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› SafeTag Volt 4G GPS Tracker Device User Manual

## SafeTag Volt 4G

# SafeTag Volt 4G GPS Tracker Device User Manual

Model: Volt 4G

## INTRODUCTION

The SafeTag Volt 4G GPS Tracker is a real-time tracking device designed for various vehicles, including cars, vans, motorbikes, caravans, motorhomes, and industrial equipment. It provides continuous location updates and a range of alert features to enhance vehicle security and monitoring. This manual outlines the steps for installation, operation, and general use of your Volt 4G tracker.

# THE VOLT 4G

24 Hour Protection, **in Real-Time**

**SIM Included.** Ready out of the box. App & Web App Platform.

**EASY INSTALL IN 2 MINUTES**

**WORKS WITH ANY  
VEHICLE BATTERY**



**4G  
CONNECTIVITY**



**25FT GPS  
ACCURACY**



**9-90V  
COMPATIBILITY**

**10-30 SECONDS REFRESH RATE**

**CORNERING & SPEED RECORDING**

**4 TYPES OF ALERT**

**7 DAY FREE TRIAL**



Image: The SafeTag Volt 4G GPS Tracker device shown alongside its mobile application interface, highlighting key features like 4G connectivity, GPS accuracy, 9-90V compatibility, 10-30 second refresh rate, cornering and speed recording, and various alert types.

## SETUP AND INSTALLATION

The SafeTag Volt 4G GPS Tracker is designed for self-installation by hardwiring directly to your vehicle's battery. Follow these steps for proper installation:

1. **Locate Your Car Battery:** Open your vehicle's hood and identify the car battery.
2. **Loosen Terminal Nuts:** Using an appropriate wrench, carefully loosen the nuts on both the positive (+) and negative (-) terminals of your car battery.
3. **Affix the Tracker:** Peel off the adhesive backing from the SafeTag Volt 4G tracker and securely affix it to a clean, flat surface near the battery.
4. **Connect Positive Wire:** Insert the U-clip on the red wire of the tracker underneath the positive (+) terminal nut. Tighten the nut to secure the connection.

5. **Connect Negative Wire:** Insert the U-clip on the black wire of the tracker underneath the negative (-) terminal nut. Tighten the nut to secure the connection.
6. **Tidy Cables:** Use zip ties (included) to neatly secure any loose cables, ensuring they are away from moving parts or heat sources.
7. **Activate Online:** Once installed, activate your GPS tracker via the SafeTag website or mobile application.

**Note:** The Volt 4G is compatible with most vehicles running on 9-90V systems. It requires a minimum battery capacity of 20 Amp-hours. Some hybrid vehicles may have compatibility considerations; please verify your vehicle's compatibility if it is a hybrid model.



Connect the Volt 4G to the **positive (+)** and **negative (-)** terminals of your car battery (**video tutorial included**).



**Activate your GPS tracker** on our website.

*Incompatible with some  
hybrid vehicles, please check  
that your hybrid vehicle is  
compatible*

**Ready in just two minutes!**

**PLUG AND PLAY  
INSTALLATION**

Image: A person's hands are shown connecting the SafeTag Volt 4G GPS Tracker to the positive and negative terminals of a car battery, demonstrating the self-installation process.

**Installation Video Guide**

Your browser does not support the video tag.

Video: This official SafeTag video provides a step-by-step guide on how to install the SafeTag Volt 4G GPS Tracker in your vehicle.

## OPERATING THE SAFETAG VOLT 4G

The SafeTag Volt 4G provides real-time tracking and comprehensive monitoring through its dedicated application and web platform. After successful installation and activation, you can access your tracker's data from various devices.

### Real-Time Tracking and Location History

- **Location Updates:** The tracker transmits new location data every 10-30 seconds, providing accurate and up-to-date tracking information.
- **Route History:** Access up to 12 months of saved location and route history, allowing you to review past journeys.
- **Platform Access:** Monitor your vehicle's location and history using the SafeTag Tracking App (available for iOS and Android) or the web-based platform on your desktop computer.

**SAFETAG**

**12 MONTHS OF LOCATION & ROUTE HISTORY SAVED**  
Retrace your steps, at no extra cost

**DEDICATED CUSTOMER SERVICE TEAM**

**USE ON DESKTOP + IPHONE/IPAD + ANDROID APPS**

Image: The SafeTag application displaying 12 months of location and route history on both a desktop monitor and a smartphone, illustrating the comprehensive tracking capabilities.

## Alarms and Notifications

The Volt 4G tracker supports various alarms and notifications, sent directly to your mobile phone in real-time:

- **Speed Alerts:** Receive notifications if your vehicle exceeds a pre-set speed limit.
- **Movement Alerts:** Get alerts if the tracker detects unauthorized movement of the vehicle.
- **GeoFence Alerts:** Define virtual boundaries (GeoFences) and receive alerts when your vehicle enters or exits these areas.
- **Removal Alerts:** Be notified if the tracker is disconnected or removed from the vehicle.
- **Battery Voltage Monitoring:** The system monitors the vehicle battery voltage and can alert you to low battery conditions.

# 4 TYPES OF ALERT

Get alerts in real time sent to your mobile phone

**SPEED**  
IF YOUR TRACKER EXCEEDS A LIMIT

**REMOVAL**  
IF YOUR TRACKER IS REMOVED FROM THE VEHICLE

**GEOFENCE**  
IF YOUR TRACKER EXITS A PRE-SET AREA

**MOVEMENT**  
IF YOUR TRACKER MOVES POSITION

**BATTERY VOLTAGE MONITORING**

**ALL ALERTS GEO-LOCATED**

CALLUM'S VOLT 4G EXITED GEOFENCE

Sent at 14:56 16/09/24

Image: A mobile phone screen displaying the SafeTag application with various alert types, including speed, removal, geofence, and movement alerts, all geo-located.

## Overview Video

Your browser does not support the video tag.

Video: This official SafeTag video provides an overview of the SafeTag tracking system and its features.

## MAINTENANCE

The SafeTag Volt 4G GPS Tracker is designed for minimal maintenance. As it is hardwired to your vehicle's battery, it draws power directly from the vehicle. It also features a built-in 150 Milliamp-hour backup battery to ensure continuous tracking even if the main power supply is interrupted. A voltage limiter is integrated to prevent excessive drain on your vehicle's battery during long periods of inactivity.

Regularly check the physical connections to the battery terminals to ensure they remain secure and free from corrosion. Keep the tracker unit clean and free from debris.

## TROUBLESHOOTING

If you encounter issues with your SafeTag Volt 4G GPS Tracker, consider the following:

- **No Signal/Location Updates:**

- Ensure the tracker is correctly connected to the vehicle battery and receiving power.
- Check for any loose connections at the battery terminals.
- Verify that your subscription is active.
- Ensure the vehicle is in an area with adequate cellular network coverage.

- **App/Web Platform Issues:**

- Confirm your internet connection is stable.
- Log out and log back into the SafeTag app or web platform.
- Update the app to the latest version.

- **Battery Drain:**

- While the tracker has a voltage limiter, prolonged vehicle inactivity (several weeks or months) can still affect battery charge. Consider using a trickle charger for very long storage periods.

For persistent issues, please contact SafeTag customer support.

## SPECIFICATIONS

|                                |                                                           |
|--------------------------------|-----------------------------------------------------------|
| <b>Brand</b>                   | SafeTag                                                   |
| <b>Model Number</b>            | Volt 4G                                                   |
| <b>Connectivity Technology</b> | Cellular (4G LTE)                                         |
| <b>Operating Voltage</b>       | 9-90V                                                     |
| <b>Location Refresh Rate</b>   | 10-30 Seconds                                             |
| <b>GPS Accuracy</b>            | 25 feet                                                   |
| <b>Built-in Backup Battery</b> | 150 Milliamp Hours                                        |
| <b>Supported Applications</b>  | The SafeTag Tracking App (iOS, Android, Desktop/Computer) |

|                    |                                                                                     |
|--------------------|-------------------------------------------------------------------------------------|
| Special Features   | Speed Monitoring, Movement Alerts, GeoFence Alerts, Removal Alerts, Voltage Limiter |
| Item Dimensions    | 3.15 x 1.57 x 0.79 inches                                                           |
| Enclosure Material | Acrylonitrile Butadiene Styrene (ABS)                                               |

## WARRANTY AND SUPPORT

- Warranty:** The SafeTag Volt 4G GPS Tracker comes with a 12-month warranty.
- Customer Support:** For any questions or assistance with your GPS Tracker, SafeTag provides dedicated customer support. You can reach out to the support team, and inquiries are typically answered within 8 hours, any day of the week.

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### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

**Name**

Anonymous

**Email**

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question