HEZHENG B0BQDVF7CB

HEZHENG Intelligent Neck Massager User Manual

Model: B0BQDVF7CB

Introduction

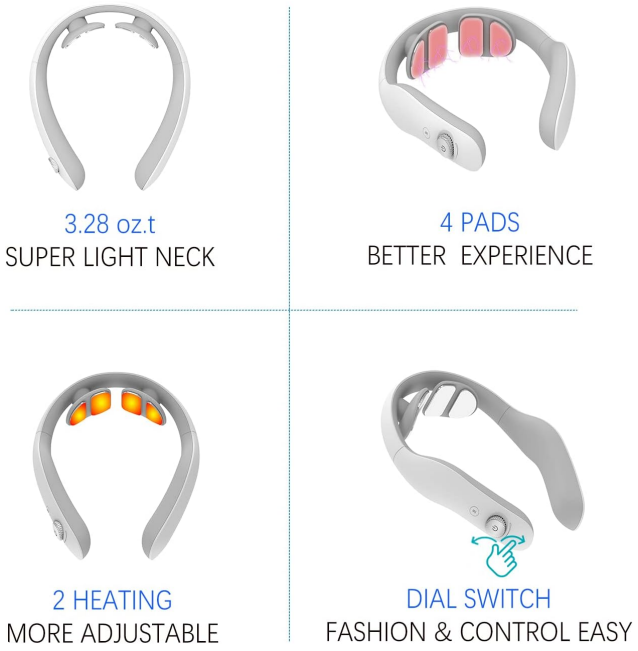
Thank you for choosing the HEZHENG Intelligent Neck Massager. This device is designed to provide targeted massage and heat therapy for neck pain relief and relaxation. Please read this manual thoroughly before use to ensure safe and effective operation. Keep this manual for future reference.

Safety Information

Important: Always follow these safety guidelines to prevent injury or damage to the device.

- Always follow the instructions provided with the massager.
- Do not use the massager while sleeping or taking a bath.
- Keep the massager away from water.
- Do not use the massager if you have any medical conditions or are pregnant. Consult a doctor before use if you have any health concerns.
- Keep the massager out of reach of children and pets.
- Unplug the massager when not in use.
- Do not use the massager for more than 15 minutes at a time.
- Allow the massager to cool down before storing it.
- Do not use the massager if the cord is damaged.
- If the massager becomes hot, stop using it immediately and unplug it.

Product Features



Four Massage Pads & Heating Function: The massager features four independent massage pads for diverse massage modes and two adjustable heating elements for enhanced comfort. The dial switch provides easy control.



Lightweight and Portable Design: Weighing approximately 3.46 ounces, this massager is designed for portability and comfort, fitting various neck sizes with its flexible silicone connection.



Adjustable Heating Control: The heating function can be controlled independently. Users can adjust the heating temperature or turn it off as desired, with temperature options between 101°F and 113°F.



Multiple Massage Modes: Experience various massage sensations including impulse, hot compress, knocking, tapping, kneading, finger massage, and massotherapy for comprehensive neck relaxation.

The silicone material connecting the main unit and massage pads ensures flexibility and a comfortable fit to the skin, minimizing discomfort during use.

Setup and Operation

Follow these steps to set up and operate your HEZHENG Neck Massager:

1. **Preparation:** Ensure the device is charged. For optimal sensation, lightly moisten the skin on your neck where the massage pads will make contact.

2. **Placement:** Place the massager around your neck, ensuring the four massage pads are in firm contact with your skin. The flexible design allows for a snug fit.
3. **Power On:** Press and hold the dial switch to turn the device ON.
4. **Select Mode:** Short press the dial switch to cycle through the available massage modes.
5. **Adjust Intensity:** Rotate the dial switch clockwise to increase the massage intensity, or counter-clockwise to decrease it. The device offers multiple intensity levels.
6. **Heating Function:** The heating control button is separate. Press this button to activate the heating function. You can adjust the heating temperature or turn it off independently of the massage function.
7. **Session Duration:** Use the massager for up to 15 minutes per session.
8. **Power Off:** To turn off the device, press and hold the dial switch.



Dial Switch Control: Long press to power ON/OFF. Short press to change mode. Rotate to adjust intensity.

Maintenance

Proper maintenance ensures the longevity of your device:

- **Cleaning:** After each use, gently wipe the massage pads and the device surface with a soft, damp cloth. Do not use abrasive cleaners or immerse the device in water.
- **Storage:** Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures. Ensure the device is fully cooled down before storage.
- **Charging:** Charge the device using the provided charging cable. Avoid overcharging.

Troubleshooting

If you encounter issues with your HEZHENG Neck Massager, refer to the following common solutions:

- **Device not turning on:** Ensure the device is fully charged. Press and hold the dial switch for a few seconds to power on.
- **No sensation or weak massage:**
    - Ensure the massage pads are in full contact with your skin.
    - Lightly moisten your neck skin before use to improve conductivity.
    - Increase the intensity using the dial switch.
    - Check if the battery is low and recharge if necessary.
- **No heat:** Ensure the heating function is activated using its dedicated button. Allow a few minutes for the heating pads to warm up.
- **Discomfort during use:** Reduce the intensity. Ensure the device is positioned correctly and not pressing too hard on any specific area. Discontinue use if discomfort persists.

If problems persist, please contact customer support.

Specifications

Brand	HEZHENG
Model Number	B0BQDVF7CB
Product Dimensions	7.3 x 6.9 x 1.7 inches
Item Weight	3.46 ounces (98 Grams)
Power Source	Corded Electric (for charging)
Batteries	1 Lithium Polymer battery (included)
Material	Silicone
Manufacturer	HEZHENG Medical Technology Co., Ltd

Warranty and Support

HEZHENG offers a **90-day no-reason return policy** and a **365-day warranty** for this product. For any questions, concerns, or support needs, please contact HEZHENG customer service through your purchase platform or the official HEZHENG website.
Legal Disclaimer: Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

© 2024 HEZHENG. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question