

Qubo NEONW

Qubo NEONW Flip Phone User Manual

Model: NEONW | Brand: Qubo

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1. INTRODUCTION

The Qubo NEONW is a user-friendly flip phone specifically designed for seniors, prioritizing ease of use and essential communication features. It features large, easy-to-read keys, a clear 2.4-inch display with large fonts, and a dedicated SOS emergency button. This manual provides comprehensive instructions to help you set up, operate, and maintain your Qubo NEONW phone.





Figure 1: The Qubo NEONW flip phone in its open position, displaying the large, clearly labeled keypad and the main screen interface with various application icons.

2. SAFETY INFORMATION

Please read these safety guidelines carefully before using your Qubo NEONW phone to ensure safe and proper operation.

- **Battery Safety:** Use only Qubo-approved batteries and chargers. Do not short-circuit, puncture, or expose the battery to extreme temperatures. Dispose of batteries properly.
- **Charging:** Ensure the charger is connected correctly. Do not use damaged chargers or cables.

- **Water Resistance:** This phone is not waterproof. Avoid exposure to liquids.
- **Hearing Protection:** Avoid prolonged listening at high volume levels to prevent hearing damage.
- **Driving Safety:** Do not use your phone while driving. Park your vehicle before making or receiving calls.
- **Medical Devices:** Maintain a safe distance between your phone and medical devices like pacemakers. Consult your physician and device manufacturer for specific guidelines.
- **Disposal:** Dispose of the phone and its accessories according to local regulations. Do not dispose of with household waste.

3. SETUP

Follow these steps to prepare your Qubo NEONW phone for first use.

3.1. Inserting SIM Cards and Battery

1. **Open the Back Cover:** Gently remove the back cover of the phone.
2. **Insert SIM Cards:** Locate the SIM card slots. The Qubo NEONW supports Dual SIM. Carefully insert your SIM card(s) into the designated slots with the gold contacts facing down.
3. **Insert Battery:** Place the lithium-ion battery into its compartment, ensuring the contacts align correctly.
4. **Replace Back Cover:** Securely attach the back cover until it clicks into place.

3.2. Charging the Phone

Before first use, fully charge the phone's battery.

1. **Connect Charger:** Plug the USB Type-C end of the charging cable into the charging port at the bottom of the phone.
2. **Connect to Power:** Plug the other end of the charger into a wall outlet.
3. **Charging Indicator:** The phone will display a charging indicator on the screen. Allow the phone to charge until the battery icon shows full.



Figure 2: Various views of the Qubo NEONW phone, showing the side profiles and the bottom with the USB Type-C charging port.

3.3. Powering On/Off

- **Power On:** Press and hold the **Power/End Call** button (red button) until the screen lights up.
- **Power Off:** Press and hold the **Power/End Call** button until the power-off options appear, then select "Power Off".

4. OPERATING INSTRUCTIONS

This section covers the basic functions and features of your Qubo NEONW phone.

4.1. Basic Navigation

- **Navigation Keys:** Use the directional keys (Up, Down, Left, Right) around the central "OK" button to navigate through menus.
- **OK Button:** Press the central "OK" button to confirm selections or open applications.

- **Back Button:** Use the "Back" soft key (usually on the right side below the screen) to return to the previous screen or menu.
- **Call Button:** Press the **Call** button (green button) to make a call or answer an incoming call.
- **End Call/Power Button:** Press the **Power/End Call** button (red button) to end a call or return to the home screen.

4.2. Making and Receiving Calls

- **Making a Call:**
 - a. From the home screen, dial the desired phone number using the keypad.
 - b. Press the **Call** button to initiate the call.
- **Answering a Call:** When the phone rings, press the **Call** button to answer.
- **Ending a Call:** Press the **Power/End Call** button to end an active call.

4.3. Sending and Receiving SMS Messages

- **Sending SMS:**
 - a. Go to the "Messages" menu.
 - b. Select "Write Message" or "New Message".
 - c. Enter the recipient's number and type your message.
 - d. Select "Send".
- **Receiving SMS:** New messages will be indicated by an icon on the screen. Navigate to the "Messages" menu to read them.

4.4. Quick Dial Setup

The phone allows you to set up to 11 quick dial numbers for frequently called contacts.

1. Navigate to "Settings" > "Speed Dial" or "Quick Dial".
2. Select an empty slot (e.g., number 2-9, or specific keys if available).
3. Assign a contact from your phonebook or enter a new number.
4. To use, simply press and hold the assigned number key from the home screen.

4.5. SOS Emergency Button

The dedicated SOS button provides immediate access to emergency contacts.

1. **Setup SOS Contacts:** Go to "SOS Settings" in the menu. You can configure up to 5 emergency contacts.
2. **Activating SOS:** In an emergency, press and hold the **SOS** button on the back of the phone.
3. The phone will automatically call the pre-set emergency numbers in sequence until one is answered. It may also send an emergency SMS message to these contacts.

Teléfonos sencillos y eficaces para personas mayores



Botón **SOS** con 5
contactos directos



Figure 3: The Qubo NEONW flip phone, illustrating the prominent SOS button on the keypad and a visual representation of its ability to contact up to 5 direct emergency numbers.

4.6. FM Radio

The phone includes an integrated FM radio with a shortcut key.

- **Accessing Radio:** Press the dedicated "FM" button on the keypad to launch the FM radio.
- **Controls:** Use the navigation keys to tune frequencies or change stations.
- **Antenna:** For best reception, ensure headphones are plugged in, as they often act as the antenna.

4.7. Bluetooth Connectivity

Connect your phone to other Bluetooth-enabled devices like headsets or speakers.

1. Go to "Settings" > "Bluetooth".
2. Turn Bluetooth "On".
3. Select "Search for devices" or "Pair new device".
4. Choose your desired device from the list and follow the on-screen prompts to pair.



Figure 4: The rear of the Qubo NEONW phone, featuring the camera lens and flash, alongside text highlighting key features such as the Type-C charging port, flip design, and Bluetooth connectivity.

4.8. Other Basic Functions

- **Camera:** Access the camera from the main menu or via a dedicated shortcut key (if available).
- **Calendar:** Manage dates and set reminders.
- **Calculator:** Perform basic arithmetic operations.
- **Alarm:** Set multiple alarms for daily reminders.
- **Video Player:** Play supported video files.

- **Date and Time Display:** The phone automatically displays the current date and time.

5. MAINTENANCE

Proper care will extend the life of your Qubo NEONW phone.

- **Cleaning:** Use a soft, dry cloth to clean the phone's surface. Avoid harsh chemicals or abrasive materials.
- **Battery Care:**
 - Do not overcharge the battery.
 - Avoid completely draining the battery frequently.
 - Store the phone in a cool, dry place when not in use for extended periods.
- **Storage:** Keep the phone away from extreme temperatures, direct sunlight, and dusty environments.
- **Avoid Drops:** While the phone has a robust body, avoid dropping it to prevent damage.

6. TROUBLESHOOTING

If you encounter issues with your phone, refer to the following common problems and solutions.

Problem	Possible Solution
Phone does not power on.	Ensure the battery is correctly inserted and fully charged. Try charging the phone for at least 30 minutes.
Cannot make or receive calls.	Check if the SIM card is properly inserted. Ensure you have network signal. Contact your service provider if the issue persists.
Poor call quality.	Move to an area with better network reception. Ensure the speaker/microphone is not obstructed.
Battery drains quickly.	Reduce screen brightness. Close unused applications. Limit background processes. Ensure the battery is not old or damaged.
SOS button not working.	Verify that emergency contacts are correctly set up in the SOS settings. Ensure the phone has network signal.

7. SPECIFICATIONS

Key technical specifications for the Qubo NEONW flip phone.

- **Model:** NEONW
- **Brand:** Qubo
- **Product Type:** Flip Phone (Feature Phone)
- **Color:** Blue
- **Operating System:** Basic OS
- **Screen Size:** 2.4 Inches
- **Screen Resolution:** 480 x 800 pixels
- **Connectivity:** Bluetooth
- **Charging Port:** USB Type-C

- **Cellular Technology:** 2G GSM
- **SIM Support:** Dual SIM
- **Battery Type:** Lithium-ion (800 mAh)
- **Installed RAM:** 32 MB
- **Special Features:** Large Keys, SOS Button, FM Radio, Basic Camera, Robust Body, Unlocked
- **Language Support:** English, Spanish, French, Portuguese

8. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or contact Qubo customer service.

- **Warranty:** The Qubo NEONW phone typically comes with a standard manufacturer's warranty. Please check your purchase receipt or the warranty card for specific terms and duration.
- **Customer Support:** If you require further assistance, technical support, or have questions not covered in this manual, please contact Qubo customer support through their official website or the contact details provided in your product packaging.