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› Mystflame 88 Inch WiFi-Enabled Electric Fireplace Insert & Wall Mounted Heater Instruction Manual

Mystflame BI88G-pro

Mystflame 88 Inch WiFi-Enabled Electric Fireplace Instruction Manual

MODEL: BI88G-PRO

Brand: Mystflame

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Mystflame 88 Inch WiFi-Enabled Electric Fireplace. Please read all instructions carefully before installation and use. Retain this manual for future reference.



Image 1.1: The Mystflame 88 Inch Electric Fireplace, showcasing its sleek design, remote control, and compatibility with smart home devices like Amazon Alexa.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using this fireplace.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped or damaged in any manner.
- Do not use outdoors.
- This fireplace is not intended for use in bathrooms, laundry areas, and similar indoor locations.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
- Always unplug fireplace when not in use.

3. PRODUCT FEATURES

The Mystflame Electric Fireplace offers a blend of modern design and advanced functionality to enhance your living space.

- **Design:** Elegant black frame, suitable for modern interiors.

- **Flame Effects:** 6 flame colors and 13 flame bed colors available, with 3 selectable brightness levels. Realistic flame simulation with included logs and crystals.
- **Top Lights:** Features 3 top light colors for additional ambiance.
- **Heating:** Two heat settings (750W/1500W) providing warm air, capable of heating up to 400 sq ft.
- **Control Options:** Operable via WiFi-enabled smart home control (APP or Alexa), remote control, and integrated touch screen.
- **Sound:** Log speaker simulates real log-burning sounds.
- **Installation:** Versatile installation options including recessed and wall-mounted configurations.



Image 3.1: Visual representation of the various customizable flame, flame bed, and top light color options.



Image 3.2: Close-up of the realistic artificial logs and decorative crystals included with the fireplace.

4. SETUP AND INSTALLATION

The Mystflame Electric Fireplace can be installed as a recessed unit or wall-mounted. Ensure you select the appropriate method for your space and follow all local building codes.

4.1. Pre-Installation Checklist

- Verify the dimensions of your chosen installation area match the fireplace specifications.
- Ensure a dedicated 120V, 15 Amp circuit is available for the fireplace.
- Gather necessary tools (screwdriver, level, measuring tape, drill).
- Unpack the fireplace and inspect for any damage.

4.2. Installation Methods

The fireplace supports both recessed and wall-mounted installations. Refer to the detailed diagrams below for specific measurements and procedures.

Mystflame 88" WiFi-Enabled Electric Fireplace Dimensions

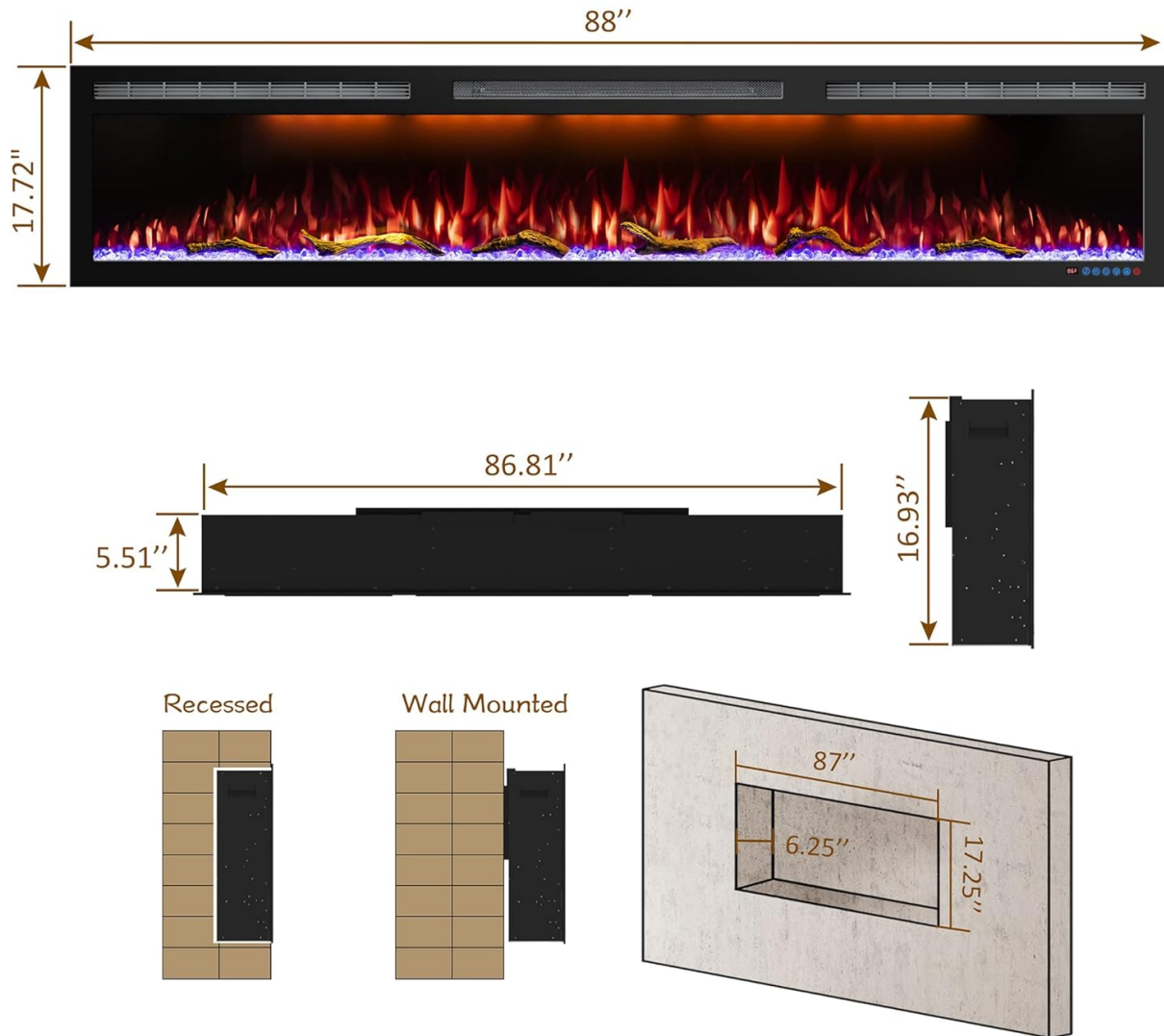


Image 4.1: Detailed dimensions of the 88-inch fireplace and visual guides for recessed and wall-mounted installation.

4.2.1. Recessed Installation

1. Create an opening in the wall according to the specified recessed dimensions (87" W x 17.25" H x 6.25" D).
2. Ensure the opening is structurally sound and can support the weight of the fireplace.
3. Slide the fireplace into the opening and secure it using the provided mounting brackets and screws.

4.2.2. Wall-Mounted Installation

1. Locate wall studs for secure mounting.
2. Attach the wall mounting bracket to the wall using appropriate hardware.
3. Carefully lift the fireplace and hang it onto the wall mounting bracket.
4. Secure the fireplace to the bracket and wall as per instructions.

After installation, place the decorative logs and crystals into the flame bed as desired.

5. OPERATING INSTRUCTIONS

Your Mystflame Electric Fireplace can be operated using the touch screen panel, the included remote control, or via a smart home app and voice commands (Alexa).

5.1. Touch Screen and Remote Control

The touch screen panel and remote control offer similar functions for ease of use.

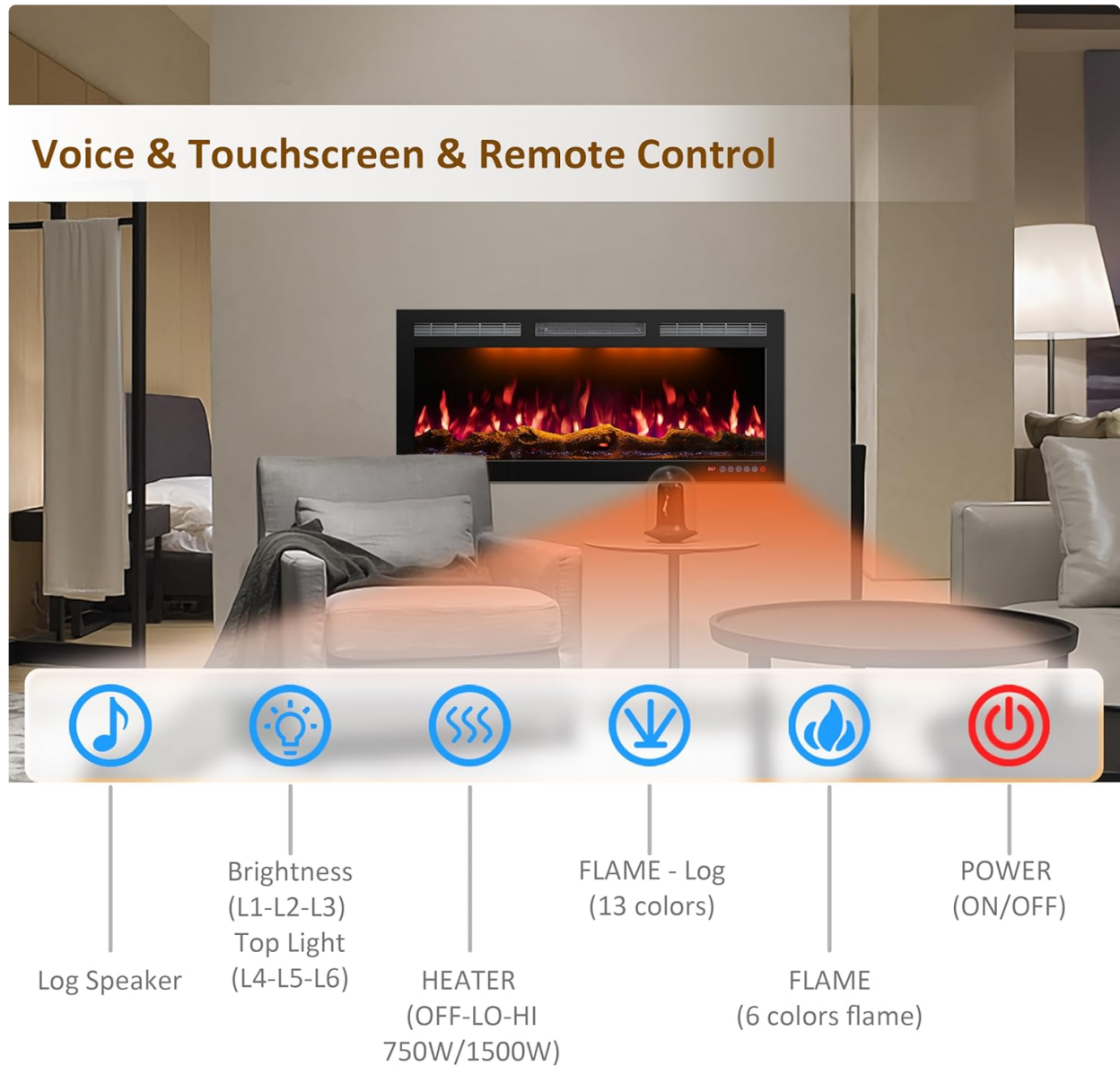


Image 5.1: Overview of the control functions available on the touch screen and remote control.

- **Power (ON/OFF):** Activates or deactivates the fireplace.
- **Heater (OFF-LO-HI):** Select between 750W (LO) and 1500W (HI) heat settings, or turn off the heating function.
- **Flame:** Cycle through 6 different flame colors.
- **Flame Bed:** Cycle through 13 different flame bed colors.
- **Top Light:** Cycle through 3 top light colors (L1-L2-L3).
- **Brightness:** Adjust the brightness of the flame effects (3 levels).
- **Log Speaker:** Turn the realistic log-burning sound effect on or off.

5.2. WiFi and Smart Home Control (APP/Alexa)

The fireplace is WiFi-enabled, allowing control via a smartphone app (Tuya Smart App) or voice commands through Amazon Alexa.

WiFi-Enabled Electric Fireplace for Better Life



Image 5.2: The electric fireplace being controlled wirelessly via a smartphone application and Amazon Alexa.

5.2.1. App Setup (Tuya Smart App)

1. Download the Tuya Smart App from your device's app store.
2. Register or sign in to your Tuya Smart account.
3. Add your fireplace as a new device within the app. Follow the in-app instructions for pairing.

5.2.2. Alexa Integration

To control your fireplace with Amazon Alexa, you need to link your Tuya Smart account with Alexa.

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Video 5.1: An official Mystflame video demonstrating the features of the WiFi-enabled electric fireplace, including various flame and light settings.

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Video 5.2: An official Mystflame video providing instructions on how to connect your electric fireplace to Amazon Alexa for voice control.

1. Open the Amazon Alexa App.

2. Navigate to 'Skills & Games' in the menu.
3. Search for 'Tuya Smart' and enable the skill.
4. Link your Tuya Smart account with your Amazon account.
5. Discover devices to allow Alexa to find your fireplace.
6. You can now use voice commands like "Alexa, turn on the fireplace."

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Ensure the fireplace is turned off and unplugged before cleaning. Use a soft, damp cloth to clean the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Air Vents:** Keep the air vents clear of dust and debris to ensure proper heat dissipation.
- **Light Bulbs:** The LED lights are designed for long life and typically do not require replacement. If issues occur, contact customer service.

7. TROUBLESHOOTING

If you encounter issues with your fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power cord not plugged in, circuit breaker tripped.	Check power connection, reset circuit breaker.
No heat output.	Heater function is off, thermostat setting is too low.	Activate heater function, increase thermostat setting.
Remote control not working.	Dead batteries, obstruction between remote and fireplace.	Replace batteries, remove obstructions.
WiFi connection issues.	Incorrect WiFi password, weak signal, app not properly linked.	Verify WiFi credentials, ensure strong signal, re-link app/Alexa skill.

8. SPECIFICATIONS

Feature	Detail
Brand	Mystflame
Model Name	BI88G-pro
Product Dimensions	5.51"D x 88"W x 17.72"H
Material	Glass, Metal, Tempered Glass
Installation Type	Wall Mount, Recessed
Heat Output	750W / 1500W
Heating Coverage	400 sq ft
Power Source	Corded Electric
Special Feature	Adjustable Flame Color, WiFi-Enabled, Remote Control, Touch Screen
Item Weight	104.8 pounds
UPC	772324233838

9. WARRANTY AND CUSTOMER SUPPORT

Your Mystflame Electric Fireplace comes with a 1-year limited warranty. For any questions, technical assistance, or warranty claims, please contact Mystflame customer service. Satisfactory solutions will be provided.

Contact information can typically be found on the manufacturer's website or your purchase documentation.