UGREEN 15388

UGREEN Steam Deck Dock 6-in-1 USB C Docking Station

Model: 15388

Introduction

The UGREEN 6-in-1 USB C Docking Station is designed to expand the connectivity of your Steam Deck, ROG Ally, iPhone 15 Pro/Pro Max, and other compatible USB-C devices. This versatile dock provides essential ports for an enhanced gaming and multimedia experience, including video output, high-speed data transfer, stable network connection, and efficient power delivery.

What's in the Box

- UGREEN USB C Hub 6-in-1 Multiport Adapter

Product Overview and Features

The UGREEN Steam Deck Dock integrates multiple functionalities into a compact and robust aluminum stand design. It features a right-angle USB-C connector for a perfect fit with your device, ensuring stable connection and preventing cable strain.



Figure 1: UGREEN 6-in-1 Steam Deck Dock Port Layout. This diagram illustrates the various ports available on the docking station, including USB-C, USB-A, Ethernet, HDMI, and Power Delivery ports, along with their respective specifications.



Figure 2: UGREEN Steam Deck Dock in use with a Steam Deck. This image shows the dock securely holding a Steam Deck, with multiple cables connected to its various ports, demonstrating its compact design and connectivity options.

Key Features:

- **4K@60Hz HDMI Output:** Supports high-resolution video output for an immersive visual experience.
- **Multi USB A & C Extended:** Provides 2x USB 3.0 and 1x USB C ports for connecting various peripherals.
- **Gigabit Ethernet Port:** Ensures a stable and fast wired network connection.
- **100W PD Full-Speed Charging:** Allows for simultaneous charging of your device while in use.
- **Aluminum Stand Design:** Offers a stable and secure base for your device, with uniquely designed silicone pads to prevent sliding and avoid blocking cooling vents.

Key Capabilities

4K@60Hz HDMI Output

The dock is equipped with a 4K@60Hz HDMI port, also supporting 2K@144Hz and 1080P@240Hz. This allows you to connect your device to a monitor or TV for a high-quality, smooth gaming or viewing experience. Please note: Not compatible with Switch 2.



Figure 3: Immersive Visual Experience with 4K@60Hz HDMI Output. This image demonstrates the dock's ability to output high-resolution video to an external display, enhancing the visual experience for gaming or media consumption.

Multi USB A & C Extended

With 2x USB 3.0 and 1x USB C ports, the dock provides versatile connectivity for external peripherals. The data

transmission speed is up to 5Gbps, enabling quick connection of mice, keyboards, game controllers, U disks, and hard drives.

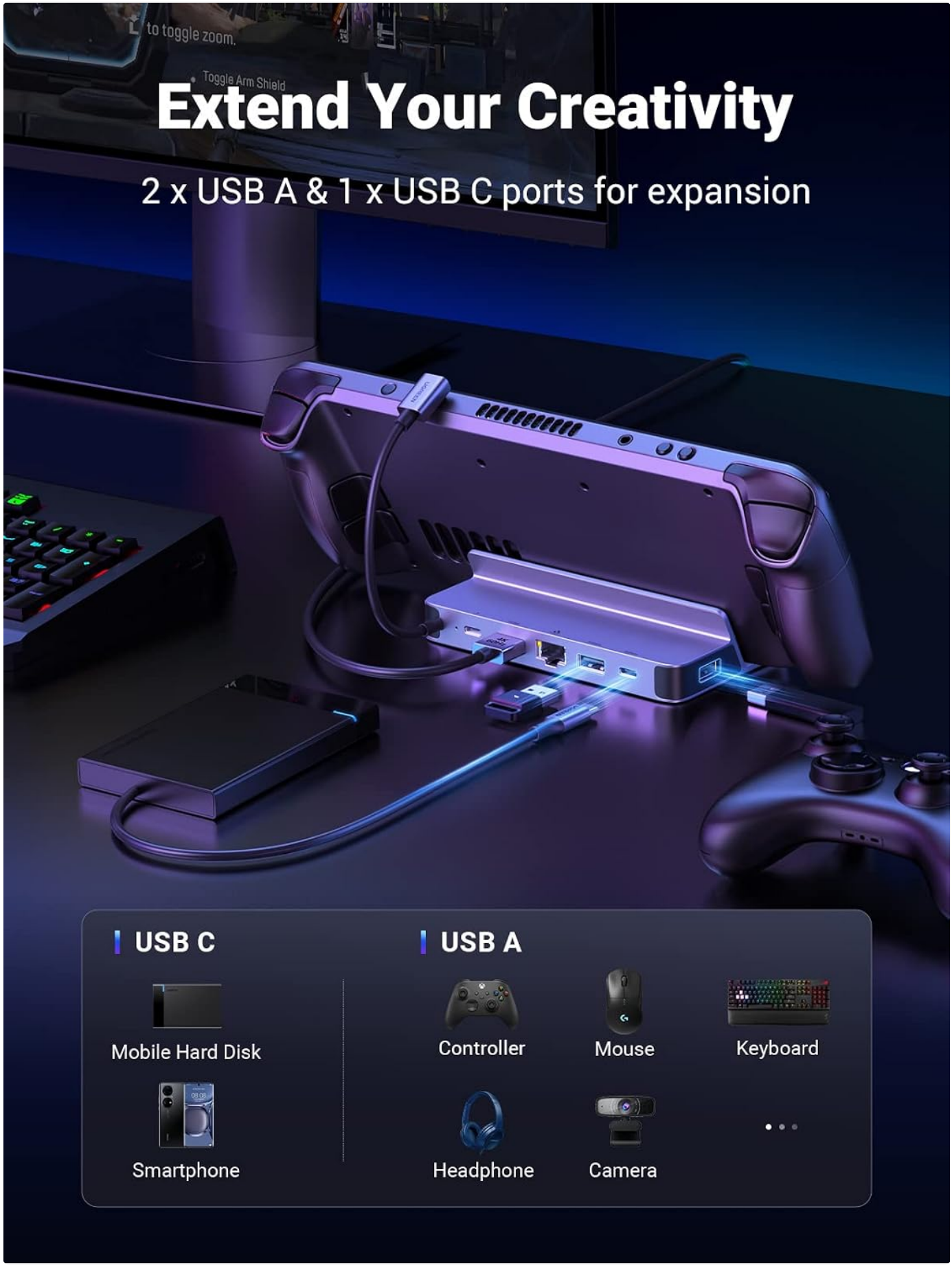


Figure 4: Expanding Connectivity with USB A & C Ports. This image illustrates how the dock allows users to connect multiple USB devices, such as external storage, game controllers, and input devices, to their Steam Deck or other compatible devices.

Gigabit Ethernet Port

The integrated Gigabit Ethernet port allows for a stable and faster wired network connection, crucial for online gaming and large file downloads, reducing latency compared to wireless networks.

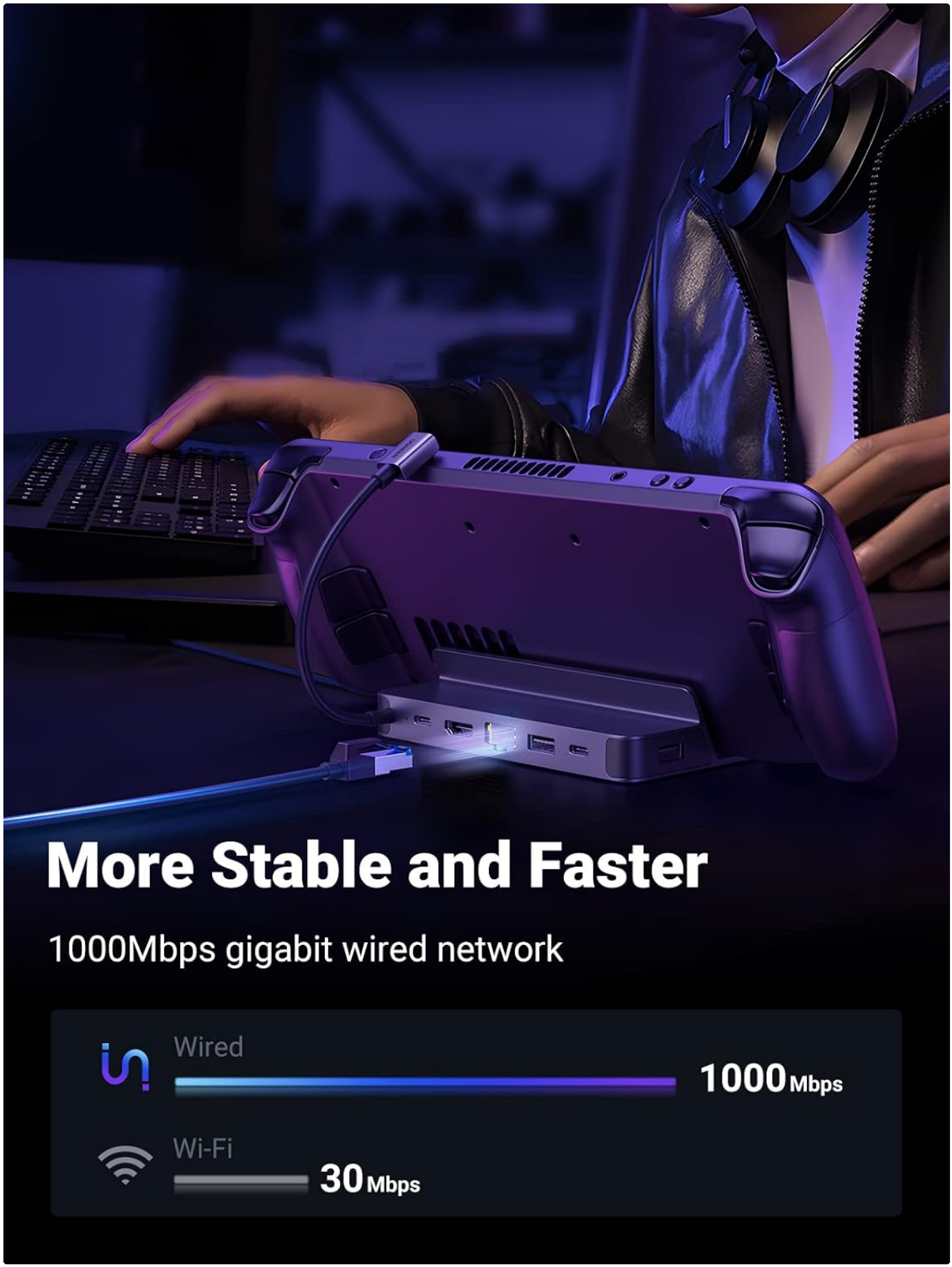


Figure 5: Stable and Faster Wired Network. This graphic highlights the speed advantage of using the dock's Gigabit Ethernet port over Wi-

Fi for a more reliable and quicker internet connection.

100W PD Full-Speed Charging

The 100W PD 3.0 fast charging port supports a maximum of 20V 5A power input. This enables your device to charge at full speed even during intensive gaming sessions, ensuring uninterrupted use. Note: It will charge at 45W for Steam Deck since the maximum charging power of it is 45W.



Figure 6: Charging at Full Speed. This image visually represents the dock's 100W Power Delivery capability, allowing the connected device to charge efficiently while in use.

High-Speed Data Transfer

Experience rapid file transfers with up to 5Gbps data transfer speed via the USB 3.0 ports, making it convenient to move

large files quickly.



Figure 7: Transfer Files in Seconds. This image highlights the high-speed data transfer capabilities of the dock's USB 3.0 ports, enabling quick and efficient file management.

Design and Compatibility

The UGREEN Steam Deck Dock features an all-aluminum stand design that perfectly complements your Steam Deck. Its uniquely designed silicone pads ensure the device remains stable, preventing sliding and crucially, not blocking the cooling vents for optimal performance.

Protective Case Compatibility

The dock is designed to support the Steam Deck even when wearing a thin protective case. However, thicker protective cases may not be compatible due to the precise fit of the stand.

Your browser does not support the video tag.

Video 1: UGREEN Steam Deck Dock QA - Protective Case Compatibility. This video demonstrates the dock's compatibility with the Steam Deck when a thin protective case is installed, showing how the device fits into the dock.

Specifications

Feature	Detail
Brand	UGREEN
Model Number	15388
Product Dimensions	6.18 x 2.83 x 1.22 inches (15.7 x 7.2 x 3.1 cm)
Item Weight	7.8 ounces (220 Grams)
Color	Gray
Hardware Interface	USB Type C, USB, Ethernet, HDMI
Compatible Devices	Steam Deck, ROG Ally, iPhone 15 Pro/Pro Max
Total USB Ports	3 (2x USB 3.0, 1x USB C)
Total HDMI Ports	1
Wattage (PD)	100 watts (Max input)
Ethernet Speed	Gigabit (1000Mbps)
HDMI Resolution	4K@60Hz, 2K@144Hz, 1080P@240Hz

Setup Guide

Follow these steps to set up your UGREEN Steam Deck Dock:

1. **Connect Power:** Plug a compatible USB-C power adapter (not included, 100W recommended for full functionality) into the USB-C PD port on the dock.
2. **Connect to Device:** Gently insert your Steam Deck, ROG Ally, or other compatible USB-C device onto the dock's integrated USB-C connector. Ensure it is seated securely.
3. **Connect HDMI (Optional):** For external display, connect an HDMI cable from the dock's HDMI port to your monitor or TV. Select the correct input source on your display.
4. **Connect Ethernet (Optional):** For a wired network connection, plug an Ethernet cable into the Gigabit Ethernet port on the dock.
5. **Connect USB Peripherals (Optional):** Plug your USB-A or USB-C peripherals (e.g., keyboard, mouse, external

hard drive, game controller) into the corresponding USB ports on the dock.

Operating Instructions

Once set up, the UGREEN Steam Deck Dock operates automatically. Your connected device will recognize the external display, network connection, and USB peripherals without requiring additional drivers.

- **Video Output:** The connected display should automatically mirror or extend your device's screen. Adjust display settings on your device if needed.
- **Charging:** Your device will begin charging once a power adapter is connected to the dock's PD port.
- **Data Transfer:** Access connected USB storage devices through your device's file manager.
- **Network:** The wired Ethernet connection will be prioritized over Wi-Fi for internet access.

Usage Scenarios



Figure 8: Versatile Usage Scenarios. This image illustrates various ways the UGREEN Steam Deck Dock can enhance your experience, from immersive solo gaming to family entertainment and video streaming on a larger screen.

Maintenance

To ensure the longevity and optimal performance of your UGREEN Steam Deck Dock, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the surface of the dock. Avoid using liquid cleaners or abrasive materials.
- **Storage:** Store the dock in a cool, dry place away from direct sunlight and extreme temperatures when not in use.
- **Handling:** Handle the dock with care. Avoid dropping it or subjecting it to strong impacts. Do not force connectors into ports.

Troubleshooting

If you encounter issues with your UGREEN Steam Deck Dock, please refer to the following common solutions:

- **No Video Output:**
  - Ensure the HDMI cable is securely connected to both the dock and the display.
  - Verify the display is set to the correct HDMI input source.
  - Check your device's display settings to ensure external display detection is enabled.
  - Try a different HDMI cable or display.
- **No Charging:**
  - Ensure the power adapter is properly connected to the dock's USB-C PD port and a power outlet.
  - Verify the power adapter meets the recommended wattage (100W for optimal performance).
  - Check if the USB-C connection to your device is secure.
- **USB Devices Not Recognized:**
  - Ensure USB devices are fully inserted into the dock's ports.
  - Try connecting the USB device directly to your Steam Deck (if applicable) to confirm it functions independently.
  - Restart your device and reconnect the dock.
- **No Ethernet Connection:**
  - Verify the Ethernet cable is securely connected to both the dock and your router/modem.
  - Check your device's network settings to ensure the wired connection is enabled and recognized.
  - Ensure your router/modem is functioning correctly.
- **Device Does Not Fit with Protective Case:**
  - The dock is designed for thin protective cases. If your case is too thick, it may prevent proper seating. Consider removing the case or using a thinner one. Refer to Video 1 in the 'Design and Compatibility' section for a demonstration.

Warranty and Support

UGREEN products are backed by a manufacturer's warranty. For detailed warranty information, technical support, or customer service inquiries, please refer to the official UGREEN website or contact their customer support channels. Keep your purchase receipt for warranty claims.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question