### Azwok AU-EN-31611A-HS004

# Azwok EN-31611A Remote Control User Manual

Model: AU-EN-31611A-HS004

## Introduction

This document provides comprehensive instructions for the Azwok EN-31611A Replacement Remote Control, designed for various Hisense TV models. This remote control is a direct replacement, offering all major buttons and functions of the original unit. It is ready for use without any programming.
Compatible Hisense TV models include: HL19V86, HL24V87, HL26V78, HL32V78, HL32V86, HL32V87, HL19K15L, HL19K16L, HL19T28L, HL24K16L, HL24V78P, HL24V86P, HL32K15L, HL32K16L, HL39V78P, HL40V78P, HL40V87P, HL42V86P, HL50C10P, HL22T28PL, HL24K15PL, HL24K16PL, HL24T28PL, HL26K16PL, HL26T28PL, HL32K16PL, HL32K26PL, HL32K300L, HL40K26PL, HL42K11PL, HL42K15PL, HL42K16PL, HL46K11PL, HL46K16PL, HL46K26PL, HL47V87PZ, HL55V89PZ, HL219K15L, HL32T28PZL, HL39K300PL, HL40K26PZL, HL40T28PZL, HL42K300PL, HL46K26PZL, HL46T28PZL, HL50K300PL, HL50K310PL.

## Setup

The Azwok EN-31611A remote control requires two AAA batteries for operation. No programming or pairing is necessary; simply insert the batteries, and the remote will be ready to use.

### Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards or outwards to open it.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover by sliding it back into place until it clicks securely.




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*Image: Back of the remote control with the battery cover removed, illustrating the battery insertion process.*





*Image: Rear view of the remote control, showing the closed battery compartment.*

## Operating Instructions

The Azwok EN-31611A remote control provides full functionality for compatible Hisense TV models. Below is a general overview of the buttons and their typical functions.






*Image: Front view of the remote control, displaying the layout of all control buttons.*

## Button Functions

| Button | Function |
|---|---|
| **Power (Red Button)** | Turns the TV on or off. |
| **D/A Source** | Switches between digital and analog TV inputs or cycles through available input sources. |
| **Number Buttons (0-9)** | Direct channel selection. |
| **Last** | Returns to the previously viewed channel. |
| **Info** | Displays current channel information or program details. |
| **FAV** | Accesses favorite channels list. |
| **Picture** | Adjusts picture settings (e.g., brightness, contrast). |
| **Sound** | Adjusts sound settings (e.g., bass, treble, sound mode). |
| **VOL +/-** | Increases or decreases the volume level. |
| **Mute** | Mutes or unmutes the TV sound. |
| **CH +/-** | Changes the channel up or down. |
| **Menu** | Opens the TV's main menu. |
| **EXIT** | Exits the current menu or on-screen display. |

| Button | Function |
|---|---|
| **Navigation Arrows (Up, Down, Left, Right)** | Navigates through menus and options. |
| **OK** | Confirms selections in menus. |
| **I/II** | Switches between audio languages or stereo/mono modes. |
| **Still** | Pauses the current video or image. |
| **Zoom** | Adjusts the screen zoom level. |
| **EPG** | Accesses the Electronic Program Guide. |
| **Browse** | Opens media browser for connected devices. |
| **Rotate** | Rotates images in media viewer. |
| **Page up/down** | Navigates through pages in menus or text. |
| **Radio** | Switches to radio mode (if supported by TV). |
| **T.Shift** | Activates Time Shift function (if supported by TV). |
| **Audio** | Selects audio track or language. |
| **Subtitle** | Toggles subtitles on/off. |
| **D/EMP** | Digital/Analog or other specific input/mode. |
| **PVR** | Accesses Personal Video Recorder functions. |
| **Media Play/Pause, Stop, Rewind, Fast Forward** | Controls media playback (e.g., USB, network media). |
| **Setup** | Accesses system setup or installation menu. |
| **Size** | Adjusts screen aspect ratio or size. |
| **Reveal** | Reveals hidden text in Teletext mode. |
| **Cancel** | Cancels current operation or selection. |
| **Text** | Activates Teletext mode. |
| **Sleep** | Sets the TV sleep timer. |
| **Internet** | Accesses Smart TV features or internet browser. |
| **Index** | Accesses Teletext index page. |
| **Sub.Code** | Enters subtitle code. |
| **Hold** | Holds the current Teletext page. |
| **Mix** | Mixes TV picture with Teletext. |

## MAINTENANCE

Proper care and maintenance will extend the life of your remote control.

- **Cleaning:** Use a soft, dry cloth to clean the surface of the remote control. Do not use liquid cleaners, sprays, or abrasive materials, as these can damage the remote.
- **Battery Replacement:** Replace batteries when the remote's responsiveness decreases or it stops functioning. Always replace both batteries at the same time with new ones of the same type (AAA).
- **Storage:** Store the remote control in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Drops:** Protect the remote from physical impact, as drops can damage internal components.

## Troubleshooting

If you encounter issues with your Azwok EN-31611A remote control, refer to the following common troubleshooting steps:

- **Remote Not Responding:**
  - Check if the batteries are inserted correctly with the correct polarity (+/-).
  - Replace old batteries with new AAA batteries.
  - Ensure there are no obstructions between the remote control and the TV's infrared sensor.
  - Confirm the remote is pointed directly at the TV's sensor.
- **Specific Buttons Not Working:**
  - This may indicate a faulty button or a low battery. Try replacing batteries first.
  - Ensure the remote is compatible with your specific TV model. Refer to the "Introduction" section for a list of compatible models.
- **Remote Works Intermittently:**
  - This often suggests low battery power. Replace the batteries.
  - Ensure the remote is not exposed to strong light sources that might interfere with the infrared signal.
- **Still Not Working:**
  - If the issue persists after trying the above steps, the remote control may be defective.

## Specifications

| Feature | Detail |
|---|---|
| **Brand** | Azwok |
| **Model Number** | AU-EN-31611A-HS004 |
| **Product Dimensions** | 8.66 x 1.97 x 0.79 inches |
| **Item Weight** | 2.75 ounces |
| **Batteries Required** | 2 AAA batteries (not included) |
| **Connectivity Technology** | Infrared |
| **Special Feature** | No Programming Required |

| Feature | Detail |
| --- | --- |
| **Compatible Devices** | Hisense Televisions (specific models listed in Introduction) |

## Warranty and Support

This Azwok remote control comes with a**12-month warranty** from the date of purchase. This warranty covers manufacturing defects and ensures replacement or refund if the product does not function as intended with compatible devices.
Additionally, a **30-day return policy** is available for refund or exchange if the product is found to be defective or unsuitable.
For further assistance, compatibility inquiries, or warranty claims, please contact the seller or manufacturer directly. Provide your model number (AU-EN-31611A-HS004) and details of your Hisense TV model for efficient support.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question