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Dreamland 16895

User Manual: Dreamland Intelliheat Neck & Shoulders Heat Pad

Model: 16895

PRODUCT OVERVIEW

The Dreamland Intelliheat Neck & Shoulders Heat Pad is designed to provide targeted heat therapy for relaxation and pain relief. Featuring advanced Intelliheat technology, it offers rapid heat-up and precise temperature control for a comfortable and effective experience.



Image: The Dreamland Intelliheat Neck & Shoulders Heat Pad in grey, showing the pad and its attached white controller.



Image: A woman wearing the grey Dreamland Neck & Shoulders Heat Pad, demonstrating its ergonomic design for neck and shoulder comfort.

Key Features:

- **Intelliheat Technology:** Provides instant heat-up and precise temperature control.
- **Extended Treatment:** Offers up to 3 hours of continuous heat therapy.
- **Multiple Temperature Settings:** Features 5 distinct temperature settings for personalized comfort.
- **Automatic Shut-off:** Safely turns off after 3 hours of use.
- **Versatile Application:** Suitable for use on the neck, shoulders, back, and abdomen.
- **Soft Fabric:** Made from super-soft, skin-friendly material for enhanced comfort.
- **Energy Efficient:** Designed to be highly energy efficient, costing less than a penny per treatment.
- **Easy Care:** Machine washable and tumble dry safe.
- **Warranty:** Includes a 3-year guarantee.

SAFETY INFORMATION

Please read all safety instructions carefully before using the heat pad. Failure to follow these instructions

may result in injury or damage to the product.

- Do not use the heat pad for more than 3 hours at a time.
- Avoid falling asleep while the heat pad is in use.
- Ensure the heat pad is completely dry before plugging it in.
- Do not fold or crease the heat pad excessively during use.
- Keep out of reach of children and pets.
- Do not use if the heat pad or power cord appears damaged.
- Consult a healthcare professional before use if you have any medical conditions, are pregnant, or have sensitive skin.

SETUP

Before first use, unpack the heat pad and ensure all components are present and undamaged.

1. Remove the heat pad and controller from its packaging.
2. Unroll the heat pad and lay it flat to remove any creases from storage.
3. Ensure the detachable control is securely connected to the heat pad.
4. Plug the power cord into a standard electrical outlet (240 volts).



Image: A hand holding the Intelliheat detachable control, showing the temperature settings and power button.

OPERATING INSTRUCTIONS

The Dreamland Intelliheat heat pad is designed for ease of use with its intuitive controller.

1. **Power On:** Press the power button on the controller to turn on the heat pad. The indicator light will illuminate.
2. **Select Temperature:** Use the temperature selection buttons to choose your desired heat level from the 5 available settings. The pad will heat up rapidly.
3. **Positioning:** Place the heat pad on the desired area of your body, such as the neck, shoulders, back, or abdomen. The soft fabric is designed to mold comfortably to your body.
4. **Enjoy Treatment:** Relax and enjoy the therapeutic heat. The pad will maintain your selected temperature for up to 3 hours.
5. **Automatic Shut-off:** The heat pad will automatically turn off after 3 hours of continuous use for safety.
6. **Power Off:** To turn off the heat pad manually, press the power button again.



Just choose your setting, get comfy
& let the warmth work

Image: A woman comfortably using the Dreamland Neck & Shoulders Heat Pad while holding the controller, illustrating ease of use.

MAINTENANCE AND CARE

Proper care will ensure the longevity and performance of your Dreamland Intelliheat heat pad.

Cleaning Instructions:

- Always disconnect the heat pad from the power outlet and detach the control unit before cleaning.
- The heat pad is machine washable. Wash on a gentle cycle with mild detergent.
- It is also tumble dry safe. Tumble dry on a low heat setting until completely dry.
- Do not dry clean, iron, or bleach the heat pad.
- Ensure the heat pad is completely dry before reattaching the control unit and plugging it back in.



Image: A washing machine, symbolizing the ease of cleaning the heat pad, which is machine washable and tumble dry safe.

Storage:

- Store the heat pad in a cool, dry place when not in use.
- Avoid folding the heat pad tightly or placing heavy objects on it during storage.

TROUBLESHOOTING

If you encounter any issues with your Dreamland Intelliheat heat pad, please refer to the following common solutions:

Problem	Possible Cause	Solution
Heat pad does not turn on.	Not plugged in, power outlet issue, or control unit not properly connected.	Ensure the power cord is securely plugged into a working outlet. Check that the detachable control unit is firmly connected to the heat pad.
Heat pad is not heating sufficiently.	Incorrect temperature setting or product needs "breaking in" as noted by some users.	Increase the temperature setting on the controller. For first-time use, the pad may require a few uses to reach optimal heat.
Heat pad turns off unexpectedly.	Automatic 3-hour shut-off activated, or safety system engaged.	The pad automatically shuts off after 3 hours. If it shuts off sooner, unplug it, wait a few minutes, and plug it back in. If the issue persists, contact customer support.

If the problem persists after attempting these solutions, please contact Dreamland customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Model Number	16895
Dimensions	40 x 35 cm (approx. 15.7 x 13.8 inches)
Material	Cotton (Super-soft, skin-friendly fabric)
Color	Grey
Power Consumption	110 watts
Voltage	240 volts
Special Features	Automatic Shut Off, 5 Temperature Settings, Fast Heat Up
Item Weight	0.96 Kilograms (2.12 Pounds)

WARRANTY AND SUPPORT

The Dreamland Intelliheat Neck & Shoulders Heat Pad comes with a **3-year guarantee** from the date of purchase.

This guarantee covers manufacturing defects and ensures the product's quality and performance under normal use.

Customer Support:

For warranty claims, technical assistance, or any questions regarding your product, please contact Dreamland customer support through their official website or the contact information provided with your purchase documentation.

Please retain your proof of purchase for warranty validation.

LEGAL INFORMATION

Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.