Azwok AU-ERF3I69H-HS021

User Manual for Azwok ERF3I69H Voice Remote Control

Model: AU-ERF3I69H-HS021

Introduction

This manual provides instructions for the Azwok ERF3I69H Voice Remote Control, a replacement remote designed for various Hisense TV models. This remote offers the primary functions and buttons found on the original ERF3I69H remote control, providing a seamless user experience.





Figure 1: Front view of the Azwok ERF3I69H Voice Remote Control.

Compatibility

The Azwok ERF3I69H Voice Remote Control is compatible with a wide range of Hisense TV models that originally used the ERF3I69H remote. Known compatible models include:

- 50RG, 55RG, 65RG
- 55H9100E, 55H9100EPLUS, 655H9100E, 65H9100EPLUS, 65H9808
- 55B7206UW, 55A7200F, 55A7010EA, 50A7010EA
- HX58A6127UWT, 65A7010EA, HX50A6127UWT, 55A6106EX, HX55A6127UWT
- HX55A6106FUW, HX65A6106FUW, HX50A6106FUW
- 55A53EXAT, 55A516EXAT, 65A53EXAT, HX70A6109FUWT, HX43A6151FUW
- 43A56EGA, 50A56EGA, 65A56EGA, 55A56EGA
- 75U9KFAAT, 43A52EXAT, 55A56EXAT, 65A56EXAT, 65U7GAAT, 65A52EXAT, 70A56EGA
- HA75U9F6UWTG, 75U9GAAT, 85U83EAAT
- 43A56ENVT, HX50A6151FUW, 50A56ENVT, 55A52EXAT, 55A56ENVT, 58A56ENVT, 65A56ENVT

If your specific TV model is not listed or if your original remote differs significantly, it is recommended to contact customer support for confirmation of suitability.

Setup

The Azwok ERF3I69H Voice Remote Control requires two AAA batteries for operation. No programming is necessary; the remote is ready for use once batteries are installed correctly.

Battery Installation:

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards or press the latch and lift to open.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align with the indicators inside the compartment.
4. Close the battery compartment cover by sliding it back into place until it clicks securely.





Figure 2: Battery compartment with batteries inserted.





Figure 3: Rear view of the remote control with the battery compartment closed.

Operating Instructions

Once batteries are installed, the remote control is ready for immediate use with compatible Hisense TV models. No additional pairing or programming steps are required for basic functions.

Key Functions:

- **Power Button:** Turns the TV on or off.
- **Netflix, YouTube, Google Play Buttons:** Direct access to these streaming services.
- **Input Button:** Cycles through available input sources (HDMI, AV, etc.).
- **R/G/Y/B Buttons:** Colored function buttons, typically used for specific features within menus or applications.
- **Navigation Pad (Up, Down, Left, Right, OK):** Used to navigate menus and select options.
- **Back Button:** Returns to the previous screen or menu.
- **Home Button:** Accesses the TV's main home screen.
- **EPG Button:** Opens the Electronic Program Guide.
- **Volume Up/Down:** Adjusts the TV's volume level.
- **Mute Button:** Mutes or unmutes the TV's audio.
- **Channel Up/Down:** Changes TV channels.
- **Subtitle Button:** Toggles subtitles on or off.

- **TXT Button:** Accesses Teletext (if supported by the TV).
- **PVR Button:** Controls Personal Video Recorder functions (if supported by the TV).
- **Voice Search Button:** Activates the voice search feature (requires TV support and internet connection).

Specific button functionalities may vary slightly depending on your Hisense TV model and its software version.

Maintenance

Proper care of your remote control will ensure its longevity and optimal performance.

- **Cleaning:** Use a soft, dry cloth to wipe the remote control. Avoid using liquid cleaners or abrasive materials, as they may damage the surface or internal components.
- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or stops working. Always replace both batteries at the same time with new ones.
- **Storage:** Store the remote in a dry place, away from direct sunlight, extreme temperatures, and high humidity.
- **Avoid Drops:** Protect the remote from physical impact, as drops can damage internal circuitry.

Troubleshooting

If you experience issues with your Azwok ERF3I69H Voice Remote Control, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Remote is not responding.	Dead or incorrectly installed batteries.	Replace both AAA batteries with new ones, ensuring correct polarity (+/-).
Remote works intermittently.	Low battery power; obstruction between remote and TV.	Replace batteries. Ensure a clear line of sight to the TV's IR receiver.
Voice search feature not working.	TV does not support voice search; TV not connected to internet; remote not paired for voice.	Verify your Hisense TV model supports voice search. Ensure TV has an active internet connection. Some voice remotes require initial pairing with the TV for voice functionality (refer to your TV's manual).
Remote does not control the TV.	Incompatible TV model; remote defect.	Double-check the compatibility list. If your model is listed and troubleshooting steps fail, contact customer support.

Specifications

- **Model Number:** AU-ERF3I69H-HS021
- **Product Dimensions:** 6.69 x 1.57 x 0.79 inches (17.0 x 4.0 x 2.0 cm)
- **Item Weight:** 3.03 ounces (86 grams)
- **Batteries Required:** 2 x AAA (not included)
- **Special Feature:** Voice Search
- **Compatible Devices:** Television

- **Connectivity Technology:** Bluetooth (for voice function), Infrared (for basic control)

Warranty and Support

The Azwok ERF3I69H Voice Remote Control comes with a**12-month warranty** from the date of purchase. This warranty covers manufacturing defects and ensures replacement if the product fails to function as intended under normal use.

For warranty claims, technical assistance, or inquiries regarding product compatibility, please contact Azwok customer support. Provide your purchase details and the model number (AU-ERF3I69H-HS021) when contacting support to expedite assistance.

Returns are accepted for refund or exchange if the remote control does not work with your devices, provided it is within the specified return period.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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