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› Mixpresso Professional Espresso Machine STGCM15-RTR/SS User Manual

## Mixpresso STGCM15-RTR/SS

# Mixpresso Professional Espresso Machine User Manual

Model: STGCM15-RTR/SS | Brand: Mixpresso

## INTRODUCTION

This manual provides detailed instructions for the safe and efficient operation and maintenance of your Mixpresso Professional Espresso Machine. Please read all instructions carefully before first use and retain this manual for future reference.

The Mixpresso Professional Espresso Machine is designed for home use, featuring a 15-bar professional pump for quality espresso. Its 1450W motor ensures fast heating, and the adjustable controls allow for customization of your coffee preferences. The integrated steam wand facilitates the creation of rich, creamy froth for cappuccinos and lattes. It includes a double-cup splitter for convenience and a detachable 37oz water tank for easy refills.

## PRODUCT OVERVIEW

Familiarize yourself with the main components of your espresso machine.

Professional 15 Bar



HIGH PRESSURE  
EXTRACTION

Rich Coffee Creamy Oil  
For Better Taste & Flavor



**Figure 1:** Front view of the Mixpresso Espresso Machine highlighting key features like single/double cup options, 1450W heating, and high-pressure extraction.

MiXPRESSO

## Stainless Steel Cup Warmer Plate



10.6  
Inch

5.42  
Inch

15.5 Inch

• Stainless Steel Body

• Removable 37 Oz Water Tank

**Figure 2:** Side view of the Mixpresso Espresso Machine showing its dimensions (10.6 inches H, 5.42 inches D, 15.5 inches W), stainless steel body, cup warmer plate, and removable 37 oz water tank.

### PACKAGE CONTENTS

- Mixpresso Professional Espresso Machine
- Portafilter with double-cup splitter
- Single shot filter basket
- Double shot filter basket
- Coffee scoop with tamper
- Removable water tank (37 oz)
- Removable drip tray



**Figure 3:** Included accessories: portafilter, filter baskets, coffee scoop, and tamper.

## SETUP

1. **Unpacking:** Carefully remove all components from the packaging.
2. **Placement:** Place the machine on a stable, level, and heat-resistant surface. Ensure adequate ventilation around the unit.
3. **Water Tank:** Remove the detachable 37oz water tank from the back of the machine. Fill it with fresh, cold water up to the MAX line. Reinsert the water tank securely.
4. **Initial Rinse:** Before first use, perform an initial rinse cycle without coffee. Fill the water tank, attach the portafilter (without coffee), and run a single shot cycle to flush the system. Repeat for the steam wand by turning the steam control knob to release steam.
5. **Power Connection:** Plug the power cord into a grounded electrical outlet.

## OPERATING INSTRUCTIONS

## 1. Making Espresso

1. **Prepare Coffee Grounds:** Use finely ground coffee. Place the desired filter basket (single or double shot) into the portafilter. Fill with coffee grounds and tamp firmly using the included tamper.
2. **Attach Portafilter:** Insert the portafilter into the brewing head and twist it firmly to the right until it locks into place.
3. **Place Cup(s):** Position one or two espresso cups under the double-cup splitter.
4. **Power On:** Press the power button (U) to turn on the machine. Wait for the indicator lights to stabilize, indicating the machine is preheated.
5. **Brew Espresso:** Press the single cup (☺) or double cup (☺☺) button to start brewing. The machine will automatically stop when the programmed volume is dispensed (40ml for single, 80ml for double).
6. **Remove Portafilter:** After brewing, carefully remove the portafilter by twisting it to the left. Discard used coffee grounds.

## 2. Using the Steam Wand for Frothing Milk

Hot Water Function

ADJUSTABLE POWERFUL STEAM WAND

Simply Enjoy Cappuccino & Latte  
With Creamy And Rich Foam  
Any Time At Home

Steam Control Knob

Smooth & Silky Milk

Enjoy!!!

Figure 4: Adjustable steam wand and steam control knob for frothing milk.

1. **Prepare Milk:** Fill a stainless steel frothing pitcher with cold milk (dairy or non-dairy) up to one-third full.

2. **Activate Steam:** Turn the control knob to the 'Steam' setting. Wait for the steam indicator light to illuminate, indicating the machine is ready to produce steam.
3. **Purge Steam Wand:** Position the steam wand over the drip tray and briefly open the steam valve to release any condensed water. Close the valve.
4. **Froth Milk:** Immerse the tip of the steam wand just below the surface of the milk. Open the steam valve by turning the control knob. Move the pitcher up and down to create foam. Once desired texture and temperature are reached, close the steam valve and remove the pitcher.
5. **Clean Steam Wand:** Immediately wipe the steam wand with a damp cloth to remove any milk residue. Briefly open the steam valve again to clear any milk from inside the wand.

### 3. Hot Water Function

The machine can also dispense hot water for tea or other beverages.

1. **Activate Hot Water:** Turn the control knob to the 'Hot Water' setting.
2. **Dispense Water:** Place a cup under the steam wand. The machine will dispense hot water. Turn the knob back to the 'Off' position to stop.

## MAINTENANCE

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Regular cleaning ensures optimal performance and longevity of your espresso machine.

- **Drip Tray:** The removable drip tray should be emptied and cleaned regularly. Simply slide it out, discard accumulated liquid, and wash with warm, soapy water.
- **Water Tank:** The 37oz water tank is detachable for easy cleaning. Wash it periodically with warm, soapy water and rinse thoroughly.
- **Portafilter and Filter Baskets:** After each use, remove the portafilter and discard coffee grounds. Rinse the portafilter and filter basket under running water. For thorough cleaning, use a small brush to remove any stubborn coffee residue.
- **Steam Wand:** As mentioned in the operating instructions, clean the steam wand immediately after each use to prevent milk residue buildup.
- **Exterior Cleaning:** Wipe the exterior of the machine with a soft, damp cloth. Do not use abrasive cleaners or immerse the machine in water.
- **Descaling:** Depending on water hardness, descaling may be required periodically to remove mineral buildup. Refer to the full product manual for specific descaling instructions and recommended descaling solutions.

## TROUBLESHOOTING

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If you encounter issues with your espresso machine, please refer to the following general troubleshooting tips. For more detailed solutions, consult the comprehensive product manual or contact customer support.

- **No Power:** Ensure the machine is properly plugged into a working electrical outlet. Check the power button is pressed.
- **No Water Dispensing:** Verify the water tank is filled and correctly seated. Ensure the machine is preheated.
- **Weak Espresso Flow:** Check if the coffee grounds are too fine or too heavily tamped. Ensure the filter basket is not clogged.
- **No Steam from Wand:** Ensure the machine is heated to the steam temperature (steam indicator light on).

Check if the steam wand is clogged and clean it if necessary.

- **Leaking:** Ensure the portafilter is securely locked in place. Check the water tank for proper seating and any cracks.

SPECIFICATIONS

| Feature             | Specification                                                                                                                                                                   |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Brand               | Mixpresso                                                                                                                                                                       |
| Model Name          | STGCM15-RTR/SS                                                                                                                                                                  |
| Color               | Stainless Steel                                                                                                                                                                 |
| Product Dimensions  | 5.3"D x 15.5"W x 10.6"H                                                                                                                                                         |
| Coffee Maker Type   | Espresso Machine                                                                                                                                                                |
| Operation Mode      | Fully Automatic                                                                                                                                                                 |
| Pressure            | 15 Bar Professional Pump                                                                                                                                                        |
| Power               | 1450W                                                                                                                                                                           |
| Water Tank Capacity | 37 oz (1000 Milliliters)                                                                                                                                                        |
| Coffee Input Type   | Ground Coffee Beans                                                                                                                                                             |
| Special Feature     | Electric Stovetop Compatible (Note: This feature seems contradictory for an electric espresso machine, likely a misclassification in source data. Focus on electric operation.) |
| Item Weight         | 8.31 pounds                                                                                                                                                                     |

WARRANTY AND SUPPORT

Mixpresso coffee espresso machines are covered under a **1-year warranty** from the date of purchase. For warranty claims, technical support, or any questions regarding your product, please contact Mixpresso customer service. Refer to the official Mixpresso website or your purchase documentation for contact details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**