TOZO T20

TOZO T20 Wireless Earbuds User Manual

Model: T20 | Brand: TOZO

Introduction

Thank you for choosing the TOZO T20 Wireless Earbuds. This manual provides detailed instructions for setting up, operating, and maintaining your earbuds to ensure optimal performance and longevity. The TOZO T20 earbuds offer immersive stereo sound, extended playtime, IPX8 waterproofing, and advanced call noise reduction, designed for a superior audio experience.

What's in the Box

- TOZO T20 Wireless Earbuds
- Wireless Charging Case
- 6 pairs of Eartips (XS/S/M/L/XL/XXL)
- USB-C (A to C) cable (20cm)
- Quick Guide & User Manual

Product Overview

The TOZO T20 earbuds are designed for comfort and high-quality audio. Below are key components and features:



Figure 1: TOZO T20 Wireless Earbuds and Charging Case. The earbuds are shown inside their open charging case, which features a prominent LED digital display indicating battery percentage.



Figure 2: Built-in LED Digital Display. This display automatically shows the current battery levels for both the charging case and individual earbuds when the lid is opened, providing real-time power status.



Figure 3: 10mm Dynamic Drivers for Enhanced Sound. The earbuds feature 10mm dynamic drivers, finely tuned with OrigX Acoustic 2.0 sound technology, delivering clear, immersive audio with strong bass performance.

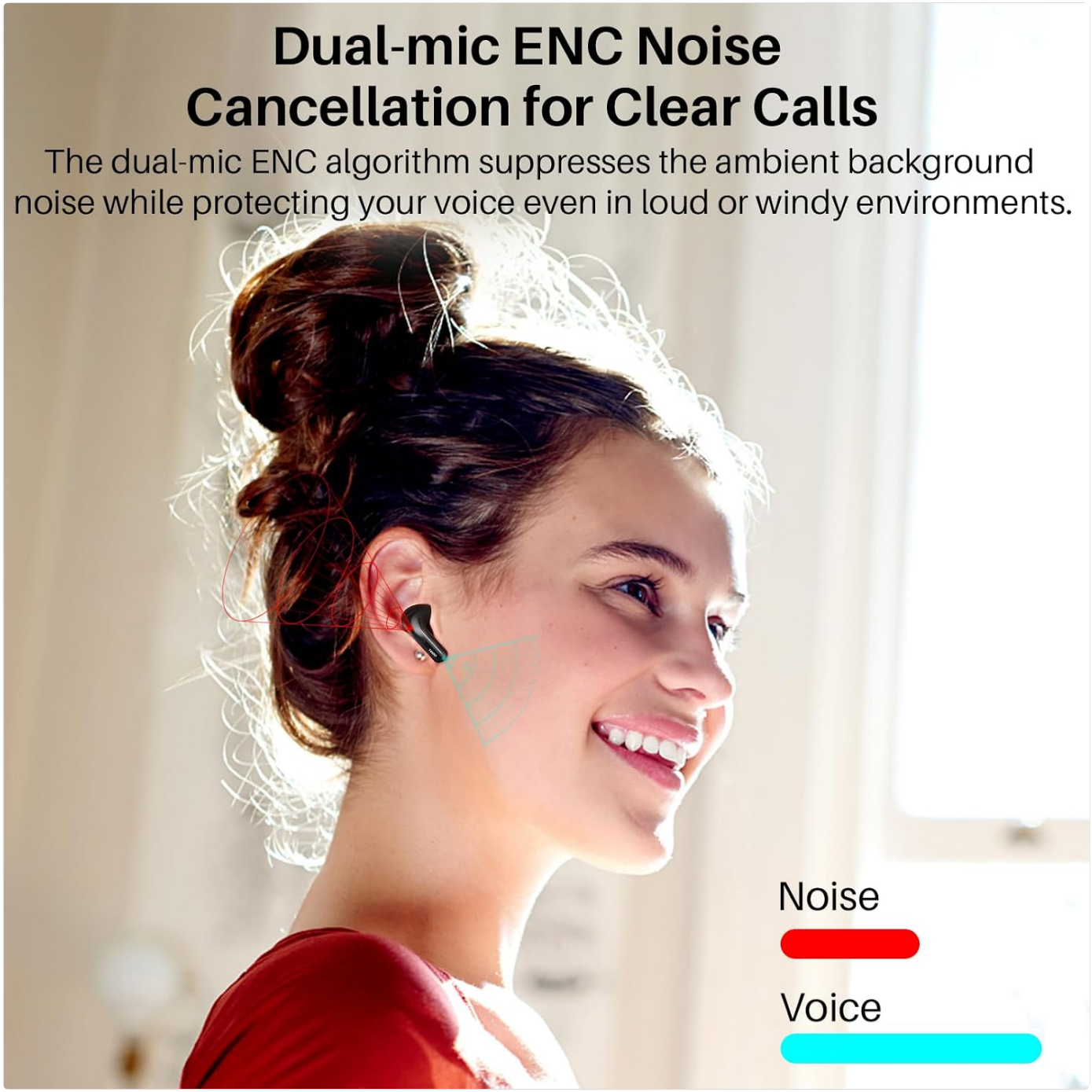


Figure 4: Dual-mic ENC Noise Cancellation. The dual-microphone Environmental Noise Cancellation (ENC) algorithm effectively suppresses ambient background noise, ensuring clear voice transmission during calls, even in noisy environments.

Setup Guide

1. Initial Charging

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the USB-C cable to the charging case and a power source. The LED digital display on the case will show the charging progress, flashing from 1 to 100. The case supports both USB-C cable charging and wireless charging.

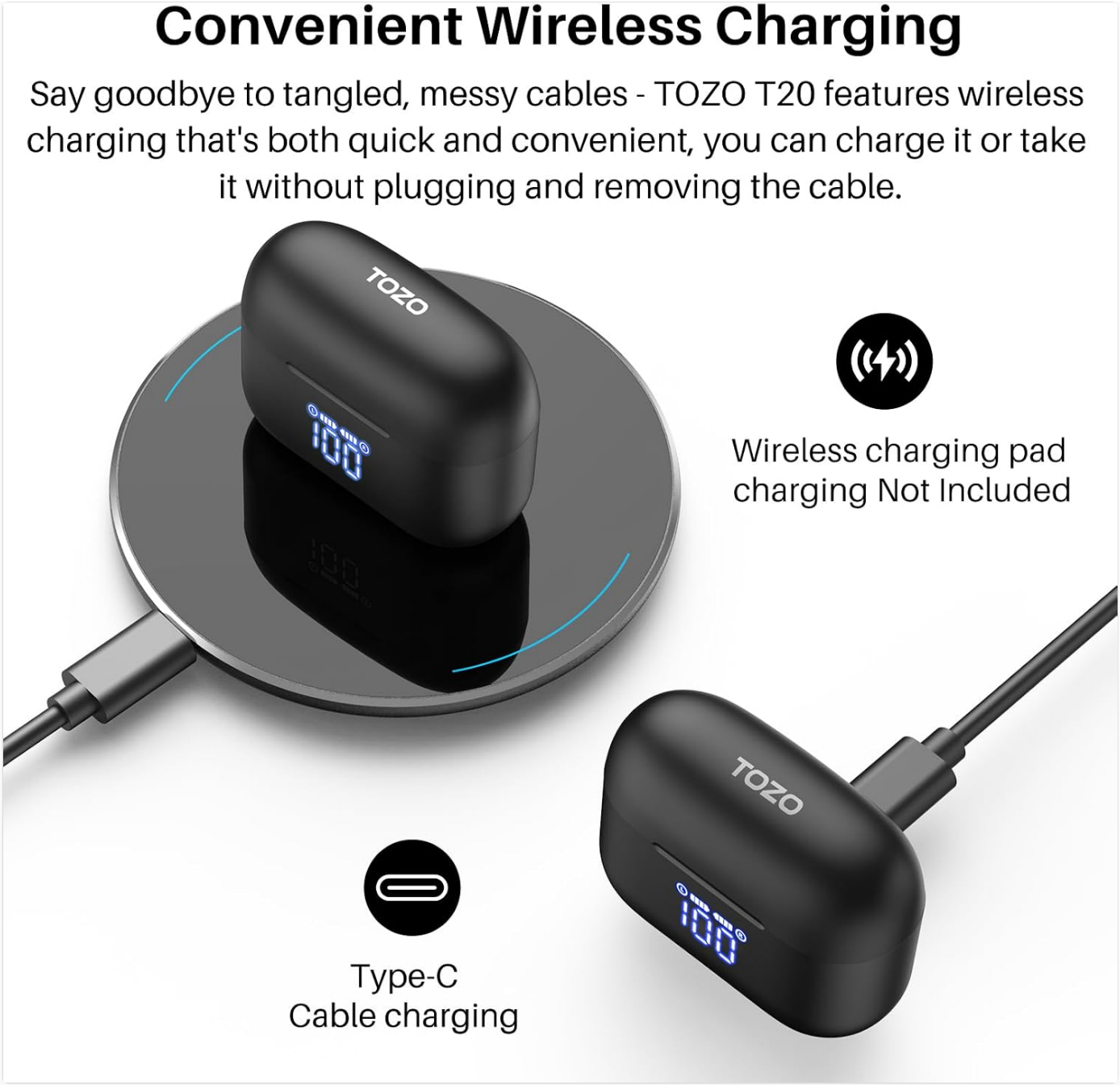


Figure 5: Convenient Wireless and Cable Charging. The TOZO T20 charging case can be charged wirelessly on a compatible pad (not included) or via the included USB-C cable.

2. Choosing the Right Eartips

Select the ear tips that provide the best fit for your ears. A proper seal is crucial for optimal sound quality and noise isolation. The package includes 6 pairs of different sized soft rubber ear caps (XS/S/M/L/XL/XXL).

3. Bluetooth Pairing

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "TOZO T20" in the list of available Bluetooth devices and select it to connect.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.

Operating Instructions

Touch Controls

The TOZO T20 earbuds feature intuitive touch controls for managing playback, calls, and voice assistants. The touch-sensitive area is located on the outer surface of each earbud.

Table 1: Earbud Touch Control Functions

Action	Function
Single Tap (Left/Right)	Play/Pause, Answer/End Call
Double Tap (Right)	Next Track
Double Tap (Left)	Previous Track
Triple Tap (Right)	Volume Up
Triple Tap (Left)	Volume Down
Long Press (2s) (Left/Right)	Activate Voice Assistant (Siri, Google Assistant) / Reject Call

TOZO APP Integration

Enhance your listening experience by downloading the official TOZO APP. The app allows you to:

- Access a variety of preset EQ modes to tailor sound to your preferences.
- Customize your own equalizer settings.
- Receive firmware updates for improved performance.

Battery Life and Power Display

The TOZO T20 earbuds provide approximately 13 hours of playtime on a single charge, with an additional 48.5 hours available from the compact charging case, totaling 61.5 hours of use. The charging case has a 500 mAh battery capacity.

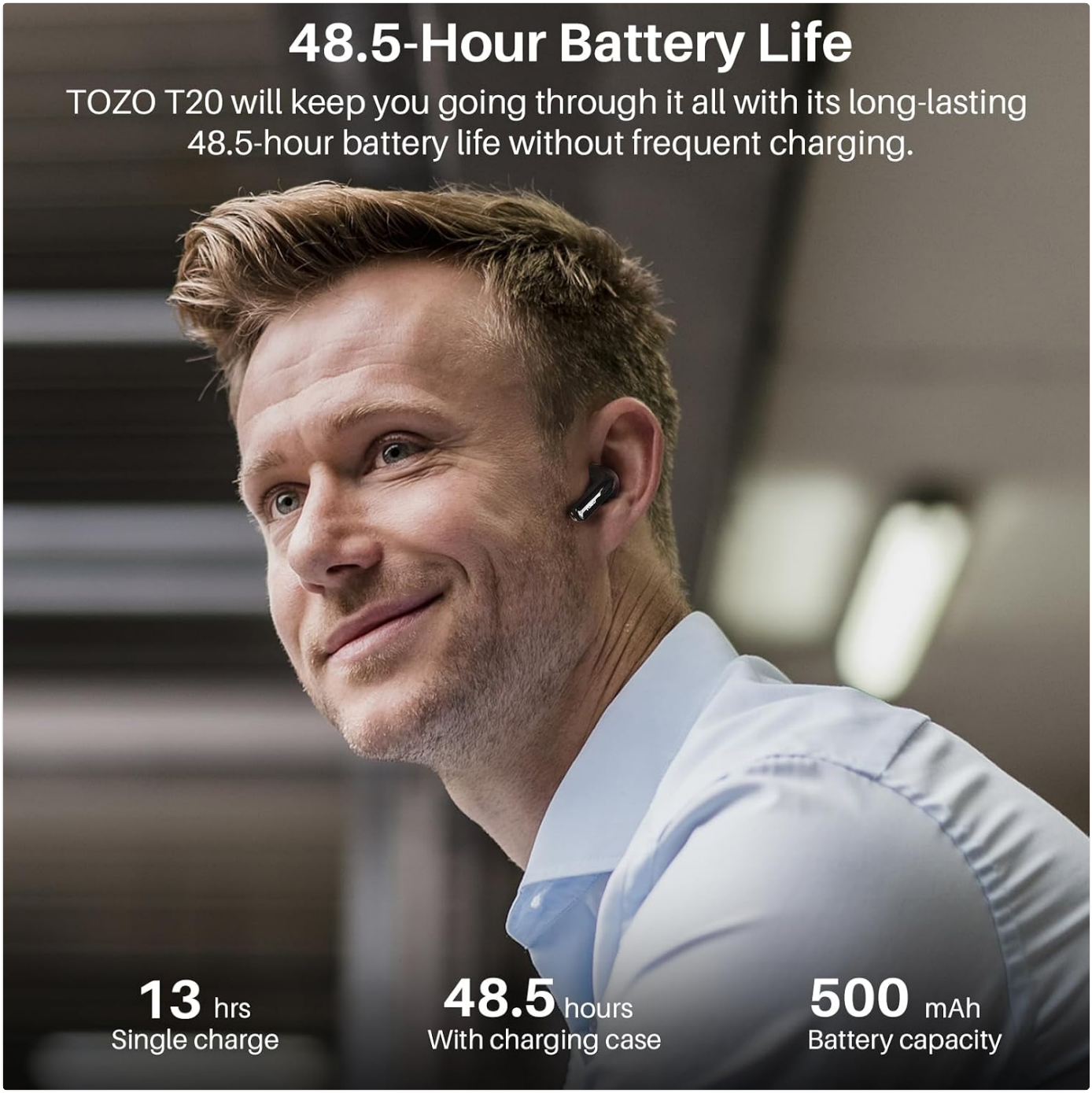


Figure 6: Extended Battery Life. The TOZO T20 offers 13 hours of single-charge playtime and a total of 48.5 hours with the charging case, powered by a 500 mAh battery.

Maintenance and Care

Cleaning

Regularly clean your earbuds and charging case to ensure optimal performance and hygiene:

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- For ear tips, remove them from the earbuds and clean with mild soap and water. Ensure they are completely dry before reattaching.
- Gently clean the charging contacts on both the earbuds and the case with a dry cotton swab.

Water Resistance (IPX8)

The TOZO T20 earbuds are rated IPX8 waterproof, meaning they are protected against prolonged immersion in water. This makes them suitable for workouts and outdoor activities, as they can withstand sweat and rain.



Figure 7: IPX8 Waterproof Rating. The earbuds are designed to be highly water-resistant, protecting them from sweat and rain during various activities.

While IPX8 rated, it is recommended to dry the earbuds completely before placing them back into the charging case to prevent damage to the charging contacts.

Troubleshooting

Table 2: Common Issues and Solutions

Issue	Possible Solution

Issue	Possible Solution
Earbuds not pairing/connecting	◦ Ensure earbuds are charged. ◦ Turn off and on Bluetooth on your device. ◦ Forget "TOZO T20" from your device's Bluetooth list and re-pair. ◦ Place earbuds back in the case, close the lid, wait a few seconds, then open again.
Only one earbud working	◦ Ensure both earbuds are charged. ◦ Place both earbuds in the charging case, close the lid, and open it again to reset the connection. ◦ Clean the charging contacts on both earbuds and in the case.
Low volume or poor sound quality	◦ Adjust volume on both your device and the earbuds. ◦ Ensure ear tips are properly sealed in your ear canal. Try different sized ear tips. ◦ Clean any debris from the earbud speakers.
Charging case not charging	◦ Try a different USB-C cable and power adapter. ◦ Ensure the charging cable is securely connected. ◦ If using wireless charging, ensure the case is correctly placed on the charging pad.

Specifications

Table 3: TOZO T20 Technical Specifications

Feature	Detail
Brand	TOZO
Model	T20
Color	Black
Ear Placement	In Ear
Form Factor	In Ear
Impedance	32 Ohm
Speaker Diameter	10mm
Waterproof Rating	IPX8
Single Charge Playtime	Approx. 13 hours
Total Playtime (with case)	Approx. 48.5 hours

Feature	Detail
Charging Case Battery Capacity	500 mAh
Connectivity	Bluetooth 5.3
Noise Cancellation	Dual Mic Call Noise Reduction (ENC)

Warranty and Support

TOZO provides an 18-month warranty for the T20 Wireless Earbuds. For warranty claims, technical support, or any inquiries, please contact TOZO customer service through their official website or the TOZO APP.
For additional information and support, visit the official TOZO website:www.tozostore.com

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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