

Diversey 100961733

Diversey Soft Care Instant Hand Sanitizer AF Cartridge for IntelliCare Dispenser

Model: 100961733 | Brand: Diversey

PRODUCT OVERVIEW

The Diversey Soft Care Instant Hand Sanitizer AF is an alcohol-free foam hand sanitizer designed for use with IntelliCare Dispensers. It is formulated with skin conditioning emollients to help keep skin soft and protected. This dye-free and alcohol-free product is suitable for facilities where alcohol-based sanitizers are not preferred.

- Alcohol-free formulation for sensitive skin and specific facility requirements.
- Light fresh scent.
- Contains skin softening emollients to prevent sticky residues.
- Dye-free to reduce potential skin irritation and allergic reactions.
- NSF E-3 certified for use in food handling establishments.
- Requires an IntelliCare dispenser (refill only).

SAFETY INFORMATION

For external use only. Avoid contact with eyes. Keep away from naked flame or direct heat sources.

INGREDIENTS

Water, Propane-1,2-diol, Cocamidopropyl betaine, Ethylene glycol phenyl ether, Quaternary ammonium compounds, benzyl-C8-18-alkyldimethyl, chlorides, Ethylene glycol phenyl ether.

INSTALLATION GUIDE

This section provides instructions for installing your IntelliCare dispenser, which is required for use with the Soft Care Instant Hand Sanitizer AF cartridges. The dispenser can be mounted using either adhesive tape or screws.

Mounting Using Tape

1. **Prepare the Surface:** Clean the wall or mirror surface thoroughly with an alcohol wipe.
2. **Dry Completely:** Allow the surface to dry completely before proceeding.

3. **Remove Tape Backing:** Carefully remove the red backing from the adhesive tape located on the back of the dispenser.
4. **Position Dispenser:** Mount the dispenser approximately 12 inches above the countertop or sink. Ensure the dispenser is level.
5. **Secure Dispenser:** Press the dispenser firmly against the wall or mirror and hold it for 15 to 20 seconds to allow proper adhesion.
6. **Curing Time:** It is recommended to allow the dispenser to remain mounted for 24 hours before installing the product cartridge to ensure maximum adhesion.

Mounting Using Screws

1. **Remove Old Dispenser (if applicable):** If replacing an existing dispenser, remove it from the wall.
2. **Remove Tape (if applicable):** If the old dispenser used double-sided tape, remove any remaining tape from the back of the dispenser.
3. **Open Dispenser:** Use the provided key to open the dispenser.
4. **Mark Drill Holes:** Position the open dispenser on the wall, ensuring it is 12 inches above the countertop or sink. Mark the top hole and the bottom left and right-most holes for drilling.
5. **Drill Holes:** Drill three holes at the marked locations using a 1/4-inch drill bit.
6. **Insert Anchors:** Push the plastic anchors into the drilled holes.
7. **Mount Dispenser:** Hold the dispenser up to the wall, aligning the mounting holes with the anchors. Insert the top screw with a washer and tighten it.
8. **Secure Remaining Screws:** Thread the second and third screws into the remaining anchors and tighten all three screws securely.

Installation Video

Video: Diversey IntelliCare Installation with Soft Care Soaps. This video demonstrates the step-by-step process of installing the IntelliCare dispenser using both tape and screws, and how to insert the product cartridge.

OPERATING INSTRUCTIONS

Inserting Product Cartridge

1. **Prime the Product:** Before inserting, prime the product by depressing the actuation pump until the sanitizer is released.
2. **Slide Cartridge:** Slide the product cartridge straight into the mounting location within the dispenser. The packaging is designed to fit only with the label facing outwards.

Adjusting Dosage

The IntelliCare dispenser allows for dosage adjustment from 0.4 mL to 1.0 mL.

- **Hybrid Dispenser:** On the hybrid model, 'ON 1' indicates 1 mL, and 'ON 2' indicates 0.4 mL.
- **Manual Dispenser:** On the manual model, sliding the switch to the left dispenses 1 mL, and sliding it to the right dispenses 0.4 mL.

Dispensing Sanitizer

Once the product is inserted and the dispenser is closed, it is ready for use. For touch-free models, simply place your hand under the sensor. For manual models, press the lever.

MAINTENANCE AND REFILLING

Replacing Cartridges

When the product cartridge is empty, replace it by following these steps:

1. **Open Dispenser:** Use the key to open the dispenser.
2. **Remove Empty Cartridge:** Slide the empty cartridge out of the dispenser. The product packaging will compress as it evacuates, indicating it's empty.
3. **Insert New Cartridge:** Prime a new refill cartridge (as described in Operating Instructions) and slide it into the dispenser.
4. **Close Dispenser:** Close the front cover of the dispenser to resume use.

Drip Tray Installation (Optional)

An optional drip tray can be used to catch any excess product. Insert the drip tray into the slots located on the bottom of the dispenser.

TROUBLESHOOTING

Low Battery Indication (Hybrid Dispenser)

For the hybrid dispenser, four C batteries must be inserted. When the batteries become too low, a 'PUSH' icon will illuminate, indicating that the dispenser can still be used manually by pressing the lever. To replace batteries:

1. **Open Dispenser:** Use the key to open the dispenser.
2. **Remove Battery Cover:** Remove the plastic battery cover.
3. **Replace Batteries:** Insert new C batteries in the proper orientation.
4. **Replace Cover:** Replace the battery cover. The dispenser will turn on automatically.

General Dispenser Issues

- **No Dispense:** Check if the cartridge is empty and replace if necessary. Ensure batteries are correctly installed and charged (for hybrid models). Re-prime the product if it's a new cartridge.
- **Improper Mounting:** Ensure the dispenser is securely mounted according to the installation instructions.

PRODUCT SPECIFICATIONS

Product Dimensions	12.63 x 11.75 x 11.75 inches; 2.87 Pounds
Item Model Number	100961733
Manufacturer	Diversey
Brand	Diversey
Unit Count	43.96 Fluid Ounces (per cartridge)
Number of Items	6 (Pack of 6)
Active Ingredients	Benzalkonium Chloride
Special Feature	Antimicrobial, Quick Dry

WARRANTY AND SUPPORT

Specific warranty information for the Diversey Soft Care Instant Hand Sanitizer AF Cartridge is not provided in this

manual. For warranty details, product support, or further assistance, please refer to the official Diversey website or contact Diversey customer service directly. Always consult the product packaging for the most current information.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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