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Azwok EN-32959HS

Azwok EN-32959HS Remote Control User Manual

Replacement Remote for Hisense TV Models

1. Product Overview

The Azwok EN-32959HS is a replacement remote control designed for various Hisense TV models. This remote provides all essential functions found on the original remote, ensuring seamless operation of your television. It is ready for immediate use upon battery installation, requiring no complex programming.

Compatible Hisense TV Models:

- HL39K610PZLN3D
- HL50K610PZLN3D
- HL55K610PZLN3D
- LTDN50K610XWAU3D
- K316
- K360

If your specific Hisense TV model is not listed, or if your original remote differs significantly, please contact customer support for compatibility verification.

2. Setup and Battery Installation

The EN-32959HS remote control requires two AAA batteries (not included) for operation. No programming is necessary; simply install the batteries, and the remote will be ready to use.

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards or press the latch and lift to open.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover by sliding it back into place until it clicks securely.





Figure 2.1: Battery compartment open, showing AAA battery slots.





Figure 2.2: Battery compartment closed.

3. Operating the Remote Control

Point the remote control directly at your Hisense TV's infrared receiver. Ensure there are no obstructions between the remote and the TV.



Figure 3.1: Front view of the EN-32959HS remote control.

Key Functions:

- **Power (Red Button):** Turns the TV on or off.
- **Source:** Selects input sources (HDMI, AV, etc.).
- **Number Buttons (0-9):** Direct channel selection.
- **Menu:** Accesses the TV's main menu.
- **Navigation Pad (Up/Down/Left/Right/OK):** Navigates through menus and confirms selections.
- **Volume Up/Down:** Adjusts the TV volume.
- **Channel Up/Down:** Changes TV channels.
- **Mute:** Mutes or unmutes the TV audio.
- **Exit:** Exits the current menu or function.

- **Info:** Displays program information.
- **Colored Buttons (Red, Green, Yellow, Blue):** Functionality varies by TV model and context, often used for interactive features or teletext.
- **Media Playback Controls (Play, Pause, Stop, Rewind, Fast Forward):** Controls media playback on compatible devices or TV functions.
- **3D:** Activates or deactivates 3D mode (if supported by TV).
- **Sleep:** Sets a sleep timer for the TV.
- **EPG:** Accesses the Electronic Program Guide.
- **H/Standard, H/Media:** Specific Hisense functions, refer to your TV's manual for details.

4. Maintenance

To ensure the longevity and proper functioning of your remote control, follow these maintenance guidelines:

- **Cleaning:** Wipe the remote with a soft, dry cloth. Do not use liquid cleaners, sprays, or abrasive materials, as these can damage the remote's surface or internal components.
- **Battery Replacement:** Replace batteries promptly when the remote's performance degrades. Remove batteries if the remote will not be used for an extended period to prevent leakage.
- **Storage:** Store the remote in a cool, dry place, away from direct sunlight, extreme temperatures, and high humidity.
- **Avoid Drops:** Protect the remote from physical impact, as drops can damage internal circuitry.

5. Troubleshooting

If you experience issues with your remote control, try the following troubleshooting steps:

1. **Remote Not Responding:**
    - Check if the batteries are inserted correctly with the correct polarity (+/-).
    - Replace old batteries with new AAA batteries.
    - Ensure there are no obstructions between the remote control and the TV's infrared sensor.
    - Verify that the remote is pointed directly at the TV.
2. **Limited Functionality:**
    - Confirm that your TV model is listed as compatible in the "Product Overview" section.
    - Some advanced functions may require specific TV settings or may not be supported by all Hisense TV models. Refer to your TV's original manual for specific feature compatibility.
3. **Buttons Not Working:**
    - Clean the remote control surface, especially around the buttons, to remove any dirt or debris that might be obstructing button presses.

If these steps do not resolve the issue, please contact customer support for further assistance.

6. Specifications

Feature	Detail
Model Number	EN-32959HS

Feature	Detail
Brand	Azwok
Product Dimensions	8.46 x 1.97 x 0.79 inches
Item Weight	3.52 ounces
Batteries Required	2 x AAA (not included)
Connectivity Technology	Infrared (IR)
Compatible Devices	Hisense Televisions
Special Feature	No Programming Required

7. Warranty and Support

This Azwok EN-32959HS remote control comes with a **12-month warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the remote functions as intended.

For warranty claims, technical support, or inquiries regarding product compatibility, please contact Azwok customer service.

If you are unsure about the correct remote for your specific Hisense TV model, our support team is available to assist you in finding the appropriate replacement.

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