Azwok AU-EN2B27-HS001

Azwok EN2B27 Replacement Remote Control User Manual

Model: AU-EN2B27-HS001

Introduction

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Azwok EN2B27 Replacement Remote Control. This remote is designed as a direct replacement for various Hisense TV models, offering all major functions of the original remote without requiring complex programming.

Setup

Battery Installation

The Azwok EN2B27 remote control requires two (2) AAA batteries (not included) for operation. Follow these steps to install the batteries:

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards or press the latch and lift to open.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover by sliding it back into place until it clicks securely.





Figure 1: Rear view of the remote control with the battery cover removed, illustrating the battery insertion process.

Once batteries are installed, the remote is ready for use. No programming or pairing is required for most compatible Hisense TV models.

Operating Instructions

Point the remote control directly at your Hisense TV's infrared receiver. Ensure there are no obstructions between the remote and the TV.





Figure 2: Front view of the Azwok EN2B27 Replacement Remote Control.

Button Functions

- **Power**: Turns the TV on or off.
- **INPUT**: Cycles through available input sources (HDMI, AV, etc.).
- **0-9 (Number Buttons)**: Directly select channels or input numbers.
- **T.shift**: Activates or controls Time Shift function (if supported by TV).
- **Subtitle**: Toggles subtitles on or off.
- ⚙ **(Settings)**: Accesses the TV's settings menu.
- ▤ **(Apps/Smart TV)**: Opens the Smart TV interface or app launcher.
- **Directional Arrows (▲ ▼ ◀ ►)**: Navigate through menus and options.
- **OK**: Confirms selections or enters menus.
- **BACK**: Returns to the previous menu or screen.
- **EXIT**: Exits the current menu or application.
- ⌂ **(Home)**: Returns to the TV's home screen.
- **Live TV**: Switches to live television broadcast.
- **VOL +/-**: Adjusts the volume level.
- **(Mute)**: Mutes or unmutes the TV audio.
- **CH +/-**: Changes the television channel.
- ◀◀ **(Rewind)**: Rewinds media playback.
- ▶ **(Play)**: Starts or resumes media playback.
- ■ **(Stop)**: Stops media playback.
- ►► **(Fast Forward)**: Fast forwards media playback.
- **Info**: Displays information about the current program or input.
- **CH.List**: Displays the channel list.
- **EPG**: Opens the Electronic Program Guide.
- **NETFLIX**: Direct access button for the Netflix application.
- **YouTube**: Direct access button for the YouTube application.

Maintenance

Cleaning the Remote

To clean your remote control, gently wipe its surface with a soft, dry cloth. For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid using harsh chemicals or abrasive materials, as these can damage the remote's finish or internal components.

Battery Replacement

Replace batteries when the remote's response becomes sluggish or stops working. Always replace both batteries at the same time with new ones of the same type (AAA). Do not mix old and new batteries, or different types of batteries, as this can lead to leakage or malfunction.

Troubleshooting

- **Remote not responding:**
  - Check if the batteries are inserted correctly with the correct polarity (+/-).
  - Replace old batteries with new ones.
  - Ensure there are no obstructions between the remote and the TV's infrared sensor.
  - Make sure you are within the effective range of the TV's sensor.
- **Certain buttons not working:**
  - This could indicate a specific button malfunction or a compatibility issue with that particular function on your TV model.
  - Ensure the remote is pointed directly at the TV.
- **Remote does not work with my TV model:**
  - While this remote is broadly compatible, some specific TV models may not be fully supported. Refer to the product description for a list of known compatible models.
  - If your TV model is not listed or if your original remote differs significantly, please contact Azwok customer support for assistance.

Specifications

Feature	Detail
Model Number	AU-EN2B27-HS001
Product Dimensions	7.87 x 1.77 x 0.59 inches (approx.)
Item Weight	2.46 ounces (approx.)
Batteries Required	2 x AAA (not included)
Connectivity Technology	Infrared (IR)
Max Number of Supported Devices	1 (Television)
Special Feature	No Programming Required

Warranty & Support

Warranty Information

This Azwok EN2B27 Replacement Remote Control comes with a**1-year replacement warranty** from the date of purchase. Returns are accepted for refund or exchange if the product does not function as intended with your compatible devices.

Customer Support

If you have any questions, encounter issues not covered in this manual, or need to confirm compatibility for your specific TV model, please do not hesitate to contact Azwok customer support. We are committed to assisting you in finding the correct solution.
Please refer to your purchase documentation or the retailer's website for specific contact details.

© 2023 Azwok. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question