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> Veho Pebble PZ-12 Rugged Power Bank Instruction Manual

## Veho PZ-12

# Veho Pebble PZ-12 Rugged Power Bank

## INSTRUCTION MANUAL

### Introduction

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Thank you for choosing the Veho Pebble PZ-12 Rugged Power Bank. This manual provides essential information for the safe and efficient use of your device. The Pebble PZ-12 is a compact and powerful 10,000 mAh portable charger designed for durability and fast charging, featuring a 20W USB-C Power Delivery port and splash resistance.

### Safety Information

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- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Avoid dropping, puncturing, or disassembling the device.
- Keep away from water and liquids, despite its splash-resistant design, to prevent damage.
- Do not use if the power bank is damaged or swollen.
- Keep out of reach of children.
- Dispose of the power bank responsibly according to local regulations.

### Package Contents

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- Veho Pebble PZ-12 Rugged Power Bank
- USB-C to USB-C Charging Cable
- Instruction Manual

### Product Overview

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**Image 1:** Top view of the Veho Pebble PZ-12, highlighting the LED power indicators.



**Image 2:** Side view of the power bank with the protective cover for the USB-C port open.

The Pebble PZ-12 features a robust design with a silicone outer sleeve for shock and splash protection. It includes an integrated LED indicator to display the remaining power and charging status. The universal USB-C Power Delivery (PD) port supports both input and output for fast charging.

- **LED Power Indicators:** Four small LED lights indicate the remaining battery charge. Each light typically represents 25% of the battery capacity.
- **USB-C PD Port:** Used for both charging the power bank and charging external devices.
- **Protective Port Cover:** A silicone cover protects the USB-C port from splashes and dust.

## Setup

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1. **Initial Charge:** Before first use, fully charge your Pebble PZ-12 power bank. Connect the supplied USB-C cable to the power bank's USB-C port and the other end to a compatible USB wall charger (not included).
2. **Charging Indication:** The LED indicators will flash during charging and become solid when fully charged. All four LEDs will be lit when the power bank is at 100% capacity.

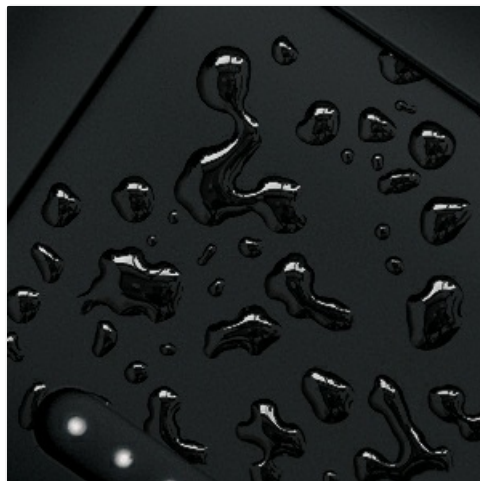


**Image 3:** The power bank connected to a USB-C charging cable, illustrating the charging process.

## Operating Instructions

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1. **Charging External Devices:** Connect your device (smartphone, tablet, etc.) to the USB-C port of the Pebble PZ-12 using a compatible USB-C cable. The power bank will automatically begin charging your device.
2. **Power Level Check:** Briefly press the power button (if present, or simply connect a device) to illuminate the LED indicators, showing the remaining charge.
3. **Automatic Shut-off:** The power bank features an automatic shut-off mode to protect against short-circuits, over-current, over-charge, and over-discharge, ensuring safety for both the power bank and your devices.



**Image 4:** The power bank actively charging a smartphone via its USB-C port.

## Maintenance

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- **Cleaning:** Wipe the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Long-term Storage:** If storing for extended periods, charge the power bank to approximately 50-75% every three months to maintain battery health.
- **Port Protection:** Ensure the protective port cover is closed when not in use to prevent dust and splash ingress.



**Image 5:** Water droplets on the power bank's surface, illustrating its splash-resistant feature.

## Troubleshooting

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- **Power Bank Not Charging:**
  - Ensure the charging cable is securely connected to both the power bank and the wall charger.
  - Verify that the wall charger is functioning correctly and providing sufficient power.
  - Try a different USB-C charging cable.
- **Device Not Charging from Power Bank:**
  - Check if the power bank has sufficient charge (refer to LED indicators).
  - Ensure the cable connecting the device to the power bank is secure and functional.
  - Verify that your device is compatible with USB-C charging.
- **Slow Charging:**
  - Ensure you are using a 20W Power Delivery compatible wall charger for optimal power bank charging speed.
  - For device charging, ensure your device and cable support fast charging protocols.

## Specifications

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<b>Model Number</b>	VPP-350-PZ12
<b>Battery Capacity</b>	10,000 mAh
<b>Output Power</b>	20W Fast Charge (USB-C PD)

<b>Voltage Output</b>	Up to 12V
<b>Connector Type</b>	USB Type C
<b>Battery Composition</b>	Lithium-ion (WYG 21700 cells)
<b>Dimensions (L x W x H)</b>	7.9 x 5.9 x 2.6 cm
<b>Weight</b>	175.3 Grams
<b>Special Features</b>	Automatic Shut-off, Fast Charging, Compact, Pocket Size, Splash Resistant, LED Indicators
<b>Compatible Devices</b>	Smartphones, Tablets, Smartwatches, Fitness Trackers, Cameras, Mini Laptops

## Warranty and Support

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Veho products are designed to provide reliable performance. For warranty information, technical support, or customer service inquiries, please refer to the official Veho website or contact your retailer. Keep your proof of purchase for warranty claims.

**Website:** [www.veho-world.com](http://www.veho-world.com)