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› Cecotec Conga 2499 Ultra Home Titanium Robot Vacuum with Self-Emptying Base User Manual

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Model: Conga 2499 Ultra Home Titanium (08610)

1. PRODUCT OVERVIEW

The Cecotec Conga 2499 Ultra Home Titanium is a versatile robot vacuum cleaner designed for comprehensive floor cleaning. It features a 4-in-1 cleaning system: sweeping, vacuuming, mopping, and scrubbing. Equipped with gyroscopic technology, it ensures an organized cleaning path throughout your home. The integrated self-emptying base provides convenience by automatically disposing of collected dust.

Key Features:

- **4-in-1 Cleaning:** Sweeps, vacuums, mops, and scrubs.
- **Self-Emptying Base:** Automatically empties the robot's dustbin into a 3-liter hygienic bag.
- **iTech SmartGyro Technology:** For systematic and efficient navigation.
- **High Suction Power:** 2100 Pa with an automatic turbo mode for carpets.
- **Long Battery Life:** Up to 160 minutes of continuous operation.
- **APP Control:** Manage cleaning modes, scheduling, suction/mopping levels, and view cleaning history via a smartphone application.
- **Multi-function Brush:** Designed with bristles and rubber silicone for effective dirt removal.
- **Mixed Tank:** Allows for simultaneous vacuuming and mopping.



Image 1.1: The Cecotec Conga 2499 Ultra Home Titanium robot vacuum, its self-emptying base, and included accessories like mopping cloths, side brushes, and a dust bag. A smartphone displaying the control app is also shown.

2. SAFETY INSTRUCTIONS

Before using the robot vacuum cleaner, please read all safety instructions carefully to prevent injury or damage to the device. Keep this manual for future reference.

- Ensure the power voltage matches the rating label on the charging base.
- Do not operate the robot in wet environments or near liquids.
- Keep children and pets away from the robot during operation.
- Remove any loose cables, small objects, or fragile items from the cleaning area to prevent entanglement or damage.
- Do not use the robot to pick up burning or smoking materials, such as cigarettes, matches, or hot ashes.
- Avoid using the robot on elevated surfaces without barriers, as its anti-drop sensors may not detect all edges.
- Only use original accessories and replacement parts provided or approved by Cecotec.
- Do not attempt to repair or modify the robot or its battery pack yourself. Contact authorized service personnel.

3. SETUP

3.1 Unboxing and Component Check

Carefully remove all components from the packaging. Verify that all items listed in the 'Included Components' section of the specifications are present and undamaged.

3.2 Charging Base Placement

Place the self-emptying charging base against a wall in an open area, ensuring there are no obstacles within 1 meter (3 feet) to the front and 0.5 meters (1.5 feet) to the sides. Connect the power adapter to the base and plug it into a wall outlet. Ensure the base is on a hard, flat surface.



Image 3.1: The robot vacuum positioned next to its self-emptying charging base, ready for operation or charging.

3.3 Initial Charge

Place the robot onto the charging base. Ensure the charging contacts on the robot align with those on the base. The

indicator light on the robot will illuminate to show it is charging. For first-time use, allow the robot to charge completely, which may take several hours.



Image 3.2: The robot vacuum docked with its charging base, indicating it is receiving power.

3.4 App Connection

Download the official Cecotec Conga app from your smartphone's app store. Follow the in-app instructions to connect your robot vacuum to your home Wi-Fi network. This will enable remote control, scheduling, and access to advanced features.



Image 3.3: A user interacting with the Cecotec Conga smartphone application, which allows for remote control and management of the robot vacuum.

4. OPERATING INSTRUCTIONS

The Conga 2499 Ultra Home Titanium offers various cleaning modes and control options.

4.1 Cleaning Modes

The robot features 6 cleaning programs to suit different needs:

- **Auto:** General cleaning for the entire home.
- **Random:** Cleans randomly, suitable for small areas.
- **Wash (Mopping):** Focuses on mopping with controlled water flow.
- **Spiral:** Cleans a concentrated area in a spiral pattern.
- **Edges:** Cleans along walls and furniture edges.

- **Manual:** Control the robot's movement manually via the app.



Image 4.1: The robot vacuum actively cleaning a hard floor in a modern living space, demonstrating its autonomous operation.

4.2 Starting a Cleaning Cycle

Press the power button on the robot or use the mobile app to start a cleaning cycle. The robot will automatically select the appropriate mode or follow your chosen program.

4.3 Mopping Function

To use the mopping function, fill the mixed tank with water and attach the mopping cloth. The app allows you to select from 3 water flow levels. The robot will mop and vacuum simultaneously.



Image 4.2: The robot vacuum with a mopping cloth attached, cleaning a polished wooden floor, highlighting its dual cleaning capability.

4.4 Carpet Boost

The robot automatically detects carpets and activates a turbo mode to increase suction power for deeper cleaning.



Image 4.3: The robot vacuum operating on a light-colored rug, demonstrating its ability to transition between different floor types and activate carpet boost.

5. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your robot vacuum.

5.1 Self-Emptying Base Dust Bag Replacement

The self-emptying base uses a 3-liter hygienic dust bag. The BagDetect technology will alert you via the app when the bag needs replacement. To replace:

1. Open the top cover of the self-emptying base.
2. Carefully remove the full dust bag.
3. Insert a new hygienic dust bag, ensuring it is properly seated.
4. Close the top cover securely.



Image 5.1: A hand lifting the lid of the self-emptying base, revealing the compartment for the dust bag, indicating the process of maintenance.

5.2 Main Brush Cleaning

The multi-function brush should be cleaned regularly to remove tangled hair and debris. Use the included cleaning tool to cut and remove any entangled materials.

5.3 Side Brushes Cleaning/Replacement

Inspect the side brushes for wear or damage. Clean them by removing any tangled hair or debris. Replace them if they are bent or worn out to maintain effective sweeping.

5.4 Filter Cleaning

The high-efficiency filter in the robot's dustbin should be cleaned periodically. Tap it gently to remove dust or use a small brush. Do not wash the filter with water unless specified.

5.5 Mopping Cloth Cleaning

After each mopping session, remove the mopping cloth and wash it thoroughly with water. Allow it to air dry completely before reattaching.

6. TROUBLESHOOTING

If you encounter issues with your robot vacuum, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not turn on.	Low battery or not charged.	Place the robot on the charging base and ensure it is fully charged.
Robot cannot find charging base.	Base is obstructed or too far.	Ensure the base is in an open area and the robot starts cleaning near the base.
Poor suction performance.	Full dustbin, clogged filter, or tangled brush.	Empty the dustbin, clean or replace the filter, clean the main brush.
Robot gets stuck frequently.	Obstacles, loose cables, or uneven surfaces.	Clear the cleaning area of obstacles. Use virtual walls if available.
Mopping function not working.	Empty water tank or clogged water outlet.	Fill the water tank. Clean the water outlet and mopping cloth.
App connection issues.	Incorrect Wi-Fi password, weak signal, or router issues.	Verify Wi-Fi password, move robot closer to router, restart router and robot.

7. SPECIFICATIONS

Feature	Specification
Brand	Cecotec
Model Name	Conga 2499 Ultra Home Titanium
Item Model Number	08610
Color	Black
Product Dimensions (L x W x H)	43.5 x 42 x 32 cm (Robot: 32.3L x 32.5W x 7.5H cm)
Item Weight	6.8 Kilograms
Capacity (Dust Bag)	3 Liters
Battery Life	Up to 160 minutes (2 hours and 40 minutes)

Feature	Specification
Suction Power	2100 Pa
Controller Type	App Control
Surface Recommendation	Laminate, Hardwood, Tile
Special Feature	Turbo Mode
Filter Type	Cloth
Included Components	Robot Vacuum, Self-Emptying Base, 3L Hygienic Bag, 2 Mopping Cloths, 2 Side Brushes, Self-Cleaning Brush, Mixed Tank, High-Efficiency Filter, Instruction Manual
Battery Type	1 Lithium-ion battery (required)
Spare Parts Availability	10 Years

8. WARRANTY AND SUPPORT

This Cecotec product comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including the warranty period and coverage details.

For technical support, troubleshooting assistance, or to inquire about replacement parts, please visit the official Cecotec website or contact their customer service department. Contact information can typically be found on the product packaging or the manufacturer's website.

Keep your purchase receipt as proof of purchase for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question