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### Hothope WQJR-A01

# Hothope Commercial Ice Maker Machine User Manual

Model: WQJR-A01

## 1. INTRODUCTION

Thank you for choosing the Hothope Commercial Ice Maker Machine. This appliance is designed for efficient and reliable ice production, suitable for various settings including commercial establishments and home use. This manual provides essential information for the safe and effective operation, installation, and maintenance of your ice maker. Please read it thoroughly before first use and retain it for future reference.



Figure 1: Hothope Commercial Ice Maker Machine

## 2. SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury when using your ice maker, follow these basic precautions:

- Read all instructions before using the appliance.
- Connect to properly grounded outlets only.
- Do not immerse cord, plug, or any part of the appliance in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from the outlet when not in use, before putting on or taking off parts, and before cleaning.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Use only attachments recommended by the manufacturer.
- Do not use outdoors.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.

- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Ensure proper ventilation around the unit.
- Keep the ice machine upright for 24 hours before first use to allow refrigerants to settle.

### 3. WHAT'S IN THE BOX

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Upon unpacking, please verify that all components are present:

- Ice machine
- Ice scoop
- Water filter (for tap water connection)

### 4. SETUP

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Before connecting the ice maker to a power source, ensure it has been kept upright for at least 24 hours. This allows the refrigerant to stabilize, preventing potential damage to the compressor.

#### 4.1 Water Inlet Modes

The ice maker supports two methods for water supply:

1. **Tap Water Connection:** Connect the ice maker directly to a tap water supply using the provided water filter. The filter helps purify tap water, resulting in clearer and harder ice cubes.
2. **Gallon Bottled Water:** Alternatively, you can use a standard gallon bottled water dispenser on top of the unit.

# ICE PRODUCE SPEED

Automatic Overflow Protection



120lbs / 24h



45pcs ice / cycle



Figure 2: Two Water Inlet Methods

## 5. OPERATING INSTRUCTIONS

Your Hothope ice maker is designed for user-friendly operation with an intuitive control panel.

### 5.1 Ice Production

The ice maker can produce up to 120 pounds of ice in 24 hours. Each cycle yields approximately 45 clear ice cubes within 12-20 minutes.

# TWO WATER INLET METHODS

Connect To Direct Tap Water Or Gallon Bottled Water



Figure 3: Ice Production Capacity

## 5.2 Adjustable Ice Cube Thickness

The ice cube thickness can be adjusted to suit your preference by pressing the (+) or (-) buttons on the control panel. This affects the ice-making time:

- **Thin Ice:** Approximately 5-8 minutes per cycle. Ideal for quick chilling or specific beverages.
- **Medium Ice:** Approximately 8-11 minutes per cycle. Standard ice cube size.
- **Thick Ice:** Approximately 11-15 minutes per cycle. Provides slower melting ice, suitable for prolonged use.

# EFFICIENT ICE MAKING & LARGE STORAGE



120LBS/24H  
Produce



0.9"x 0.9"x 0.9"  
Size



35LBS Large  
Storage Capacity



495W Powerful  
Compressor

Stainless Steel  
Surface

Cyclopentane  
Foaming Layer

Food-grade PP  
Liner



Figure 4: Adjustable Ice Cube Thickness

## 5.3 Control Panel Functions

The practical LCD display panel offers several functions for convenient operation:

- **Ice Making Time Adjustment:** Use (+) or (-) buttons.
- **Self-Cleaning:** Initiates an automatic cleaning cycle.
- **Defrosting:** Long press the blue light control button to activate defrosting.
- **Reservation:** Set a timer for future ice production.
- **Malfunction Reminders:** Indicators for issues such as 'Add Water' or 'Ice Full'.

# SIMPLE OPERATION & AUTO-CLEAN

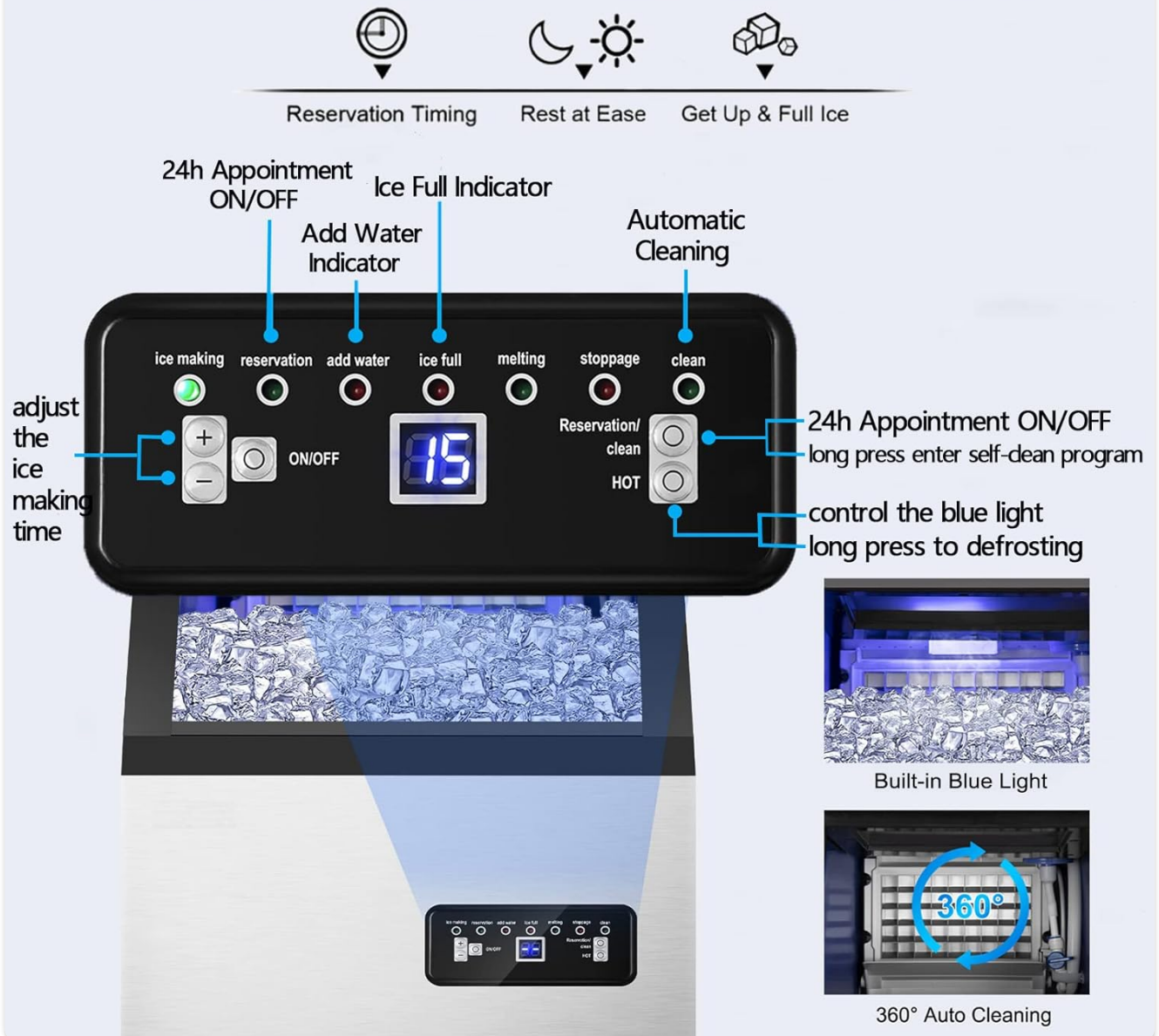


Figure 5: Control Panel Overview

## 6. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your ice maker.

### 6.1 Automatic Self-Cleaning

The ice maker features an automatic self-cleaning function. Refer to the control panel section (5.3) for instructions on initiating this cycle. Regular use of the self-cleaning function helps maintain hygiene and ice quality.

### 6.2 General Cleaning

- Always unplug the appliance before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. For stainless steel, use a specialized stainless steel cleaner.
- Periodically clean the interior ice storage bin and water reservoir with a mild detergent and warm water. Rinse thoroughly to remove any soap residue.

- Ensure the water drain is clear and free of obstructions.
- Clean the air vents on the sides and back of the unit regularly to ensure proper airflow and cooling efficiency.

## 7. TROUBLESHOOTING

If you encounter issues with your ice maker, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Ice maker not producing ice.	No water supply; power issue; ambient temperature too high.	Check water connections and ensure water is flowing. Verify power plug is securely inserted. Ensure unit is in a cool, well-ventilated area.
"Add Water" indicator is on.	Water reservoir is empty.	Refill the water reservoir or ensure tap water connection is active.
"Ice Full" indicator is on.	Ice storage bin is full.	Remove ice from the storage bin.
Ice cubes are cloudy or not clear.	Poor water quality; unit needs cleaning.	Ensure water filter is installed and functioning. Perform a self-cleaning cycle.
Unusual noise during operation.	Unit not level; internal component issue.	Ensure the unit is placed on a flat, stable surface. If noise persists, contact customer support.

For issues not covered here, or if problems persist, please contact Hothope customer support.

## 8. SPECIFICATIONS

Feature	Detail
Brand	Hothope
Model Name	WQJR-A01
Product Dimensions (D x W x H)	16.93" x 14.17" x 29.92"
Weight	62 Pounds
Ice Production Capacity	Up to 120 lbs / 24 hours
Ice Storage Capacity	35 lbs
Ice Cycle Time	11-20 minutes (45 pcs per cycle)
Compressor Wattage	495 watts

Feature	Detail
Refrigerant	R290
Cooling Type	Air-cooled
Construction Material	Heavy-duty Stainless Steel, Food-grade PP Liner
Water Inlet Modes	Tap water, Gallon bottled water

## 9. WARRANTY AND SUPPORT

Hothope is committed to providing high-quality products and excellent customer service. All merchandise purchased from the Hothope store is genuine and of consistently high quality and value.

For any inquiries, technical assistance, or warranty claims, please contact Hothope customer support. Please have your model number (WQJR-A01) and purchase information ready when contacting support.

This product typically includes a 30-day easy return policy. For details on specific warranty terms and conditions, please refer to your purchase documentation or contact Hothope directly.