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› Modern Ember Highmark 60 Inch Smart Linear Electric Fireplace User Manual

Modern Ember Highmark

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Model: Highmark

INTRODUCTION

The Modern Ember Highmark 60 Inch Smart Linear Electric Fireplace is designed to provide a stunning visual centerpiece and efficient heating for your living space. This manual provides essential information for the safe and effective installation, operation, and maintenance of your electric fireplace.

Key features include:

- Two installation options: wall-mount or recessed in-wall.
- Remote control included, with Wi-Fi and Alexa/Google Assistant compatibility.
- Year-round ambiance control with or without heat.
- 10 flame colors, 5 brightness options, 3 flame speeds, and 10 ember bed colors.
- Includes driftwood and crystal embers for customization.
- Sleek design with concealed heater vents for a streamlined appearance.

SETUP AND INSTALLATION

Your Highmark electric fireplace offers versatile installation to suit your home's design. It can be mounted directly on a wall or fully recessed into a wall or frame for a seamless, built-in look.



Figure 1: Illustration of the two primary installation methods: wall-mounted and fully recessed.

For detailed installation instructions, please refer to the separate installation guide provided with your product. Ensure proper electrical connections are made by a qualified professional if hard-wiring is chosen.

OPERATING INSTRUCTIONS

The Highmark fireplace offers multiple convenient control options for ease of use.

Control Options

- **Remote Controlled:** Use the included remote to adjust settings.
- **Alexa Compatible:** Connect to your Amazon Alexa device for voice control.
- **Google Assistant Ready:** Integrate with Google Assistant for voice commands.
- **Wi-Fi App Enabled:** Control the fireplace via a dedicated smartphone application.
- **Digital Touch Panel:** Access basic controls directly on the unit.

Figure 2: Overview of the various control methods available for the fireplace, including remote, app, and smart home integration.

Flame and Ember Customization

Customize the visual appearance of your fireplace with a wide range of flame and ember bed options:

- **10 Vibrant Flame Color Options:** Choose from colors like Orange, Red, Blue, Yellow, Green, Purple, Azure, Magenta, Rose, and Pink.
- **5 Brightness Options:** Adjust the intensity of the flames.
- **3 Flame Speeds:** Control the motion of the flames.
- **10 Ember Bed Colors:** Select from a spectrum of colors for the ember bed.
- **Included Embers:** The unit comes with both driftwood log set and crystal embers (smoky and clear) for varied aesthetics.



Figure 3: Visual representation of the extensive flame and ember bed color options.

Heating Function

The fireplace features a 5000 BTU heater capable of providing supplemental heating for up to 400 square feet. The temperature can be set between 68°F and 88°F. The flames can operate independently of the heat, allowing for year-round ambiance.



Figure 4: Illustration of the versatile heating system and its controls.

The hidden vent design ensures a clean, designer appeal without unsightly grates.



Figure 5: Detail of the concealed heater vent for a sleek look.

MAINTENANCE

To ensure the longevity and optimal performance of your Modern Ember Highmark fireplace, regular maintenance is recommended.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Ventilation:** Keep the air intake and outlet vents clear of dust and debris to ensure proper heat dissipation.
- **Light Bulbs:** The flame effect uses LED technology, which typically does not require replacement.
- **Remote Control:** Replace CR2032 batteries as needed.

TROUBLESHOOTING

If you encounter issues with your Modern Ember Highmark fireplace, please refer to the following common troubleshooting steps:

- **No Power:** Check that the unit is properly plugged into a working electrical outlet. Ensure the circuit breaker is not tripped.
- **No Flame Effect:** Verify that the flame function is turned on via the remote, app, or touch panel.
- **No Heat Output:** Confirm the heater function is activated and the desired temperature is set above the ambient room temperature. Check for any obstructions in the heater vents.
- **Remote Not Working:** Ensure the remote control batteries (CR2032) are correctly installed and not depleted. Point the remote directly at the fireplace.

- **Wi-Fi Connectivity Issues:** Ensure your Wi-Fi network is active and the fireplace is within range. Follow the pairing instructions in the app.

For persistent issues, please contact customer support.

SPECIFICATIONS

Feature	Detail
Brand	Modern Ember
Model Name	Highmark
Product Dimensions	6.4"D x 60"W x 18.13"H
Item Weight	85 Pounds
Material	Metal
Installation Type	Wall Mount, Recessed
Heat Output	5000 British Thermal Units
Heating Coverage	400 sq ft
Adjustable Temperature	68° - 88°F
Power Source	AC (Corded, Hard-Wired, Plug-In)
Included Components	Ember Bed Crystals, Hidden Vent Design, Log, Outlet Plug-in Kit, Remote Control
Batteries Required	CR2032 (included)

WARRANTY INFORMATION

The Modern Ember Highmark Electric Fireplace comes with a**Limited Warranty** covering parts and labor, and a**Lifetime Warranty** for the firebox. For specific terms and conditions, please refer to the warranty documentation included with your purchase or contact Modern Ember customer support.

CUSTOMER SUPPORT

For any questions, technical assistance, or warranty claims, please contact Modern Ember customer support. You can find contact information on the product packaging or the official Modern Ember website. Additionally, this product is eligible for 30-day easy returns through the retailer.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question