Azwok GZ-1002B

Azwok GZ-1002B Replacement Remote Control for Mistral Air Conditioners User Manual

Model: GZ-1002B

Introduction

This manual provides instructions for the Azwok GZ-1002B replacement remote control, designed for use with various Mistral Air Conditioner models. This remote control offers the primary functions of the original unit without requiring complex programming.

Compatible Mistral Air Conditioner Models:

- MSS10
- MSS15
- MSS20
- MSS25
- GZ-1002A-E1/W/V
- GZ-1002A-E3
- GZ-1002B-W
- GZ01-BEJ0-000
- GZ-1002B-E3
- GZ01BEJ0000
- GZ1002BE3

Setup and Battery Installation

The Azwok GZ-1002B remote control is designed for immediate use without any programming. Simply install the batteries to begin operation.

Battery Requirements:

- Two (2) AAA 1.5V alkaline batteries are required.
- Batteries are not included with the remote control.

Installation Steps:

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards to open it.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.
5. After battery replacement, it is recommended to press the "RESET" button (if available, usually a small recessed button) for a short while to ensure proper device function.



Image: Back of the remote control with the battery cover removed, illustrating the battery insertion process.





Image: Back of the remote control, showing the closed battery compartment and printed instructions.

Operating Instructions

This section details the functions of the buttons on your Azwok GZ-1002B remote control.





Image: Front view of the Azwok GZ-1002B remote control, displaying its layout and buttons.

Button Functions:

- **I/O (Power) Button:** Turns the air conditioner ON or OFF.
- **OPERATION MODE:** Cycles through different operating modes (e.g., Cool, Heat, Fan, Dry, Auto).
- **SWING:** Activates or deactivates the air conditioner's louver swing function.
- **MANUAL:** (If present) May offer manual control options or override automatic settings.
- **FAN SPEED:** Adjusts the fan speed (e.g., Low, Medium, High, Auto).
- **OFF / ON (Timer):** Used for setting the timer to turn the unit off or on at a specific time.
- **TIME:** Likely used in conjunction with OFF/ON buttons to set the timer duration or specific time.
- **CANCEL:** Cancels a set timer or other programmed function.
- **SET:** Confirms a selection or setting, often used with timer functions.
- **SLEEP:** Activates the sleep mode, which typically adjusts temperature and fan speed for comfortable sleep and energy saving.
- **Temperature Adjustment Buttons (Up/Down Arrows, often near the display):** Increases or decreases the desired temperature setting.

Note: Specific button labels and functions may vary slightly based on the original Mistral air conditioner model. Refer to your air conditioner's manual for detailed function descriptions.

Maintenance

Proper maintenance ensures the longevity and optimal performance of your remote control.

- **Cleaning:** Wipe the remote control with a soft, dry cloth. Do not use liquid cleaners, abrasive materials, or chemical solvents, as these can damage the surface or internal components.
- **Battery Replacement:** Replace both AAA batteries simultaneously when the remote control's performance degrades or the display becomes dim. Do not mix old and new batteries, or different types of batteries.
- **Storage:** If the remote control will not be used for an extended period, remove the batteries to prevent leakage and potential damage. Store it in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Drops:** Protect the remote control from physical impact, as drops can damage internal circuitry.

Troubleshooting

If you experience issues with your remote control, please refer to the following common solutions:

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Remote control not responding.	Dead or incorrectly inserted batteries. Obstruction between remote and air conditioner. Remote control sensor blocked or damaged. Air conditioner's IR receiver blocked or damaged.	Replace batteries with new AAA batteries, ensuring correct polarity. Ensure a clear line of sight between the remote and the air conditioner. Clean the remote's infrared emitter and the air conditioner's receiver. Test with another compatible remote if available.
Limited range or intermittent response.	Weak batteries. Interference from other electronic devices.	Replace batteries. Move closer to the air conditioner or remove interfering devices.
Air conditioner not performing expected function.	Incorrect mode selected. Air conditioner specific issue.	Verify the correct operating mode (Cool, Heat, Fan, etc.) is selected on the remote. Consult your Mistral air conditioner's original user manual for troubleshooting specific unit issues.

Specifications

Feature	Detail
Model	GZ-1002B
Brand	Azwok
Compatible Devices	Mistral Air Conditioners (MSS10, MSS15, MSS20, MSS25, GZ-1002A-E1/W/V, GZ-1002A-E3, GZ-1002B-W, GZ01-BEJ0-000, GZ-1002B-E3, GZ01BEJ0000, GZ1002BE3)
Connectivity Technology	Infrared (IR)
Batteries Required	2 x AAA 1.5V (not included)
Special Feature	No Programming Required
Product Dimensions	5.91 x 2.17 x 0.59 inches (approx.)
Item Weight	2.11 ounces (approx.)

Warranty Information

This Azwok replacement remote control comes with a**12-month replacement warranty** from the date of purchase. Returns are accepted for refund or exchange if the remote control does not function correctly with your compatible device within the warranty period.
Please retain your proof of purchase for warranty claims.

Customer Support

If you have any questions, encounter issues, or need assistance with your Azwok GZ-1002B remote control, please contact our customer support.
If your specific Mistral air conditioner model number is not listed in the compatibility section, or if you are unsure about the suitability of this remote for your device, please reach out to us. We are happy to assist you in confirming compatibility or finding the correct remote control for your needs.
For support, please refer to the contact information provided by your retailer or on the product packaging.

© 2025 Azwok. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question