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Bmax X15 Plus

Bmax X15 Plus 15.6-inch Laptop User Manual

Model: X15 Plus

INTRODUCTION

This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your Bmax X15 Plus 15.6-inch laptop. Please read this guide thoroughly to ensure proper use and to maximize the lifespan of your device.

SETUP

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that the following items are included:

- Bmax X15 Plus Laptop
- Power Adapter/Charger
- User Manual (this document)

Inspect the laptop for any physical damage. If any components are missing or damaged, contact customer support immediately.



Image: The Bmax X15 Plus laptop displayed open, showing the screen and keyboard.

2. Connecting the Power Adapter

Before first use, connect the power adapter to the laptop's charging port and then to a power outlet. It is recommended to fully charge the battery before initial operation.

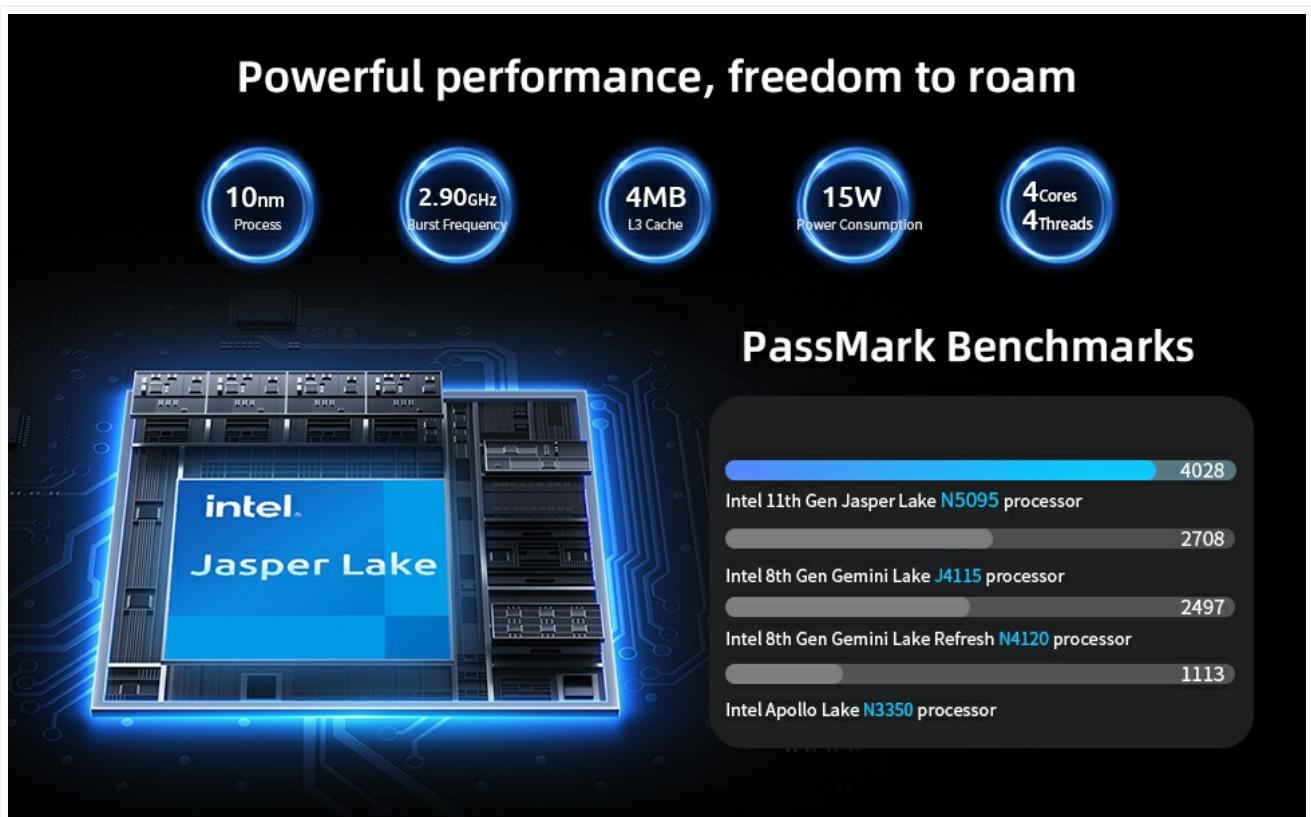


Image: Close-up view of the laptop's side ports, highlighting the power input, USB 3.0, mini HDMI, and security lock slot.

3. Initial Power On and Operating System Setup

Press the power button to turn on the laptop. Follow the on-screen instructions to complete the operating system (OS 11) setup, including language selection, network connection, and user account creation.

OPERATING YOUR LAPTOP

1. Keyboard and Touchpad

The Bmax X15 Plus features a full-sized keyboard with a numeric keypad and a large trackpad for comfortable navigation and input.



Image: Top-down view of the Bmax X15 Plus laptop, showcasing the full keyboard with numeric pad and large touchpad.

2. Display Features

Your laptop is equipped with a 15.6-inch Full HD (1920x1080) IPS display, offering wide viewing angles and vibrant colors. The narrow bezel design maximizes screen space.



Image: A diagram illustrating the 15.6-inch display size in comparison to smaller screens, emphasizing the IPS technology and 1920x1080 resolution.

3. Performance and Storage

The laptop features an Intel 11th Gen Celeron N5095 Quad-Core Processor (up to 2.9GHz), 12GB DDR4 RAM, and a 512GB SSD for efficient multitasking and fast data access.

4. Connectivity

Connect to networks using 2.4GHz/5GHz Dual Band Wi-Fi. Peripheral connectivity includes two USB 3.0 ports, a Micro SD card reader, and a mini HDMI port.

MAINTENANCE

1. Cleaning Your Laptop

To maintain optimal performance and appearance, regularly clean your laptop. Use a soft, lint-free cloth for the screen and exterior. For stubborn marks, a slightly dampened cloth with water or a specialized electronics cleaner can be used. Avoid harsh chemicals.

2. Storage Upgrade

The Bmax X15 Plus includes an M.2 2280 expandable slot, allowing for easy SSD upgrades up to 1TB to suit your storage needs. Refer to the diagram below for the location of the M.2 slot. It is recommended to consult a professional for hardware upgrades if you are unsure.



Image: Diagram indicating the M.2 2280 expandable slot on the bottom of the laptop for storage upgrades.

TROUBLESHOOTING

If you encounter issues with your Bmax X15 Plus laptop, refer to the following common troubleshooting steps:

- **Laptop does not power on:** Ensure the power adapter is securely connected to both the laptop and a working power outlet. Verify the power outlet is functional. If the battery is completely drained, allow it to charge for at least 30 minutes before attempting to power on again.
- **Screen remains black after power on:** Try connecting an external monitor to the mini HDMI port to check if the display output is working. If an external monitor works, the laptop's internal display may have an issue. If no display on external monitor, try restarting the laptop.
- **System is slow or unresponsive:** Close unnecessary applications. Check for available system updates and install them. Ensure sufficient free space on the SSD. Consider running a system diagnostic or antivirus scan.
- **Wi-Fi connectivity issues:** Verify that Wi-Fi is enabled in the operating system settings. Restart your router and modem. Ensure you are within range of a Wi-Fi signal.
- **Touchpad not responding:** Check if the touchpad has been accidentally disabled via a function key (often Fn + F-key combination). Restart the laptop.

For persistent issues, please contact Bmax customer support.

SPECIFICATIONS

Feature	Detail
Brand	Bmax
Model Name	X15 Plus
Screen Size	15.6 Inches
Screen Resolution	1920 x 1080 pixels (FHD IPS)
Processor	Intel Celeron N5095 (up to 2.9 GHz, 4 Cores)
RAM	12 GB LPDDR4
Hard Drive	512 GB SSD (Serial ATA-600)
Expandable Storage	M.2 2280 slot (up to 1TB SSD)
Graphics Coprocessor	Intel UHD Graphics
Operating System	OS 11
Wireless Type	802.11a/b/g/n/ac (Dual Band Wi-Fi)
USB Ports	2 x USB 3.0 Ports
Other Ports	Mini HDMI, 3.5mm Headset Jack, Micro SD Card Reader
Item Weight	3.52 pounds (approx. 1.6 kg)
Product Dimensions (LxWxH)	14.1 x 9.5 x 0.78 inches
Battery	1 Lithium Polymer battery (38Wh)

WARRANTY INFORMATION

The Bmax X15 Plus laptop comes with a **12-month warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product functions as intended under normal use. Additionally, a **30-day**

return policy is offered for your peace of mind.

Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, accidents, unauthorized repairs, or normal wear and tear.

CUSTOMER SUPPORT

For any questions, technical assistance, or warranty claims, please contact Bmax customer service. Our team is available to provide friendly support.

- **Online Support:** Visit the official Bmax website for FAQs and support resources.
- **Email Support:** Refer to your product packaging or the official Bmax website for the dedicated support email address.
- **Phone Support:** Contact numbers may be available on the official Bmax website.

When contacting support, please have your laptop's model number (X15 Plus) and purchase information readily available.