Shark UZ565H

SHARK UZ565H Pro Cordless Vacuum User Manual

Model: UZ565H | Brand: Shark

Introduction

The Shark UZ565H Pro Cordless Vacuum is designed for efficient and versatile cleaning. It features Clean Sense IQ technology, which automatically adjusts suction power based on detected dirt, and MultiFLEX technology for enhanced maneuverability and compact storage. The PowerFins Plus brushroll is engineered to handle various floor types, from hard floors to carpets, effectively picking up debris and pet hair.

Important Safety Instructions

When using your Shark vacuum cleaner, basic safety precautions should always be observed. Read all instructions before using this appliance.

- Always unplug the vacuum from the charger before performing any maintenance or cleaning.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Exercise extra care when cleaning on stairs.
- Do not use without dust cup and/or filters in place.
- Store the appliance indoors. Put it away after use to prevent accidents.

What's Included

Your Shark UZ565H Pro Cordless Vacuum package includes the following components:

- Shark Cordless Vacuum (main unit)

- PowerFins Plus Nozzle
- MultiFLEX Wand
- Removable Lithium-Ion Battery
- Charger
- Duster Crevice Tool
- Anti-Allergen Dusting Brush



Image: The Shark UZ565H Pro Cordless Vacuum main unit shown with the Duster Crevice Tool and Anti-Allergen Dusting Brush.

Setup and Assembly

Follow these steps to assemble your new Shark UZ565H Pro Cordless Vacuum:

1. **Unpack Components:** Carefully remove all parts from the packaging.
2. **Attach PowerFins Plus Nozzle:** Insert the MultiFLEX wand into the PowerFins Plus Nozzle until it clicks securely into place.

3. **Attach Hand Vacuum:** Insert the hand vacuum into the top of the MultiFLEX wand until it clicks securely into place.
4. **Charge Battery:** Before first use, fully charge the removable Lithium-Ion battery. You can charge it while it's attached to the vacuum or separately. Connect the charger to the battery port and plug it into a wall outlet. The LED display will indicate charging status.



Image: A fully assembled Shark UZ565H Pro Cordless Vacuum, ready for use.



Image: The Shark UZ565H Pro Cordless Vacuum being charged via its power adapter plugged into a wall outlet.

Operating Instructions

Powering On/Off and Suction Modes

Press the power button on the hand vacuum to turn the unit on or off. The LED display provides real-time readouts to monitor battery life and allows you to select different suction levels for various cleaning needs.

Clean Sense IQ Technology

The Clean Sense IQ feature automatically detects the amount of dirt and debris on your floor. When more dirt is detected, the vacuum will automatically increase its suction power to ensure thorough cleaning. The LED display will visually indicate when floors are clean.



Image: Visual representation of the Clean Sense IQ technology detecting dirt and adjusting suction power.

MultiFLEX Technology

The MultiFLEX wand allows you to bend the vacuum for easy access under furniture, beds, and other hard-to-reach areas without needing to bend down. It also enables compact, freestanding storage.



Image: The Shark UZ565H Pro Cordless Vacuum bent using MultiFLEX technology to clean under a table.

Using Attachments

The Duster Crevice Tool and Anti-Allergen Dusting Brush can be attached directly to the hand vacuum or to the end of the wand for extended reach. These tools are ideal for cleaning tight spaces, upholstery, and delicate surfaces.



Image: The Shark UZ565H Pro Cordless Vacuum hand vacuum with the Anti-Allergen Dusting Brush attached, and the Duster Crevice Tool being used to clean a narrow gap.

Maintenance

Emptying the Dust Cup

The XL dust cup should be emptied regularly to maintain optimal suction. To empty, detach the hand vacuum from the wand. Position the dust cup over a trash bin and press the CleanTouch Dirt Ejector button to release the bottom flap and empty debris. Close the flap securely after emptying.



Image: A person emptying the dust cup of the Shark UZ565H Pro Cordless Vacuum into a trash bin.

Cleaning Filters

The Anti-Allergen Complete Seal + HEPA filter system captures over 99.9% of dust and allergens. For best performance, rinse the foam and felt filters with water every month and allow them to air dry completely for at least 24 hours before reinstalling. The HEPA filter should be tapped clean periodically and rinsed as needed.

Self-Cleaning Brushroll

The PowerFins Plus Nozzle features a self-cleaning brushroll designed to prevent hair wrap. If any debris or hair remains wrapped around the brushroll, carefully remove it using scissors or by hand while the vacuum is turned off and unplugged.

Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Vacuum not turning on	Battery not charged; Battery not properly inserted.	Ensure battery is fully charged. Reinsert battery until it clicks into place.
Reduced suction	Dust cup full; Filters clogged; Blockage in nozzle or wand.	Empty dust cup. Clean and dry filters. Check for and remove any blockages.
Brushroll not spinning	Blockage in brushroll; Nozzle not properly connected.	Remove any hair or debris from brushroll. Ensure nozzle is securely attached to wand.
Short runtime	Battery not fully charged; Using high power mode continuously.	Fully charge battery. Use standard mode for longer runtime; use boost mode only when necessary.

Specifications

Feature	Detail
Brand	Shark
Model Name	SRUZ565HRB (UZ565H)
Special Features	Bagless, Cordless, Foldable, HEPA, Hypoallergenic, Clean Sense IQ, MultiFLEX Technology
Filter Type	Foam, HEPA
Included Components	Brush, Duster Crevice Tool, Anti-Allergen Dusting Brush
Capacity	0.72 Quarts
Wattage	181 watts
Form Factor	Stick
Color	White/Blue
Product Dimensions	11.41"L x 10.43"W x 51.18"H
Battery Type	Lithium-Ion
Battery Life	Up to 40 minutes (in standard mode)
Item Weight	8.25 pounds
UPC	622356589598

Warranty and Support

For warranty information, technical support, or to purchase replacement parts and accessories, please visit the official Shark website or contact Shark customer service. Keep your purchase receipt as proof of purchase for warranty claims. Official Shark Website: www.sharkclean.com

© 2025 SharkNinja Operating LLC. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question