Azwok AU-EN2G30H-HS035

Azwok EN2G30H Remote Control User Manual

Model: AU-EN2G30H-HS035 | Brand: Azwok

1. Introduction and Overview

This document provides instructions for the Azwok EN2G30H replacement remote control, designed for various Hisense Smart TV models. This remote control is engineered to replicate the major buttons and functions of the original Hisense EN2G30H remote, offering a ready-to-use solution without the need for complex programming. It serves as an ideal replacement for lost or non-functional original remote controls, ensuring seamless operation of your compatible Hisense Smart TV.

2. Setup: Battery Installation

The Azwok EN2G30H remote control requires two AAA batteries for operation. Batteries are not included with the remote control and must be purchased separately.

2.1. Installing Batteries

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards or outwards to open it.
3. Insert two AAA batteries, ensuring that the positive (+) and negative (-) terminals align correctly with the markings inside the compartment. Incorrect insertion can prevent the remote from functioning.
4. Close the battery compartment cover by sliding it back into place until it clicks securely.





Image: Rear view of the EN2G30H remote control with the battery cover removed, revealing the slots for two AAA batteries. This illustrates the correct orientation for battery insertion.

Once batteries are correctly installed, the remote control is ready for immediate use with compatible Hisense Smart TVs. No programming or pairing is required.

3. Operation

The Azwok EN2G30H remote control is designed for straightforward operation. It functions identically to the original Hisense EN2G30H remote, providing access to all standard TV functions and smart features.

3.1. Key Functions





Image: Front view of the EN2G30H remote control, displaying its full array of buttons including power, number pad, navigation, volume, channel, and dedicated app buttons.

- **Power Button (Red):** Turns the TV on or off.
- **Input:** Selects video input sources (HDMI, AV, etc.).
- **Number Pad (0-9):** Direct channel selection or inputting numbers.
- **Guide:** Accesses the electronic program guide.
- **CH.LIST:** Displays the channel list.
- **Navigation Pad (Up, Down, Left, Right, OK):** Used for menu navigation and selection.
- **Back/Return:** Returns to the previous screen or menu.
- **Exit:** Exits the current menu or application.
- **Volume (+/-):** Adjusts the volume level.
- **Channel (CH Up/Down):** Changes TV channels.
- **Mute:** Mutes or unmutes the TV audio.
- **Home (House icon):** Accesses the TV's main smart hub or home screen.
- **Dedicated App Buttons:** Quick access to popular streaming services like Netflix, YouTube, Prime Video, and Rakuten TV.
- **Media:** Opens the media player.
- **TXT:** Accesses Teletext (if supported by TV).
- **SUBTITLE:** Toggles subtitles on/off.
- **INFO:** Displays information about the current program or content.
- **ART:** Accesses Art Mode or similar feature (if supported by TV).

4. Compatibility

This Azwok EN2G30H replacement remote control is compatible with a wide range of Hisense Smart TV models. Please verify your TV model number against the list below to ensure compatibility.

4.1. Known Compatible Models

- 43A7300F
- 43A7340F
- 43AE7210F
- 43A7500F
- 50A7300F
- 50A7340F
- 50AE7210F
- 50A7500F
- 55A7300F
- 55A7320F
- 55A7340F
- 55A7E7210F
- 55A7500F
- 65A7300F
- 65A7320F
- 65A7340F
- 65AE7210F

If your specific Hisense TV model is not listed above, or if your original remote control differs significantly in appearance from the Azwok EN2G30H, it is recommended to contact the seller to confirm suitability before purchase.

5. Specifications

Feature	Detail
Model Number	AU-EN2G30H-HS035
Product Dimensions	7.09 x 1.77 x 0.59 inches (18.0 x 4.5 x 1.5 cm)
Item Weight	2.68 ounces (76 grams)
Batteries Required	2 x AAA (not included)
Connectivity Technology	Infrared (IR)
Special Feature	No Programming Required
Compatible Devices	Hisense Smart Televisions

6. Troubleshooting

If your Azwok EN2G30H remote control is not functioning as expected, please follow these troubleshooting steps:

- **Check Batteries:** Ensure that two fresh AAA batteries are installed correctly, paying attention to the positive (+) and negative (-) terminals. Weak or incorrectly inserted batteries are the most common cause of remote control issues.
- **Line of Sight:** Make sure there is a clear line of sight between the remote control's infrared (IR) emitter (located at the top front of the remote) and the IR receiver on your TV. Obstructions can block the signal.

- **Remote Control Distance:** Operate the remote within a reasonable distance from the TV.
- **Interference:** Bright lights, especially fluorescent lights or direct sunlight, can sometimes interfere with IR signals. Try operating the remote in a different lighting condition.
- **Test with Camera:** You can test if the remote is emitting an IR signal by pointing the remote's front end at a digital camera (like a smartphone camera) and pressing a button. You should see a small light flash on the camera screen if the remote is working. (Note: This may not work with all smartphone cameras due to IR filters).
- **TV Power Cycle:** Turn off your TV, unplug it from the power outlet for a few minutes, then plug it back in and turn it on. This can sometimes resolve minor communication glitches.

If the issue persists after trying these steps, please refer to the Warranty and Support section for further assistance.

7. Maintenance

Proper care and maintenance will extend the lifespan of your remote control.

- **Cleaning:** Use a soft, dry cloth to clean the remote control. For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the remote control in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Drops:** Protect the remote from physical impact, as drops can damage internal components.
- **Battery Removal:** If the remote control will not be used for an extended period (e.g., several weeks or months), remove the batteries to prevent leakage, which can damage the remote.

8. Warranty and Support

The Azwok EN2G30H replacement remote control comes with a**12-month replacement warranty**. This warranty covers defects in materials and workmanship under normal use.
Returns are accepted for refund or exchange if the remote control does not function with your compatible device as described.

8.1. How to Obtain Support

For warranty claims, technical assistance, or if you are unsure about the compatibility of this remote with your specific TV model, please contact the seller or manufacturer directly through the platform where the product was purchased. Provide your order details and a clear description of the issue to facilitate a quick resolution.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Email

you@example.com

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question