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Shark RV990

Shark RV990 EZ Robot Vacuum User Manual

Model: RV990

INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Shark RV990 EZ Robot Vacuum. Please read this manual thoroughly before using your robot vacuum and retain it for future reference.



Image: The Shark RV990 EZ Robot Vacuum, a black circular robotic cleaner with a central control panel and a smartphone displaying the Shark app.

KEY FEATURES

- **Incredible Suction:** Deep-cleaning power designed to tackle all types of debris and pet hair.
- **Row-by-Row Cleaning:** Methodically cleans row by row, room to room, ensuring complete home coverage.
- **SharkClean App Control:** Schedule whole-home cleanings, review cleaning reports, and start/stop cleans conveniently from the SharkClean app.
- **Voice Control:** Hands-free cleaning using voice commands via Google Assistant or Amazon Alexa for starting, stopping, and scheduling cleanings.

SETUP

1. Unboxing and Initial Charge

Carefully remove all components from the packaging. Place the charging dock against a wall in an open area, ensuring there are no obstacles within 3 feet on either side and 5 feet in front. Connect the power cord to the dock and plug it into a wall outlet. Place the robot vacuum onto the charging dock. The indicator lights will illuminate to show charging status. Allow the robot to fully charge before its first use, which may take several hours.

2. App Connection

Download the SharkClean app from your mobile device's app store. Follow the in-app instructions to connect your robot vacuum to your home Wi-Fi network. Ensure your Wi-Fi network is 2.4 GHz, as 5 GHz networks may not be compatible. The app allows for advanced control and scheduling.



Image: A person using a smartphone to control the Shark RV990 EZ Robot Vacuum, demonstrating the convenience of the SharkClean app for remote operation.

OPERATING INSTRUCTIONS

Starting a Clean

Press the 'Clean' button on the robot or use the SharkClean app to start a cleaning cycle. The robot will begin mapping and cleaning your home row by row. For optimal performance, clear floors of small objects, cables, and loose rugs before cleaning.

Cleaning Modes

- **Standard Clean:** The robot cleans all accessible areas.
- **Spot Clean:** Direct the robot to clean a specific small area.
- **Scheduled Clean:** Set recurring cleaning times via the SharkClean app.



Image: The Shark RV990 EZ Robot Vacuum actively cleaning a living room with both carpet and hard floor surfaces, showcasing its ability to clean all floor types.

Pet Hair Cleaning

The Shark RV990 EZ Robot Vacuum is designed with powerful suction and a multi-surface brushroll to effectively pick up pet hair from various floor types, including carpets and hard floors. Regular cleaning cycles are recommended for homes with pets.

PERFECT FOR HOMES WITH PETS

Daily cleanings effortlessly keep up with pet hair and other messes.



Image: The Shark RV990 EZ Robot Vacuum operating near a cat on a rug, illustrating its effectiveness in homes with pets by effortlessly managing pet hair.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your robot vacuum.

Emptying the Dust Bin

The dust bin should be emptied after each cleaning cycle or when full. Press the dust bin release button, slide out the bin, and empty its contents into a trash receptacle. Rinse the dust bin with water if necessary, but ensure it is completely dry before reinserting.

Cleaning the Brushroll

Periodically check the brushroll for tangled hair or debris. Remove the brushroll cover, lift out the brushroll, and use the cleaning tool (if provided) or scissors to cut away any wrapped hair. Reinsert the brushroll and secure the cover.

Cleaning Filters

The filter (Disk type) should be cleaned weekly. Tap the filter against a trash can to remove loose dirt. Replace the filter every 2-3 months, or more frequently depending on usage.

Cleaning Sensors and Charging Pads

Wipe the cliff sensors, bumper sensors, and charging pads on both the robot and the dock with a clean, dry cloth to ensure proper function.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Robot not charging	Charging pads are dirty; Power cord not connected; Robot not properly docked.	Clean charging pads on robot and dock. Ensure power cord is securely plugged in. Re-dock the robot, ensuring it makes proper contact.
Robot not connecting to Wi-Fi	Incorrect Wi-Fi password; Router too far; 5 GHz network.	Verify Wi-Fi password. Move robot closer to router. Ensure you are connecting to a 2.4 GHz network.
Poor cleaning performance	Full dust bin; Clogged brushroll; Dirty filter.	Empty dust bin. Clean brushroll. Clean or replace filter.
Robot gets stuck frequently	Obstacles on floor; Cliff sensors dirty.	Clear floor of cables, small objects, and thick rugs. Clean cliff sensors.

SPECIFICATIONS

Brand: Shark

Model Name: EZ Robot

Model Number: RV990

Special Feature: Bagless

Color: Black

Filter Type: Disk

Power Source: Battery Powered

Batteries Included: Yes

Compatible Devices: Amazon Echo, Google Home

Form Factor: Robotic

UPC: 793888196698

Package Dimensions: 16.93 x 14.88 x 5.91 inches

Item Weight: 8.54 pounds

Manufacturer: Shark Ninja

ASIN: B0BQZCDMHZ

Date First Available: December 23, 2022

WARRANTY AND SUPPORT

Information regarding product warranty and customer support was not available in the provided product data. Please refer to the product packaging or the official Shark website for the most up-to-date warranty details and support contact information.

For further assistance, you may visit the Amazon Renewed Store or the official Shark website.