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Model: 1760/16 | Brand: URMET

1. INTRODUCTION

The URMET VOG5W is an advanced hands-free video intercom system designed to enhance security and communication within your home. Featuring a 5-inch color display and Wi-Fi connectivity, it allows real-time management of calls and communications, even when you are away, by forwarding calls to your smartphone. This system integrates voice commands, touchless controls via an IR sensor, and smart home functionalities for managing lighting and doors, providing a convenient and secure living environment.

2. PRODUCT OVERVIEW



Figure 2.1: Front view of the URMET VOG5W video intercom, showing the 5-inch color display and touch-sensitive control buttons below the screen. The display shows various function icons for managing calls, settings, and smart home features.



Figure 2.2: Side view of the URMET VOG5W video intercom, illustrating its slim profile and wall-mounted design. This view highlights the device's compact form factor suitable for modern interiors.

3. SETUP AND INSTALLATION

3.1. Professional Installation Recommended

Installation of the URMET VOG5W system involves electrical wiring and network configuration. It is highly recommended that installation be performed by a qualified technician to ensure proper functionality and safety. Refer to the detailed installation guide provided separately for wiring diagrams and mounting instructions.

3.2. Initial Power-On

1. Ensure all wiring connections are secure and correctly terminated.
2. Apply power to the system. The display will illuminate, and the device will begin its startup sequence.
3. Follow any on-screen prompts for initial setup, such as language selection.

3.3. Wi-Fi Connection

1. Navigate to the 'Settings' menu on the intercom display.
2. Select 'Network' or 'Wi-Fi Settings'.
3. Choose your home Wi-Fi network from the list of available networks.
4. Enter your Wi-Fi password using the on-screen keyboard.
5. Confirm the connection. A confirmation message will appear upon successful connection.

3.4. Smartphone App Pairing

1. Download the official URMET smartphone application from your device's app store.
2. Create an account or log in if you already have one.
3. On the intercom, navigate to 'App Pairing' or 'Mobile Connection' in the settings.
4. The intercom will display a QR code or a pairing code.
5. Open the URMET app on your smartphone and select 'Add Device' or 'Scan QR Code'.
6. Follow the app's instructions to complete the pairing process. This enables call forwarding and remote control functionalities.

4. OPERATING INSTRUCTIONS

4.1. Answering Calls

- When a visitor presses the outdoor unit button, the intercom will ring and display the visitor's video feed.
- To answer, press the **Answer** button on the screen or use a voice command like "Answer call".
- To end the call, press the **End Call** button.
- If enabled, calls will also be forwarded to your paired smartphone.

4.2. Intercom Function

The URMET VOG5W supports up to 32 intercom calls to other internal units within the same system.

1. From the main screen, select the **Intercom** icon.
2. Choose the desired internal unit from the list.
3. Press the **Call** button to initiate an intercom conversation.

4.3. Voice Commands

The system features voice recognition for hands-free operation of many functions.

- To activate voice commands, say the wake word (if configured) or press the **Voice Assistant** icon.
- Examples of commands include: "Open door", "Show camera", "Answer call", "End call", "Adjust volume".
- Refer to the on-screen help or the app for a full list of supported voice commands.

4.4. Touchless Commands (IR Sensor)

The integrated IR sensor allows for touchless interaction with the device.

- Wave your hand near the IR sensor (typically located near the bottom of the display) to activate certain functions without physical contact.
- Specific touchless gestures and their corresponding actions can be configured in the settings menu.

4.5. Smart Home Integration

The URMET VOG5W can manage lighting systems and doors via its 8-channel radio transmitter.

- Access the **Home Automation** section from the main menu.
- Here you can control connected devices such as lights and door locks.
- Ensure compatible smart home devices are properly paired with the intercom system according to their respective manuals.

4.6. Adjusting Settings

To customize your intercom experience:

- Tap the **Settings** icon on the main screen.
- Adjust display brightness, volume, ringtones, network settings, and privacy options.
- Configure call forwarding preferences to your smartphone.

5. MAINTENANCE

5.1. Cleaning

- To clean the display and casing, use a soft, dry, lint-free cloth.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive cleaner.
- *Do not* use harsh chemicals, abrasive cleaners, or spray liquids directly onto the device.

5.2. Software Updates

- Periodically check for software updates in the 'Settings' menu under 'System' or 'Software Update'.
- Updates can provide new features, performance improvements, and security enhancements.
- Ensure a stable internet connection during the update process.

6. TROUBLESHOOTING

6.1. No Video/Audio During Call

- **Check Wiring:** Ensure all connections between the indoor unit, outdoor unit, and power supply are secure.
- **Volume Settings:** Verify that the volume is not muted or set too low in the settings.
- **Outdoor Unit Camera/Microphone:** Inspect the outdoor unit for any obstructions or damage to the camera lens or microphone.

6.2. Wi-Fi Connection Issues

- **Router Status:** Ensure your Wi-Fi router is powered on and functioning correctly.
- **Signal Strength:** Check the Wi-Fi signal strength on the intercom. If weak, consider relocating the router or using a Wi-Fi extender.
- **Password:** Re-enter your Wi-Fi password carefully in the network settings.
- **Restart:** Try restarting both the intercom and your Wi-Fi router.

6.3. Intercom Not Responding

- **Power Cycle:** Disconnect the power to the intercom for 10 seconds, then reconnect it.
- **Factory Reset:** If issues persist, a factory reset may be necessary. *Warning:* This will erase all personalized settings. Consult the settings menu for the factory reset option.

7. SPECIFICATIONS

Feature	Detail
Brand	URMET
Model	VOG5W (Cod. 1760/16)
Screen Size	5 Inches
Screen Technology	LCD
Resolution	800 x 480 pixels
Refresh Rate	120 Hz
Special Feature	Flat Design
Included Components	Smartphone Application
Connectivity Technology	Wi-Fi
Aspect Ratio	16:9
Supported Internet Services	Web-based streaming services

8. WARRANTY AND SUPPORT

8.1. Warranty Information

The URMET VOG5W video intercom system is covered by a manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official URMET website for detailed terms and conditions regarding warranty coverage, duration, and claims process.

8.2. Technical Support

For technical assistance, troubleshooting beyond this manual, or service requests, please contact URMET customer support. Contact details can typically be found on the official URMET website or in the product documentation. When contacting support, please have your product model (VOG5W) and serial number ready.

