5

Feature	Detail
Control Type	Mechanical Knobs
Voltage	230 Volt
Frequency	50 Hz
Installation Type	Freestanding
Turntable Diameter	25.4 Centimeters
Interior Material	Tempered Glass
Item Weight	10 Kilograms

WARRANTY AND SUPPORT

Product Warranty:

This Candy Idea CMG20SMW Microwave Oven with Grill comes with **2-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims.

Customer Support:

For technical assistance, service, or warranty inquiries, please contact Candy customer support. Refer to the official Candy website or your purchase documentation for contact details.

Additional support and information can be found in the official [User Manual \(PDF\)](#).

