

LivingSURE 374394-BC00441020

LivingSURE Ultra Lite Folding Rollator User Manual

Model: 374394-BC00441020

1. INTRODUCTION

Thank you for choosing the LivingSURE Ultra Lite Folding Rollator. This manual provides essential information for the safe and effective use of your new mobility aid. Please read all instructions carefully before assembly and use. Keep this manual for future reference.

The LivingSURE Ultra Lite Folding Rollator is designed to provide support and stability for individuals requiring assistance with walking. It features a lightweight frame, adjustable handles, a comfortable seat, and a convenient folding mechanism for easy transport and storage.

2. SAFETY INFORMATION

- **Weight Capacity:** Do not exceed the maximum weight capacity of 300 lbs (136 kg). Exceeding this limit may result in injury or damage to the rollator.
- **Brakes:** Always engage the parking brakes before sitting on the rollator. Ensure brakes are functioning correctly before each use.
- **Stability:** Ensure all four wheels are on a stable, level surface before applying weight or sitting.
- **Adjustments:** Verify that all adjustment mechanisms (e.g., handle height, seat height) are securely locked in place before use.
- **Obstacles:** Be aware of your surroundings and avoid uneven surfaces, loose rugs, or obstacles that could cause the rollator to tip.
- **Maintenance:** Regularly inspect the rollator for loose parts, worn wheels, or damaged components. Do not use if any part is damaged.
- **Legal Disclaimer:** Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This product is a mobility aid, not a medical device for diagnosis or treatment.

3. ASSEMBLY

The LivingSURE Ultra Lite Folding Rollator comes largely pre-assembled. Follow these steps to prepare it for use:

1. **Unfold the Rollator:** Carefully remove the rollator from its packaging. Stand it upright and gently pull the handles apart until the frame locks into its open position. Ensure the seat is flat and secure.
2. **Check Components:** Verify that all wheels are securely attached and rotate freely. Ensure the hand brakes are properly connected and functional.
3. **Initial Inspection:** Before first use, visually inspect the entire rollator for any signs of damage or loose parts.



4. ADJUSTMENTS

Proper adjustment of your rollator is crucial for comfort and safety.

1. Handle Height Adjustment:

- Loosen the adjustment knobs or press the locking pins on the handle tubes.
- Adjust the handles to a height where your elbows are slightly bent (approximately 15-20 degrees) when standing upright with your hands on the grips. This allows for comfortable posture and effective braking.
- Ensure both handles are at the same height.
- Securely tighten the adjustment knobs or ensure the locking pins snap into place.

2. Seat Height Adjustment:

- The seat height can be adjusted to several different positions for user comfort.
- Locate the seat adjustment mechanism (typically pins or levers on the frame supporting the seat).
- Adjust the seat to a height that allows you to sit comfortably with your feet flat on the ground.
- Ensure the seat is securely locked in its chosen position before sitting.



Figure 4.1: Side view illustrating the adjustable components of the rollator.

5. OPERATING INSTRUCTIONS

Follow these guidelines for safe and effective operation of your rollator.

1. Walking with the Rollator:

- Stand upright behind the rollator, holding both handles firmly.
- Push the rollator slightly forward, then step forward with one foot, followed by the other. Maintain a comfortable pace.
- Keep your body close to the rollator for optimal balance and support.

2. Using the Brakes:

- **To Slow Down or Stop:** Squeeze the brake levers gently towards the handles. Release to resume movement.
- **To Engage Parking Brakes:** Push the brake levers down until they lock into place. This will prevent the rollator from moving. Always engage parking brakes before sitting or standing from the seat.
- **To Release Parking Brakes:** Pull the brake levers up until they disengage.

3. Using the Seat:

- Ensure the rollator is on a level surface.
- Engage both parking brakes securely.
- Turn around and slowly lower yourself onto the seat. Use the handles for support if needed.
- Do not attempt to move the rollator while seated.



Figure 5.1: User demonstrating proper walking posture with the rollator.



Figure 5.2: User utilizing the rollator's built-in seat for rest.

6. FOLDING AND TRANSPORT

The LivingSURE Ultra Lite Folding Rollator is designed to fold quickly for easy storage and transport.

1. **Prepare for Folding:** Ensure the basket is empty and any personal items are removed.
2. **Fold the Rollator:** Lift the strap or handle located on the center of the seat. The rollator frame will begin to collapse inward. Continue lifting until the rollator is fully folded.
3. **Secure (if applicable):** Some models may have a latch or clip to secure the rollator in its folded position. Engage this if present.
4. **Transport:** The lightweight design allows for easy lifting and carrying.



Figure 6.1: User carrying the rollator after folding.





Figure 6.2: The rollator shown in its folded configuration.

7. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your rollator.

- **Cleaning:** Wipe down the frame and seat with a damp cloth and mild soap. Avoid abrasive cleaners. Dry thoroughly.
- **Wheel Inspection:** Regularly check the wheels for wear, damage, or debris. Ensure they rotate smoothly.

- **Brake Check:** Test the brakes frequently to ensure they engage and disengage properly. If brakes feel loose or ineffective, consult a qualified technician.
- **Fasteners:** Periodically check all screws, bolts, and adjustment knobs to ensure they are tight. Do not overtighten.
- **Storage:** Store the rollator in a dry, clean place away from extreme temperatures.



Figure 7.1: Detail of the rollator's wheels and under-seat basket.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Brakes not engaging or too loose.	Brake cable needs adjustment or is damaged.	Check brake cable tension. If unsure, consult a qualified technician. Do not use if brakes are faulty.

Problem	Possible Cause	Solution
Wheels not rolling smoothly.	Debris in wheels or worn bearings.	Remove any debris from wheels. If problem persists, wheels may need replacement.
Rollator feels unstable.	Handles not securely locked or uneven adjustment.	Ensure all adjustment knobs/pins are fully engaged and handles are at equal height. Check for loose frame components.
Rollator does not fold easily.	Obstruction or mechanism stiffness.	Check for anything blocking the folding mechanism. Apply a small amount of silicone lubricant to moving parts if stiff.

9. SPECIFICATIONS

- **Model Number:** 374394-BC00441020
- **Brand:** LivingSURE
- **Material:** Aluminum
- **Color:** Silver
- **Item Weight:** 19.8 lbs
- **Weight Capacity:** 300 lbs
- **Maximum Height:** 40 inches
- **Item Dimensions (D x W x H):** 31.5"D x 25"W x 40"H
- **Walker Type:** Rollator Walker
- **Age Range Description:** Adult

10. WARRANTY INFORMATION

This product is sold without an explicit warranty. Please refer to the retailer's return policy for details on returns or exchanges.

11. CONTACT AND SUPPORT

For further assistance, questions, or concerns regarding your LivingSURE Ultra Lite Folding Rollator, please contact the retailer or the manufacturer's customer service department.

You may find additional information or support by visiting the [LivingSURE Store on Amazon](#).

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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