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Motorola XT2223

Motorola Moto G62 Dual-SIM 5G Smartphone User Manual

Model: XT2223

1. Getting Started: Setup

This section guides you through the initial setup of your Motorola Moto G62 smartphone, ensuring you can begin using your device quickly and efficiently.

1.1 Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed in the 'What's in the Box' section are present and undamaged.

- Motorola Moto G62 Smartphone
- USB Cable



Figure 1.1: Motorola Moto G62 smartphone, showcasing its sleek design and camera module on the rear.

1.2 Inserting SIM Cards and microSD Card

The Motorola Moto G62 supports Dual-SIM functionality and a dedicated microSDXC slot for expandable storage. Locate the SIM tray on the side of the device. Use the provided SIM ejector tool to open the tray.

1. Insert your Nano-SIM cards into the designated slots (SIM 1 and SIM 2). Ensure the gold contacts face downwards.
2. If using, insert your microSDXC card into its dedicated slot.
3. Carefully reinsert the tray into the phone until it clicks into place.

Important Network Compatibility Note:
This smartphone is designed for GSM networks and is not compatible with CDMA networks, including VERIZON, SPRINT, and US CELLULAR. Please verify compatibility with your network provider for 3G, 4G/LTE, and 5G services before use.

1.3 Powering On and Initial Configuration

Press and hold the Power button located on the side of the device until the Motorola logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

2. Operating Your Device

This section provides an overview of the Motorola Moto G62's key features and basic operational guidelines.

2.1 Device Overview and Controls



Figure 2.1: Side view of the Motorola Moto G62, highlighting the power button and volume rocker.

- **Power Button:** Press to wake/sleep the screen. Press and hold to power on/off or restart.
- **Volume Buttons:** Adjust media volume, call volume, or notification volume.
- **Display:** The 6.5-inch IPS LCD display offers a resolution of 1080 x 2400 pixels for clear visuals.

2.2 Basic Navigation and Android 12

Your Moto G62 runs on Android 12, providing an intuitive and customizable user experience. Navigate using gestures or the traditional three-button navigation bar (configurable in settings).

- **Home Screen:** Swipe left or right to access different home screens.

- **App Drawer:** Swipe up from the bottom of the screen to access all installed applications.
- **Notifications and Quick Settings:** Swipe down from the top of the screen to view notifications and access quick settings toggles.

2.3 Camera Functionality

The Motorola Moto G62 features a versatile camera system for capturing photos and videos.



Figure 2.2: The triple camera array on the back of the Motorola Moto G62.

- **Main Camera:** 50 MP, f/1.8 (wide) with PDAF for sharp, detailed images.
- **Ultrawide Camera:** 8 MP, f/2.2, 118° for capturing broader scenes.
- **Macro Camera:** 2 MP, f/2.4 for close-up shots.
- **Front Camera:** 16 MP, f/2.2 (wide) for selfies and video calls.

Open the Camera app from your home screen or app drawer. Tap the shutter button to take a photo or switch to video mode to record.

3. Maintenance and Care

Proper maintenance ensures the longevity and optimal performance of your Motorola Moto G62.

3.1 Battery Care

Your device is equipped with a Li-Po 5000 mAh non-removable battery. To maximize battery life:

- Avoid extreme temperatures.
- Use the provided USB cable for charging.
- Avoid completely draining the battery frequently.
- Unplug the charger once the battery is full.

3.2 Cleaning Your Device

To clean your phone, use a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water. Avoid

using harsh chemicals, abrasive cleaners, or compressed air, as these can damage the device.

3.3 Software Updates

Regularly check for and install software updates. Updates provide performance improvements, security patches, and new features. You can check for updates in *Settings > System > System update*.

4. Troubleshooting Common Issues

This section addresses common problems you might encounter with your Motorola Moto G62 and provides solutions.

4.1 Device Not Powering On

- Ensure the battery is charged. Connect the phone to a charger for at least 15 minutes before attempting to power on.
- Press and hold the Power button for 10-15 seconds to force a restart.

4.2 Network Connectivity Issues

- Verify that your SIM card is correctly inserted and activated.
- Check your network settings (*Settings > Network & internet > Mobile network*) to ensure the correct network type is selected.
- Restart your device.
- Confirm your network provider supports GSM frequencies compatible with the Moto G62.

4.3 Apps Crashing or Freezing

- Close and reopen the app.
- Clear the app's cache (*Settings > Apps > See all apps > [App Name] > Storage & cache > Clear cache*).
- Ensure the app is updated to its latest version.
- Restart your phone.

5. Specifications

Detailed technical specifications for the Motorola Moto G62 smartphone.

Feature	Specification
Model Name	Motorola Moto G62
Item Model Number	XT2223
Dimensions	6.22 x 2.83 x 0.28 inches
Weight	6.5 ounces (184 Grams)
Operating System	Android 12.0

Feature	Specification
Processor	Qualcomm SM4350-AC Snapdragon 480+ 5G (8 nm), Octa-core (2x2.2 GHz Kryo 460 & 6x1.8 GHz Kryo 460)
RAM	8 GB
Internal Storage	128 GB
Expandable Memory	microSDXC (uses shared SIM slot)
Display Size	6.5 inches
Display Type	IPS LCD
Resolution	1080 x 2400 pixels
Main Camera	50 MP, f/1.8 (wide), PDAF
Ultrawide Camera	8 MP, f/2.2, 118°
Macro Camera	2 MP, f/2.4
Front Camera	16 MP, f/2.2
Battery Capacity	5000 mAh (non-removable)
Connectivity	Wi-Fi, Cellular (5G, 4G LTE, 3G, 2G), GPS
Audio Jack	3.5 mm
Special Features	Fast Charging Support, Dual SIM

6. Warranty and Support

For warranty information and technical support, please refer to the official Motorola website or contact Motorola customer service directly. Keep your proof of purchase for warranty claims.
You can find more information and support resources by visiting the official Motorola Store on Amazon.

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