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Model: Redmi Note 12 Pro 5G + 4G

INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient use of your Xiaomi Redmi Note 12 Pro 5G smartphone. Please read this manual carefully before using your device and keep it for future reference.



Image: Xiaomi Redmi Note 12 Pro 5G smartphone, showcasing its sleek design and triple camera setup on the back, and the vibrant OLED display on the front. The device is presented in Midnight Black.

WHAT'S IN THE BOX

- Xiaomi Redmi Note 12 Pro 5G Smartphone
- Fast Car Charger
- Adapter
- USB Cable
- Phone Case

SETUP

1. Inserting SIM Cards

The Redmi Note 12 Pro 5G supports Dual Nano SIM cards. Locate the SIM card tray on the side of the device. Use the provided SIM ejector tool to open the tray. Insert your Nano SIM cards into the designated slots. Ensure the gold contacts face downwards. Gently push the tray back into the device until it clicks into place.

Note: This device does not support Micro SD cards.

2. Initial Power On and Setup Wizard

Press and hold the Power button (located on the side) until the Xiaomi logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account sign-in, and security settings (fingerprint, PIN, pattern).

3. Charging the Device

Connect the provided USB cable to the adapter and then to the USB-C port on your phone. Plug the adapter into a power outlet. The device supports 67W fast charging. A full charge from 0% to 100% typically takes approximately 46 minutes.

OPERATING INSTRUCTIONS

Navigation

- **Home Screen:** Swipe left or right to access different home screens.
- **App Drawer:** Swipe up from the bottom of the screen to open the app drawer (if enabled).
- **Notification Panel:** Swipe down from the top of the screen to view notifications and quick settings.
- **Recent Apps:** Swipe up and hold from the bottom of the screen (gesture navigation) or tap the recent apps button (button navigation) to view recently used applications.

Camera Usage

The device features a triple rear camera system (50 MP wide, 8 MP ultrawide, 2 MP macro) and a 16 MP front camera.

1. Open the Camera application.
2. Select your desired mode (Photo, Portrait, Video, Pro, etc.) by swiping across the bottom of the viewfinder.
3. Tap the shutter button to capture a photo or start/stop video recording.
4. Use pinch-to-zoom for digital zoom or switch between lenses for optical effects (e.g., ultrawide).

Security Features

The device includes an under-display optical fingerprint sensor and supports face unlock.

- **Fingerprint Unlock:** Go to **Settings > Password & security > Fingerprint unlock** to register your fingerprints.
- **Face Unlock:** Go to **Settings > Password & security > Face unlock** to set up face recognition.

MAINTENANCE

Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and back panel. Avoid using harsh chemicals or abrasive materials. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics.

Battery Care

- Avoid exposing the device to extreme temperatures.
- Use only the original or certified compatible chargers and cables.
- Do not fully discharge the battery regularly; aim to keep it between 20% and 80% for optimal longevity.

Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Go to **Settings > About phone > MIUI version** to check for updates.

TROUBLESHOOTING

Device Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to force a restart.

Poor Network Connectivity

- Check if Airplane Mode is off.
- Restart the device.
- Verify that your SIM card is properly inserted.
- Reset network settings: **Settings > Connection & sharing > Reset Wi-Fi, mobile networks and Bluetooth**

Apps Crashing or Freezing

- Clear the cache and data of the problematic app: **Settings > Apps > Manage apps > [App Name] > Clear data > Clear cache/Clear all data**.
- Update the app from the Google Play Store.
- If the issue persists, uninstall and reinstall the app.

SPECIFICATIONS

Feature	Detail
Model Name	Redmi Note 12 Pro 5G
Operating System	Android 12 + MIUI 13
Processor	MediaTek Dimensity 1080 Octa-core (6 nm)

GPU	Mali-G68 MC4
Display	6.67 inches FHD+ AMOLED DotDisplay, 2400 x 1080 pixels, 120Hz Refresh Rate
RAM	8 GB (available in 6 GB, 8 GB, 12 GB variants)
Internal Storage	128 GB (available in 128 GB, 256 GB variants)
Rear Camera	50 MP (wide, OIS) + 8 MP (ultrawide) + 2 MP (macro)
Front Camera	16 MP (wide)
Battery	5000 mAh Li-Po, 67W Fast Charging
Connectivity	5G, 4G VoLTE, Wi-Fi (802.11a/b/g/n/ac), Bluetooth 5.2, GPS, USB-C
Sensors	Under display optical fingerprint, Accelerometer, Gyro, Proximity, Compass, IR blaster
Audio Jack	3.5 mm
Color	Midnight Black
Item Weight	1.24 pounds

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included with your product or visit the official Xiaomi support website. Keep your proof of purchase for warranty claims.

Online Support: [Xiaomi Official Support](#)

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This manual is for informational purposes only. Specifications are subject to change without notice.