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Holyhigh Family GY+HF-1-A4+CA

Holyhigh Family Wireless Bluetooth Earbuds User Manual

Model: GY+HF-1-A4+CA

Brand: Holyhigh Family

1. INTRODUCTION

Thank you for choosing Holyhigh Family Wireless Bluetooth Earbuds. These earbuds are designed to provide an exceptional audio experience with advanced features such as Qualcomm Bluetooth 5.0, aptX high-standard decoding for Hi-Fi stereo sound, and IPX8 waterproofing. With a comfortable and secure fit, intuitive touch controls, and extended playtime, these earbuds are perfect for daily use, sports, and travel.

Please read this manual carefully before using the product to ensure proper operation and to maximize its lifespan.

2. PACKAGE CONTENTS

Ensure all items listed below are present in your package:

- Holyhigh Family Wireless Bluetooth Earbuds (Left & Right)
- Portable Charging Case
- USB Type-C Charging Cable
- 3 Pairs of Ear Tips (Sizes: S, M, L)
- 3 Pairs of Freebit Patented Ear Fins (Sizes: S, M, L)
- User Manual (This document)



Image: Holyhigh Family Wireless Bluetooth Earbuds with their charging case, showcasing the sleek black design and compact form factor.

3. PRODUCT OVERVIEW

Familiarize yourself with the components of your new earbuds and charging case.

8 Hrs
Continuous Playtime

30 Hrs
Total Playtime

⚡ Charge for 15 Minutes,
Listen for 1 Hour

Image: An exploded view illustrating the internal components of the earbud, highlighting the Qualcomm chip and speaker for Hi-Fi sound.

Earbud Components:

- **Touch Control Panel:** For managing playback, calls, and voice assistant.
- **LED Indicator:** Shows pairing status and battery level.
- **Microphone:** For calls and voice commands.
- **Charging Contacts:** For charging within the case.
- **Ear Tip:** Provides in-ear comfort and sound isolation.
- **Ear Fin:** Ensures a secure fit, especially during physical activity.

Charging Case Components:

- **Earbud Charging Slots:** Securely holds and charges earbuds.
- **Battery Indicator Lights:** Shows the charging case's battery level.
- **USB Type-C Charging Port:** For recharging the case.

4. SETUP

4.1 Charging the Earbuds and Case

Before first use, fully charge both the earbuds and the charging case.

1. Connect the USB Type-C charging cable to the charging port on the case and a power source (e.g., USB wall adapter, computer USB port).
2. The indicator lights on the charging case will illuminate to show charging status.
3. Place the earbuds into their respective slots in the charging case. Ensure the charging contacts align. The earbuds' LED indicators will show charging status.
4. A full charge provides approximately 8 hours of continuous playtime for the earbuds, with the charging case offering an additional 22 hours, totaling 30 hours of playtime. A quick 15-minute charge can provide up to 60 minutes of talk time.

30h

Extra Long
Playtime

8h

Continuous
Playtime

15m

Quick Charge

60m

Talk Time



Image: The charging case connected via a Type-C cable, illustrating the quick charge and extended playtime capabilities.

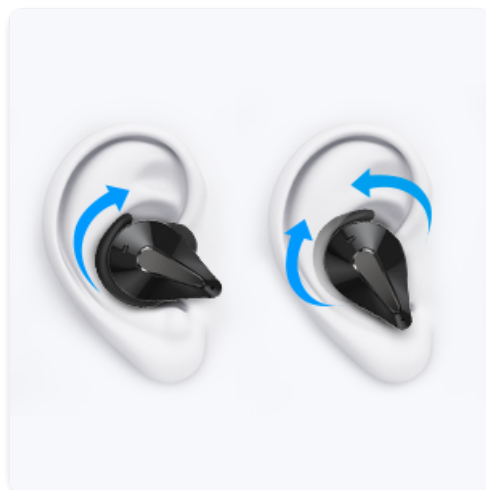


Image: Close-up of the charging case highlighting the Type-C charging port.

4.2 Pairing with Your Device

The earbuds are designed for instant connection and easy pairing.

1. Open the charging case. The earbuds will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "Holyhigh EA4" or a similar name in the list of available Bluetooth devices and select it to connect.
4. Once connected, you will hear a confirmation tone, and the earbuds' LED indicators will change.
5. The earbuds support main-secondary switching, allowing you to use either earbud independently or both together.



Image: A smartphone screen showing a successful Bluetooth connection to the Holyhigh EA4 earbuds, with the charging case and earbuds nearby.

4.3 Wearing the Earbuds

For optimal sound quality and a secure fit, choose the correct ear tips and ear fins, and position the earbuds properly.

1. Select the ear tips (S/M/L) and ear fins (S/M/L) that provide the most comfortable and secure seal for your ears. A good seal is crucial for bass response and noise isolation.
2. Gently insert the earbud into your ear canal.
3. Rotate the earbud slightly until the ear fin sits snugly in your concha (the outer part of your ear), ensuring a stable fit.

SOLID FIT MOVE AT WILL

More Secure &
Comfortable Fit

3 x Pairs Of Ear Tips



3 x Pairs Of Freebit
Patented Ear Fins



Image: A display of three different sizes (S, M, L) of ear tips and Freebit patented ear fins, emphasizing the customizable fit.

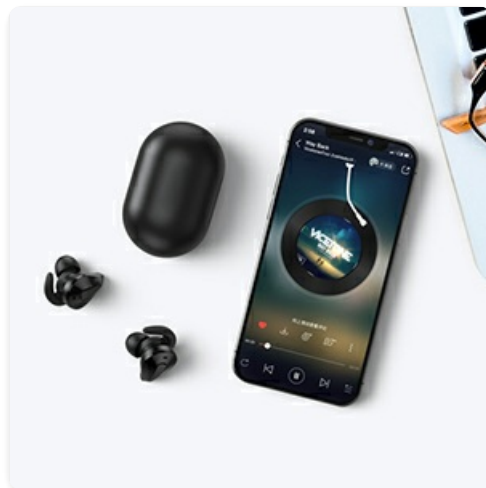


Image: A diagram illustrating the correct way to wear the earbud by wrapping the protrusion, and an incorrect way showing a leaking protrusion.

5. OPERATING INSTRUCTIONS

5.1 Touch Controls

The Holyhigh Family Earbuds feature intuitive touch controls on each earbud for easy management of your audio and calls.

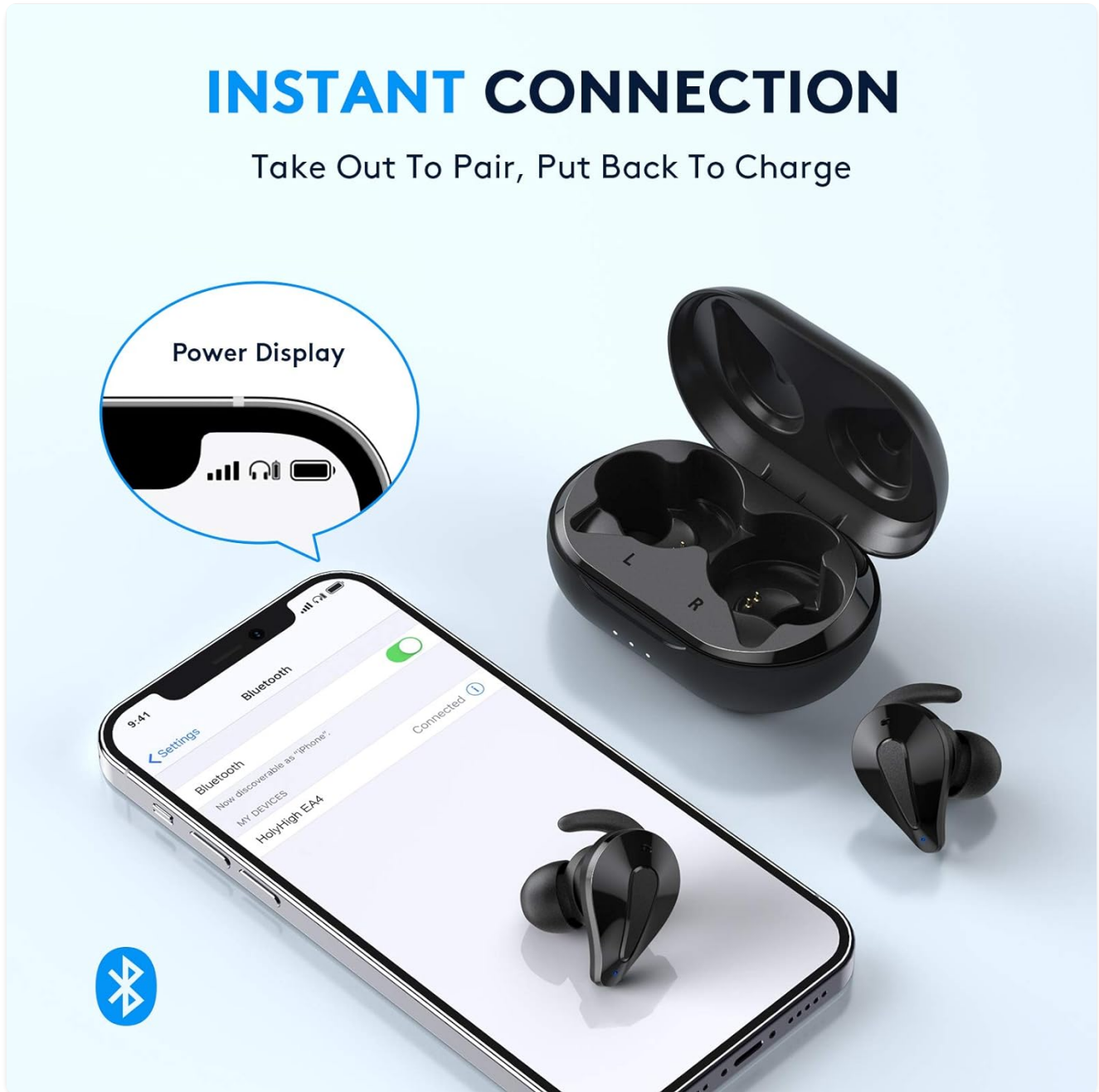


Image: A detailed diagram showing the touch control functions for both left and right earbuds, including single taps, double taps, and long presses.

Action	Left Earbud (L)	Right Earbud (R)
Play/Pause	Single Tap	Single Tap
Volume Down	Single Tap (L x1)	N/A
Volume Up	N/A	Single Tap (R x1)
Previous Track	Double Tap (L x2)	N/A

Action	Left Earbud (L)	Right Earbud (R)
Next Track	N/A	Double Tap (R x2)
Answer/End Call	1.5s Press	1.5s Press
Reject Call	Long Press	Long Press
Activate Voice Assistant (Siri, Google Assistant)	Triple Tap (L x3)	Triple Tap (R x3)

6. MAINTENANCE

6.1 Cleaning and Care

To ensure longevity and optimal performance, regularly clean your earbuds and charging case.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- For ear tips, remove them from the earbuds and clean with a mild soap solution if necessary, then rinse thoroughly and dry completely before reattaching.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Keep the charging contacts on both the earbuds and the case clean and dry to ensure proper charging.

6.2 Waterproofing (IPX8)

Your Holyhigh Family Earbuds are IPX8 rated, providing excellent protection against water and sweat.

- The earbuds can withstand immersion in clean water up to 1.5 meters for up to 30 minutes.
- They are ideal for workouts, running in the rain, or other activities where exposure to sweat or splashes is common.
- **Note:** The charging case is not waterproof. Do not expose the charging case to water.
- After exposure to water, ensure the earbuds are completely dry before placing them back into the charging case to prevent damage to the charging contacts.

IPX8 WATERPROOF

Effective Protection Against Rain & Sweat,
Perfect For Various Situation



Image: The Holyhigh Family Earbuds partially submerged in water, demonstrating their IPX8 waterproof capability.

7. TROUBLESHOOTING

If you encounter any issues with your earbuds, refer to the following common solutions:

Problem	Possible Cause	Solution
Earbuds not pairing with device	Bluetooth is off; earbuds not in pairing mode; previously paired device interfering.	Ensure Bluetooth is on. Place earbuds in case, close, then open to re-enter pairing mode. Forget device on your phone and re-pair.
Only one earbud working	Earbuds not properly synced; one earbud out of battery.	Place both earbuds back in the charging case, close the lid for 5 seconds, then open. Ensure both are charged.

Problem	Possible Cause	Solution
No sound or low volume	Volume too low; ear tips not sealed; earbud dirty.	Increase volume on both earbuds and device. Adjust ear tips for a better seal. Clean ear tips and earbud mesh.
Earbuds not charging	Charging contacts dirty; cable faulty; case out of battery.	Clean charging contacts on earbuds and case. Try a different USB-C cable. Charge the case.
Intermittent connection	Distance from device; interference.	Keep earbuds within 10 meters (33 feet) of your device. Avoid strong electromagnetic interference.

7.1 Factory Reset

If issues persist, a factory reset may resolve them. (Specific reset instructions are not provided in the product details, so this is a general placeholder. Users should refer to the manufacturer's official support if this general advice doesn't work.)

1. Place both earbuds back into the charging case.
2. Close the lid and wait for 10 seconds.
3. Open the lid and try pairing again.

8. SPECIFICATIONS

Feature	Detail
Model Name	GY+HF-1-A4+CA
Brand	Holyhigh Family
Connectivity Technology	Wireless (Bluetooth 5.0)
Water Resistance Level	IPX8 Waterproof
Continuous Playtime	Up to 8 Hours
Total Playtime (with Charging Case)	Up to 30 Hours
Quick Charge	15 min charge for 60 min talk time
Charging Port	USB Type-C
Control Method	Touch Control
Microphone Format	Built-In
Material	Plastic
Item Weight	0.17 Kilograms
Compatible Devices	Cellphones

9. WARRANTY AND SUPPORT

Holyhigh Family products are manufactured with high-quality standards. For warranty information or technical support,

please refer to the official Holyhigh Family website or contact their customer service directly.
For further assistance, you may visit the Holyhigh Family Store on Amazon:

[Visit Holyhigh Family Store](#)

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