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Azwok EN2CG27H

Azwok EN2CG27H Remote Control User Manual

Model: EN2CG27H | Brand: Azwok

Introduction

This manual provides comprehensive instructions for the Azwok EN2CG27H replacement remote control, designed for various Hisense TV models. This remote requires no programming and is ready for immediate use after battery installation.

Compatible Hisense TV Models

The Azwok EN2CG27H remote control is compatible with the following Hisense TV models:

- 43S4
- 50S5
- 55R5
- 50R5
- 58R5
- 65R5
- 65Q8
- 85Q8
- 75Q8
- 50S8
- 43S8
- 55S8
- 65S8
- 75S8
- 85S8
- 49S4

If your specific model is not listed, please refer to the warranty and support section for assistance.

Setup and Battery Installation

The Azwok EN2CG27H remote control requires two AAA batteries, which are not included. No programming is necessary for operation.

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards to open it.
3. Insert two AAA batteries, ensuring correct polarity (+ and -) as indicated inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.





Image showing the rear of the remote control with the battery cover removed, revealing the slots for two AAA batteries. Ensure batteries are inserted with correct polarity.

Operating Your Remote Control

This section details the primary functions of the buttons on your Azwok EN2CG27H remote control.





A clear image of the front face of the Azwok EN2CG27H remote control, highlighting the layout of all functional buttons, including number keys, navigation, volume, channel, and dedicated app buttons.

Button	Function
Power	Turns the TV on or off.
Input	Selects input sources (e.g., HDMI, AV).
Number Keys (0-9)	Direct channel selection.
T.SHIFT	Activates Time Shift function (if supported by TV).
Subtitle	Toggles subtitles on or off.
Colored Buttons	Context-sensitive functions within menus or applications.
Settings (Gear icon)	Accesses the TV's settings menu.
EPG	Opens the Electronic Program Guide.
Navigation Pad (Up, Down, Left, Right, OK)	Navigates menus and confirms selections.
Back (Arrow icon)	Returns to the previous screen or menu.
Home (House icon)	Accesses the TV's smart home screen or main menu.
Exit	Exits the current menu or application.
Live TV	Switches to live television broadcast.
Volume Up/Down (+/-)	Adjusts audio volume.

Button	Function
Channel Up/Down (CH +/-)	Changes TV channels.
Mute (Speaker icon with cross)	Mutes or unmutes audio.
Media Playback Controls (Play, Pause, Stop, Rewind, Fast Forward)	Controls media playback functions.
Info	Displays program information.
NETFLIX, Stan., Prime Video, YouTube	Direct access buttons for streaming services.

Care and Maintenance

- Clean the remote control with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- Do not expose the remote to extreme temperatures, high humidity, or direct sunlight.
- If the remote control will not be used for an extended period, remove the batteries to prevent potential leakage and damage.

Troubleshooting

Remote Not Responding

- **Check Battery Polarity:** Ensure the AAA batteries are inserted correctly according to the + and - markings.
- **Replace Batteries:** If batteries are low or depleted, replace them with a fresh pair of AAA batteries.
- **Clear Line of Sight:** Ensure there are no obstructions between the remote control and the TV's infrared sensor.
- **Test Remote:** Point the remote's infrared emitter at a smartphone camera and press any button. If you see a light flashing on your phone screen, the remote's IR emitter is likely functioning.

Specific Buttons Not Working

- **Clean Buttons:** Dust or debris might be interfering with button contacts. Gently clean around the unresponsive button with a dry, soft cloth.
- **Check for Physical Damage:** Inspect the remote for any visible damage that might affect button functionality.

Product Specifications

Feature	Detail
Model	EN2CG27H
Brand	Azwok
Connectivity	Infrared (IR)
Power Source	2 x AAA Batteries (not included)
Dimensions (L x W x H)	7.87 x 1.77 x 0.59 inches (20 x 4.5 x 1.5 cm)
Weight	2.82 ounces (80 grams)

Feature	Detail
Special Feature	No Programming Required

Warranty and Customer Support

This Azwok EN2CG27H remote control comes with a 12-month replacement warranty from the date of purchase. For warranty claims, troubleshooting assistance beyond this manual, or to confirm compatibility for unlisted models, please contact Azwok customer support. Refer to your purchase documentation for specific contact details or visit the Azwok official store on Amazon.

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