Netac ZX20

Netac ZX20 Portable SSD User Manual

Model: ZX20 | Brand: Netac

1. PRODUCT OVERVIEW

The Netac ZX20 Extreme Portable SSD is a high-speed external solid-state drive designed for efficient data storage and transfer. Its compact and durable design makes it ideal for business travel, content creation, and everyday use. With USB 3.2 Gen.2 connectivity, it offers rapid read and write speeds, ensuring quick access to your files.

Figure 1: Netac ZX20 Portable SSD, showcasing its compact and robust design.

2. PACKAGE CONTENTS

Please verify that all items are present in your package:

- Netac ZX20 Portable SSD (512GB model)
- USB Type-C to C Cable (35cm)
- USB Type-C to A Cable (35cm)
- Welcome Guide / User Manual

2 Cables Included

USB 3.2 Gen 2*2 Type-C to A (35cm)

USB 3.2 Gen 2*2 Type-C to C (35cm)

Figure 2: Contents of the Netac ZX20 package, including the SSD, two USB cables, and user manual.

3. KEY FEATURES

- **High-Speed Performance:** Achieves file transfer speeds up to 2000MB/s read and 1700MB/s write, significantly reducing data transfer times.

- **Robust and Durable Design:** Features a shock-resistant aluminum housing with a reinforced inner frame, providing enhanced durability and protection for your data.

- **Pocket-sized Portability:** With dimensions of 71.5 x 43.5 x 8 mm and weighing only 23g, its compact and lightweight design ensures easy portability for on-the-go use.

- **Wide Compatibility:** Supports various operating systems including Windows, Mac, Linux, and Android, making it versatile for different devices.

- **USB Type-C Connectivity:** Equipped with a universal USB Type-C port, allowing for easy connection to a wide range of modern devices using the included Type-C to C and Type-C to A cables.

Figure 3: Detailed dimensions of the Netac ZX20 Portable SSD, highlighting its compact size.

Anytime, Anywhere

USB Type-C to C and USB Type-C to A cables* are included, which is easy to coordinate it with more devices

Phone

PC & Mac

TV

PS4

*Your phone needs to cunnor-Olatouce it.

Figure 4: The Netac ZX20 Portable SSD connected to various devices, including a smartphone, laptop, TV, and PS4, demonstrating its broad compatibility.

4. SETUP GUIDE

1. **Connect the SSD:**

   Select the appropriate USB cable (Type-C to C or Type-C to A) based on your device's available ports. Connect one end of the cable to the USB-C port on the Netac ZX20 SSD and the other end to your computer, smartphone, or other compatible device.

Figure 5: The Netac ZX20 Portable SSD connected to a laptop via USB-C cable.

2. **Device Recognition:**

   Your operating system should automatically detect the Netac ZX20 SSD. For Windows, it will appear under "This PC" or "My Computer". For macOS, it will appear on the desktop or in Finder.

3. **Formatting (Optional):**

   The SSD comes pre-formatted for general use. If you need to reformat it for a specific file system (e.g., NTFS for Windows, HFS+ for macOS, exFAT for cross-platform compatibility), use your operating system's Disk Management (Windows) or Disk Utility (macOS) tool. **Warning: Formatting will erase all data on the drive.**

5. OPERATING INSTRUCTIONS

1. **Data Transfer:**

   To transfer files, simply drag and drop them to and from the Netac ZX20 drive icon. For large files or folders, it is recommended to use copy/paste functions or dedicated file transfer software for better stability.

2. **Safe Removal:**

   Always safely eject the SSD before disconnecting it to prevent data corruption. On Windows, right-click the

drive icon in "This PC" and select "Eject". On macOS, drag the drive icon to the Trash or click the Eject button next to the drive name in Finder.

6. Maintenance

- **Keep it Clean:** Use a soft, dry cloth to wipe the exterior of the SSD. Avoid using liquid cleaners or abrasive materials.
- **Protect from Impact:** While the ZX20 is shock-resistant, avoid dropping it or subjecting it to excessive force to ensure longevity.
- **Temperature Control:** Store and operate the SSD within recommended temperature ranges (typically 0°C to 70°C). Extreme temperatures can affect performance and lifespan.
- **Regular Backups:** Periodically back up important data from your SSD to another storage device to prevent data loss in case of unforeseen issues.

7. Troubleshooting

SSD Not Detected:

- Ensure the USB cable is securely connected to both the SSD and your device.
- Try a different USB port on your device.
- Test with the other included USB cable.
- Restart your computer/device.
- Check Disk Management (Windows) or Disk Utility (macOS) to see if the drive is recognized but uninitialized or unformatted.

Slow Transfer Speeds:

- Ensure you are connected to a USB 3.0/3.1/3.2 port on your device. Older USB 2.0 ports will result in significantly slower speeds.
- Verify that your device's drivers are up to date.
- Avoid running multiple demanding applications during large file transfers.

Data Corruption/Errors:

- Always safely eject the SSD before disconnecting.
- Run a disk check utility (e.g., `chkdsk` on Windows, First Aid on macOS Disk Utility) to scan and repair potential errors.

8. Specifications

Product Specification

Model	ZX20
Interface	USB3.2 Type-C
Capacity	512GB/1TB
Color	Dark Bluish Grey
Material	Engineering plastics
Support system	Windows/Mac/Linux/Android
Warranty	3 years

Figure 6: Official product specification table for the Netac ZX20 Portable SSD.

Attribute	Detail
Model	ZX20
Interface	USB 3.2 Gen.2 (Type-C)
Capacity	512 GB
Read Speed	Up to 2000 MB/s
Write Speed	Up to 1700 MB/s
Color	Dark Bluish Grey
Material	Engineering plastics
Dimensions (L x W x T)	71.5 x 43.5 x 8 mm
Weight	23g (approx.)

Compatible Systems	Windows, Mac, Linux, Android

9. WARRANTY AND SUPPORT

The Netac ZX20 Portable SSD comes with a **3-year worry-free warranty** from the date of purchase. This warranty covers manufacturing defects and ensures reliable performance of your device.

For technical support, warranty claims, or any inquiries regarding your Netac product, please contact Netac Customer Service through their official website or the contact information provided in your product packaging.

You can also visit the official Netac store on Amazon for more product information and support resources: Netac Amazon Store.