Anker A9128

Anker Prime 6-in-1 USB C Charging Station User Manual

Model: A9128
Brand: Anker

Introduction

The Anker Prime 6-in-1 USB C Charging Station is a versatile power solution designed for both work and travel. It features 2 AC outlets, 2 USB-C ports, and 2 USB-A ports, allowing you to charge up to 6 devices simultaneously. Equipped with 140W high-speed charging capabilities and advanced GaN technology, it ensures efficient power delivery for your devices. Its ultra-sleek and portable design, along with a smart display for real-time data monitoring and ActiveShield 2.0 technology for superior protection, make it an ideal companion for all your charging needs.



The Anker Prime 6-in-1 Charging Station, showcasing its compact design and detachable power cord.

What's in the Box

- Anker Prime 6-in-1 Charging Station (140W)
- 5 ft (1.5 m) Detachable Cord
- Welcome Guide

Setup Guide

Follow these steps to set up your Anker Prime 6-in-1 Charging Station:

1. **Connect to Power:** Plug the detachable 5 ft (1.5 m) power cord into the charging station, then connect the other end to a wall outlet. Ensure the outlet provides 100-240V~50/60Hz for optimal performance.
2. **Activate Smart Display:** Once connected to a power supply, the smart display will light up. If not, press the screen button located on the side of the unit to activate it.
3. **Connect Devices:** Utilize the 2 AC outlets, 2 USB-C ports, and 2 USB-A ports to connect your devices. The AC outlets feature a pop-up design for convenience.



This image illustrates the versatile connectivity of the Anker Prime 6-in-1 Charging Station, capable of powering up to six devices simultaneously through its two USB-C ports, two USB-A ports, and two AC outlets.

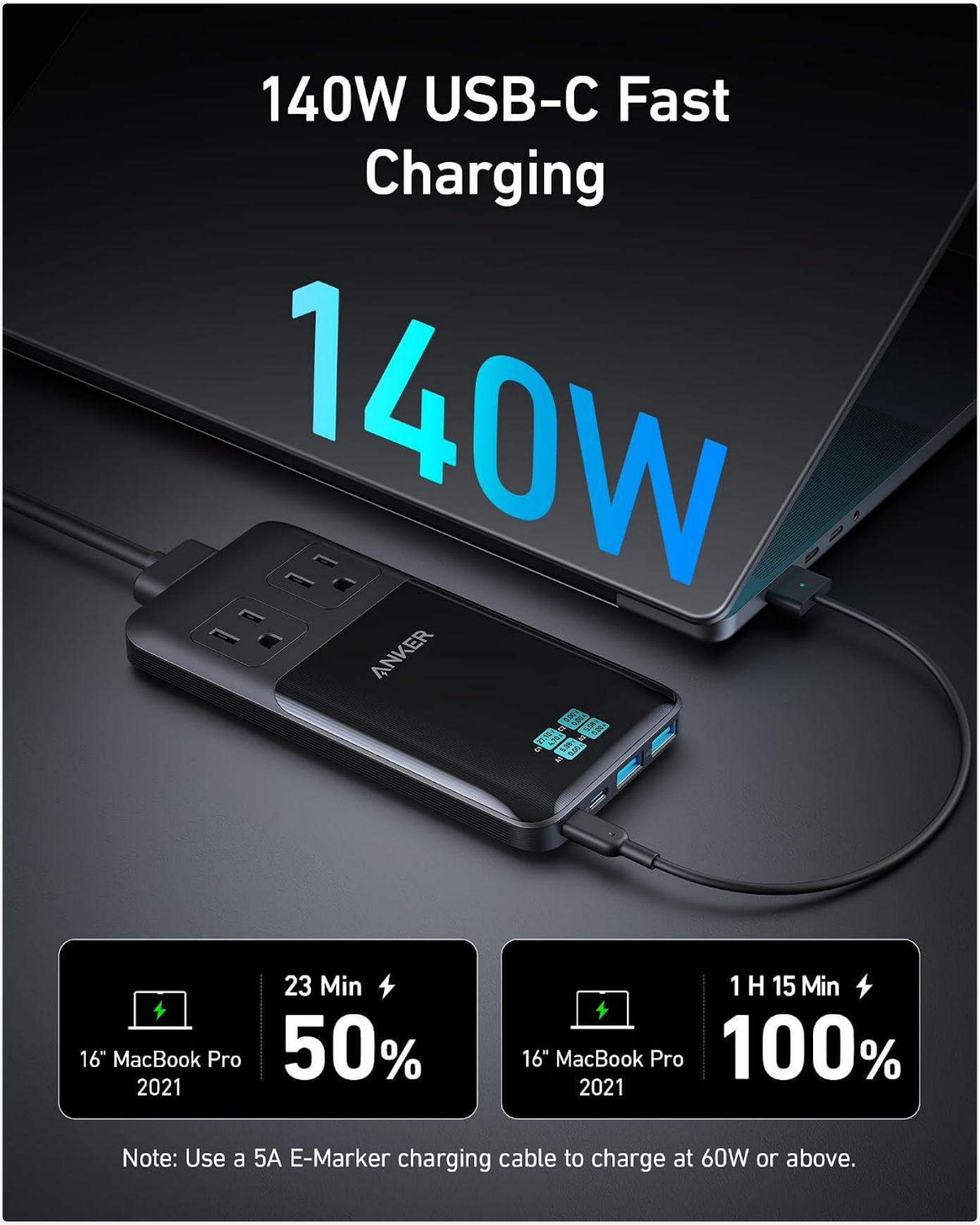
Operating Instructions

The Anker Prime 6-in-1 Charging Station is designed for intuitive operation:

- **High-Speed Charging:** The USB-C ports support up to 140W charging. For optimal fast charging, especially for

devices like a MacBook Pro 16", use a 5A E-Marker charging cable.

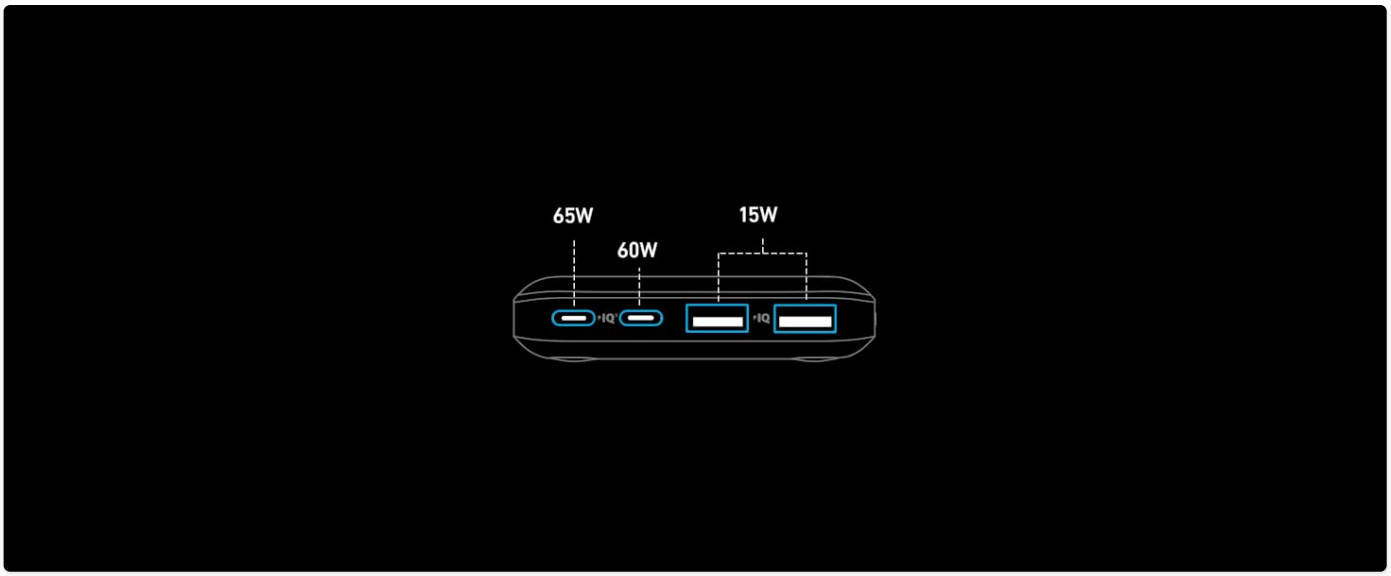
- **Smart Display Usage:** The integrated smart display provides real-time data. Press the screen button to cycle through different views, including total wattage, individual port power, and voltage/current readings. This helps you monitor charging status effectively.
- **Power Distribution:** The total output from all USB ports is shared at 140W. When multiple devices are connected, the power is intelligently distributed. For maximum wattage to a single device (e.g., 140W for a laptop), ensure it is the only device connected to the station.
- **AC Outlets:** The two AC outlets are suitable for powering devices that require standard wall power. They pop up when a plug is inserted for a sleek, compact profile when not in use.



Demonstration of the 140W USB-C fast charging feature, showing the station charging a MacBook Pro rapidly. Note: Use a 5A E-Marker charging cable for optimal performance at 60W or above.



A detailed view of the smart display, which provides real-time information on total wattage, individual port power, and voltage/current. Press the screen button to activate the display.



These diagrams show how power is distributed across the USB-C and USB-A ports depending on the number of devices connected, indicating maximum wattage for single and multiple port usage.

Maintenance

To ensure the longevity and optimal performance of your Anker Prime 6-in-1 Charging Station, follow these maintenance guidelines:

- **Cleaning:** Disconnect the charging station from the power outlet before cleaning. Use a soft, dry cloth to wipe the surface. Avoid using abrasive cleaners, solvents, or harsh chemicals.
- **Storage:** When not in use for extended periods, store the charging station in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Management:** While the detachable cord offers flexibility, avoid sharp bends or excessive pulling on the cables to prevent damage.
- **Ventilation:** Ensure the charging station has adequate ventilation during operation. Do not cover it or place it in enclosed spaces that could impede airflow.

Troubleshooting

Problem	Solution
Device is not charging.	Ensure the charging station is properly plugged into a live wall outlet. Check that the charging cable is securely connected to both the device and the charging station. Try a different port or cable.
Charging is slow.	Verify that you are using a compatible charging cable, especially for high-wattage devices (e.g., a 5A E-Marker cable for 60W+ USB-C charging). Note that the 140W total output is shared among all connected USB devices; charging speeds may decrease when multiple devices are connected simultaneously. For fastest charging, connect only one device.
Smart display is not lighting up.	The screen will only light up when the product is connected to a power supply. Ensure the power cord is firmly plugged into both the station and the wall outlet. Press the screen button on the side of the unit to activate the display.

Problem	Solution
Product feels warm during use.	It is normal for the charging station to become warm during operation, especially during high-power charging. The ActiveShield 2.0 technology actively monitors temperature to prevent overheating. If it becomes excessively hot, disconnect all devices and the power cord, and allow it to cool down in a well-ventilated area.

Specifications

Feature	Detail
Product Dimensions	6.38 x 3.11 x 0.71 inches
Item Weight	15.8 ounces
Model Number	A9128
Brand	Anker
Connectivity Technology	USB
Connector Type	USB Type C
Compatible Devices	Monitors, iPhone, Samsung (and other USB-C/USB-A compatible devices)
Included Components	Prime 6-in-1 Charging Station (140W), 5 ft (1.5 m) Detachable Cord
Special Feature	High-Speed Charging, Smart Display, ActiveShield 2.0
Color	Black+Gray
Input Voltage	100-240 Volts
Manufacturer	Anker

Warranty and Support

Anker provides a worry-free 24-month warranty for the Anker Prime 6-in-1 Charging Station. Additionally, it includes a lifetime* $200,000 connected equipment warranty, ensuring peace of mind for your valuable devices. Anker is committed to friendly customer service.

*For the purpose of this connected equipment warranty, "lifetime" is defined as the lifetime of the product.

For further assistance, product registration, or to explore other Anker products, please visit the official Anker Store or refer to the digital user manual available online.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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