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DURACELL Charge 10

Duracell Charge 10 Portable Charger User Manual

Model: Charge 10
Brand: DURACELL

1. Important Safety Information

Please read all safety instructions before using this product. Failure to follow these instructions may result in electric shock, fire, or injury.

- Do not expose the power bank to extreme temperatures (heat or cold), direct sunlight, or moisture.
- Do not disassemble, modify, or attempt to repair the device.
- Keep the power bank away from children.
- Avoid dropping or subjecting the power bank to strong impacts.
- This device is compliant with Federal Aviation Administration (FAA) regulations for carry-on luggage, with a battery capacity below the 100 Wh limit.
- The Duracell Charge 10 incorporates 10 built-in safety features to ensure reliable power delivery, surge protection, and to safeguard your device's battery health.

2. Product Overview

The Duracell Charge 10 is a compact and powerful 10,000mAh portable charger designed to keep your devices powered on the go. It features both USB-C and USB-A ports for versatile charging.

2.1 Components

- **USB-C Port:** For both input (recharging the power bank) and output (charging devices). Supports PD3.0 18W max input and output.
- **USB-A Port:** For output (charging devices). Supports 18W max output.
- **LED Indicators:** Four LED lights display the remaining battery life of the power bank.



Figure 2.1: Duracell Charge 10 Portable Charger and its retail packaging.



Figure 2.2: The USB-C and USB-A ports, along with the LED battery indicators on the Duracell Charge 10.

3. Setup

3.1 Initial Charging of the Power Bank

Before first use, it is recommended to fully charge your Duracell Charge 10 portable charger. The device may come pre-charged to 30-70% capacity.

1. Connect a USB-C charging cable (not included) to the USB-C input port on the power bank.
2. Connect the other end of the USB-C cable to a compatible USB wall adapter (not included).
3. The LED indicators will illuminate to show the charging progress. All four LEDs will be solid when fully charged.
4. A full recharge of the power bank typically takes approximately 3 hours, depending on the charger and cable used.



Figure 3.1: Recharging the Duracell Charge 10. The LED indicators show charging status.

4. Operating Instructions

4.1 Charging Your Devices

The Duracell Charge 10 can charge a wide range of devices, including smartphones, tablets, smartwatches, and Bluetooth devices.

1. Connect your device's charging cable to either the USB-C or USB-A output port on the power bank.
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The LED indicators will show the remaining power bank battery level.
4. The 10,000mAh capacity can provide up to 3 full charges for a typical smartphone.



Figure 4.1: The Duracell Charge 10 can provide up to 3 full charges for a smartphone.

4.2 Dual-Charge Technology

The Duracell Charge 10 supports dual-charge technology, allowing you to charge two devices simultaneously using both the USB-C and USB-A ports. You can also charge the power bank itself while it charges a device.



Figure 4.2: Experience fast charging with the Duracell Charge 10, achieving 50% charge in approximately 30 minutes for compatible devices.



Figure 4.3: The Duracell Charge 10 is compatible with a wide range of USB-A and USB-C enabled devices.

5. Maintenance

5.1 Care and Storage

- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- If storing for extended periods, recharge the power bank every 3-6 months to maintain battery health.

6. Troubleshooting

6.1 Common Issues and Solutions

- **Power bank not charging:** Ensure the charging cable and wall adapter are functioning correctly. Try a different cable or adapter. Check that the USB-C cable is securely connected to the power bank's input port.
- **Device not charging:** Ensure the power bank has sufficient charge. Check the connection between the power

bank and your device. Try a different charging cable for your device.

- **Slow charging:** Ensure you are using a fast-charging compatible cable and adapter for both the power bank and your device. Some devices or cables may limit charging speed.
- **LED indicators not working:** If the power bank is not responding, try fully discharging it and then recharging it. If the issue persists, contact customer support.

7. Specifications

Feature	Specification
Model Number	Charge 10
Battery Capacity	10,000 mAh
Connectivity	USB-A, USB-C
USB-C Output	PD3.0 18W Max
USB-A Output	18W Max
USB-C Input	PD3.0 18W Max
Voltage	5 Volts
Product Dimensions	8 x 1 x 4.5 inches
Item Weight	11.3 ounces
Special Features	Fast Charging, Lightweight, Portable, Travel

8. Warranty Information

The Duracell Charge 10 Portable Charger comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures reliable performance under normal use. Please retain your proof of purchase for warranty claims.

For detailed warranty terms and conditions, please refer to the official Duracell website or contact customer support.

9. Customer Support

If you have any questions, concerns, or require assistance with your Duracell Charge 10 Portable Charger, please visit the official Duracell website or contact their customer service department.

Online Support: www.duracell.com

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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