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Motorola XT2255-1

Motorola Moto G72 (Model XT2255-1) Smartphone User Manual

Your comprehensive guide to setting up and using your Motorola Moto G72 smartphone.

1. Introduction to Your Motorola Moto G72

The Motorola Moto G72 is a feature-rich smartphone designed for reliable performance and connectivity. This manual provides essential information to help you get started, operate, and maintain your device effectively.

Key features include a powerful 2.2 GHz Octa-core processor, 8GB of RAM, 128GB of internal storage (expandable via microSDXC), a vibrant 6.55-inch P-OLED display, and a long-lasting 5000 mAh battery. It operates on Android 12 and supports Dual-SIM functionality for flexible network usage.



Figure 1.1: Front and back view of the Motorola Moto G72 smartphone, showcasing its camera module and display.

2. Initial Setup

2.1. Inserting SIM Cards and MicroSD Card

Your Motorola Moto G72 supports two Nano-SIM cards and a microSDXC card for expanded storage. The microSDXC card slot is shared with one of the SIM card slots.

1. Locate the SIM tray on the side of your device.
2. Insert the SIM ejector tool (usually included in the box) into the small hole on the SIM tray to open it.
3. Carefully pull out the SIM tray.
4. Place your Nano-SIM card(s) and/or microSDXC card into the designated slots on the tray. Ensure the gold contacts face downwards.
5. Gently push the tray back into the device until it clicks into place.



Figure 2.1: Side view of the Motorola Moto G72, indicating the location of the SIM tray and physical buttons.

2.2. Powering On and Off

- **To Power On:** Press and hold the Power button (located on the side) until the Motorola logo appears.
- **To Power Off:** Press and hold the Power button until the power options menu appears, then tap 'Power off'.

2.3. Initial Configuration

Upon first power-on, follow the on-screen prompts to set up your device. This includes selecting your language, connecting to Wi-Fi, setting up your Google account, and configuring security features like fingerprint unlock or a PIN.

3. Basic Operation

3.1. Touchscreen Navigation

The Moto G72 features a responsive P-OLED touchscreen. Use standard gestures such as tapping to select, swiping to scroll, pinching to zoom, and long-pressing for additional options.

3.2. Calls and Messaging

- **Making Calls:** Open the Phone app, enter the number, and tap the call icon.
- **Sending Messages:** Open the Messages app, tap 'Start chat', enter the recipient and your message.

3.3. Internet Connectivity

Connect to the internet via Wi-Fi or mobile data (4G LTE).

- **Wi-Fi:** Go to **Settings > Network & internet > Wi-Fi**, turn Wi-Fi on, and select your desired network.
- **Mobile Data:** Ensure your SIM card is active and mobile data is enabled in **Settings > Network & internet > Mobile network**.

Important Network Compatibility Note for USA Buyers:
This smartphone is not compatible with CDMA networks, including VERIZON, SPRINT, and US CELLULAR. Please verify 3G or 4G/LTE compatibility with your network provider before purchase.

4. Camera Features

The Motorola Moto G72 is equipped with a versatile camera system to capture high-quality photos and videos.

- **Rear Camera System:**
  - **Main:** 108 MP, f/1.7 aperture, (wide), 0.64µm pixel size, PDAF.
  - **Ultrawide:** 8 MP, f/2.2 aperture, 118° field of view, 1.12µm pixel size.
  - **Macro:** 2 MP, f/2.4 aperture.
- **Front Camera:** 16 MP, f/2.5 aperture, (wide), 1.0µm pixel size.

4.1. Using the Camera

1. Open the Camera app from your home screen or app drawer.
2. Select your desired mode (Photo, Video, Portrait, Macro, etc.).
3. Tap the shutter button to take a photo or start/stop video recording.
4. Switch between rear and front cameras using the camera flip icon.



Figure 4.1: Rear view of the Motorola Moto G72, detailing the 108MP triple camera setup.

5. Technical Specifications

Below are the detailed technical specifications for the Motorola Moto G72 (Model XT2255-1):

Feature	Specification
Model Number	XT2255-1
Display	6.55 inches P-OLED, 1080 x 2460 pixels resolution
Processor	MediaTek MT8781 Helio G99 (6nm), Octa-core (2x2.2 GHz Cortex-A76 & 6x2.0 GHz Cortex-A55)
RAM	8 GB
Internal Storage	128 GB
Expandable Storage	microSDXC (uses shared SIM slot)
Operating System	Android 12.0
Rear Camera	108 MP (wide) + 8 MP (ultrawide) + 2 MP (macro)
Front Camera	16 MP (wide)
Battery	Li-Po 5000 mAh, non-removable
SIM Type	Dual-SIM (Nano-SIM)
Cellular Technology	4G LTE (GSM networks only)
Connectivity	Wi-Fi
Dimensions	9.45 x 27.17 x 0.98 inches
Weight	14.8 ounces

6. Maintenance and Care

6.1. Battery Care

- Avoid extreme temperatures, as they can degrade battery life.
- Use only Motorola-approved chargers and cables.
- For optimal battery longevity, avoid frequently draining the battery completely or charging it to 100% for extended periods.

6.2. Cleaning Your Device

Use a soft, lint-free cloth to clean your phone. Avoid abrasive materials or harsh chemicals that could damage the screen or finish.

6.3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System > System updates**.

7. Troubleshooting Common Issues

If you encounter problems with your Moto G72, try the following solutions:

- **Device Unresponsive:** Press and hold the Power button for about 10-15 seconds to force a restart.
- **Network Connectivity Issues:**
  - Ensure your SIM card is correctly inserted.
  - Check if Airplane mode is off (**Settings > Network & internet**).
  - Verify with your network provider that your plan is active and there are no service outages in your area.
  - Reset network settings (**Settings > System > Reset options > Reset Wi-Fi, mobile & Bluetooth**).
- **Battery Draining Quickly:**
  - Reduce screen brightness.
  - Close unused apps running in the background.
  - Disable Wi-Fi, Bluetooth, or GPS when not in use.
- **Apps Crashing:** Clear the app's cache and data (**Settings > Apps > See all apps > [App Name] > Storage & cache > Clear cache** / **Clear storage**). If the issue persists, uninstall and reinstall the app.

8. Warranty and Support

For detailed warranty information, please refer to the warranty card included with your product or visit the official Motorola website. Warranty terms and conditions may vary by region.

For further assistance, technical support, or to explore additional Motorola products, please visit the official Motorola store or support pages:

- Motorola Official Store: Visit the Motorola Store

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