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DOG CARE EC11

DOG CARE Dog Training Collar EC11 User Manual

Model: EC11

1. Introduction

Thank you for choosing the DOG CARE Dog Training Collar EC11. This electronic training system is designed to help you train your dog effectively and humanely, correcting unwanted behaviors and reinforcing positive ones. With its advanced features and durable design, you can achieve a well-behaved companion.

2. Safety Information

- This product is intended for use with healthy dogs weighing between 15-100 lbs. It is not suitable for small dogs.
- Do not use this collar on aggressive dogs or dogs with health issues. Consult a veterinarian or certified trainer if unsure.
- Avoid leaving the collar on the dog for more than 12 hours per day to prevent skin irritation.
- Regularly check the dog's neck for signs of irritation or sores. If irritation occurs, discontinue use until the skin heals.
- The static mode should be used responsibly and at the lowest effective level. The remote features a security lock to prevent accidental stimulation.
- Keep the device out of reach of children.

3. Package Contents

- 1 x Remote Transmitter
- 1 x Receiver Collar with Adjustable Strap
- 1 x USB Charging Cable
- 2 x Sets of Contact Points (short and long)
- 2 x Sets of Silicone Caps for Contact Points

- 1 x Lanyard
- 1 x User Manual (this document)

4. Product Components



Figure 4.1: DOG CARE EC11 Remote Transmitter and Receiver Collar.
This image displays the complete DOG CARE EC11 training system, including the remote transmitter and the receiver collar, showcasing their design and relative size.



Figure 4.2: Remote Transmitter with Security Keypad Lock.
A close-up of the remote transmitter highlighting the orange

security keypad lock switch on the side, which prevents accidental button presses.

5. Setup

5.1 Charging the Devices

Before first use, fully charge both the remote transmitter and the receiver collar. A full charge takes approximately 2 hours.

1. Connect the USB charging cable to the charging port on both the remote and the collar.
2. Plug the other end into a USB power source (e.g., PC, laptop, power bank, Android charger).
3. The battery indicator on the remote's display will show charging progress. The collar's indicator light will change when fully charged.



Figure 5.1: Charging the remote and collar simultaneously.
This image illustrates the remote and collar connected to a charging cable, indicating the charging process for both units.

Your browser does not support the video tag.

Video 5.1: "Get to Know DogCare Standard Dog Training System EC11".
This video provides a comprehensive overview of the DogCare EC11 system, including unboxing, charging, and basic operation of the remote and collar.

5.2 Powering On/Off

1. **To Power On the Collar:** Slide the ON/OFF switch on the receiver collar to the 'ON' position. A green indicator light will illuminate.
2. **To Power Off the Collar:** Slide the ON/OFF switch on the receiver collar to the 'OFF' position. The indicator light will turn off.
3. **To Power On the Remote:** Press and hold the power button on the remote until the display screen illuminates.
4. **To Power Off the Remote:** Press and hold the power button on the remote until the display screen turns off.

5.3 Adjusting the Collar Strap

The collar strap is adjustable from 10 to 27 inches to fit various dog sizes (15-100 lbs). Ensure a snug but comfortable fit.

1. Thread the strap through the buckles to adjust the length.
2. Trim any excess strap length if necessary, ensuring enough slack for future adjustments.



Figure 5.2: Adjustable collar strap for different dog breeds.
This image demonstrates the adjustable nature of the collar strap, suitable for a range of dog sizes from 15 to 100 pounds.

6. Operating Modes

The DOG CARE EC11 offers three distinct training modes: Beep, Vibration, and Safe Static.



Figure 6.1: Visual representation of the three training modes.
This graphic illustrates the three humane and effective training modes: Beep, Vibration, and Safe Static (with 1-99 levels).

6.1 Beep Mode

The Beep mode emits an audible tone from the receiver collar. It is ideal for initial training and gaining your dog's attention without physical stimulation.

1. Press the "Beep" button on the remote to activate the tone.

6.2 Vibration Mode

The Vibration mode delivers a gentle vibration to the receiver collar. This is a non-harmful stimulation often used as a progression from the Beep mode or for sensitive dogs.

1. Press the "Vibration" button on the remote to activate the vibration.

6.3 Safe Static Mode

The Safe Static mode provides a static stimulation. It features 99 adjustable levels, allowing you to fine-tune the intensity

based on your dog's temperament and the training situation. The static stimulation automatically cuts off after 4 seconds to prevent unintentional prolonged shock.

1. Press the "Static" button (lightning bolt icon) on the remote to activate the static stimulation.
2. To adjust the static intensity (1-99 levels): Press the "LEVEL" button and simultaneously rotate the ON/OFF switch on the remote. The display will show the current level.

6.4 Security Keypad Lock

The remote transmitter is equipped with a security keypad lock to prevent accidental activation of training modes.

1. Slide the orange switch on the side of the remote upwards to lock the keypad (lock icon will appear on display).
2. Slide the orange switch downwards to unlock the keypad (lock icon will disappear).

6.5 Channel Switching (for multiple dogs)

The remote supports training up to 3 dogs simultaneously, each on a different channel.

1. Use the channel switch on the remote to select between channels 1, 2, or 3. The selected channel number will be displayed on the screen.
2. Ensure each receiver collar is paired to a unique channel.

7. Proper Fit and Usage

Correct placement of the receiver collar is crucial for effective and safe training.

- Position the receiver unit on the underside of your dog's neck, directly below the chin.
- The contact points must touch your dog's skin. You may need to part thick fur to ensure good contact.
- The collar should be snug enough that two fingers can barely fit under the strap.
- Optional silicone caps can be placed over the contact points for increased comfort, but they may slightly reduce the effectiveness of the static stimulation.

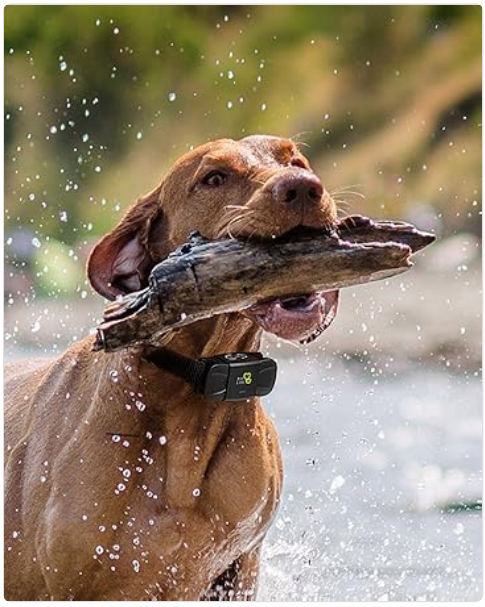


Figure 7.1: Proper placement of the training collar on a dog.
This image shows a dog wearing the training collar correctly, with the receiver unit positioned centrally on the neck.

8. Maintenance

- **Cleaning:** Regularly clean the receiver collar and contact points with a damp cloth. Ensure the charging port's silicone plug is tightly sealed to maintain water resistance.
- **Battery Care:** To prolong battery life, avoid fully discharging the devices frequently. Charge them when the battery indicator is low. Store in a cool, dry place when not in use for extended periods.
- **Storage:** Store the collar and remote in a safe place, away from extreme temperatures and direct sunlight.



Figure 8.1: Dog wearing the rainproof collar during outdoor activity.
This image shows a golden retriever running outdoors, demonstrating the rainproof capability of the collar, suitable for various weather conditions.

9. Troubleshooting

Problem	Possible Cause	Solution
Collar not responding to remote.	Low battery on either device; devices not paired; remote keypad locked; out of range.	Charge both devices; re-pair devices (refer to pairing instructions in full manual if needed); unlock remote keypad; ensure within 1200ft range.
Static stimulation not effective.	Contact points not touching skin; static level too low; thick fur.	Adjust collar fit to ensure contact; increase static level gradually; trim fur around contact points if necessary.
Collar indicator light not working.	Collar is off; low battery; malfunction.	Turn collar ON; charge collar; contact customer support if problem persists.

10. Specifications

- **Model:** EC11
- **Brand:** DOG CARE
- **Training Modes:** Beep, Vibration, Static (1-99 levels)
- **Remote Range:** Up to 1200 feet (365 meters)
- **Battery Type:** 250 mAh Lithium Polymer (included)
- **Charging Time:** Approximately 2 hours
- **Standby Time:** Up to 90 days
- **Waterproof Rating (Collar):** Rainproof (Note: Silicone plug of the charging port must be tightened, and please do not immerse the receiver into water.)
- **Adjustable Collar Strap Length:** 10-27 inches
- **Recommended Dog Weight:** 15-100 lbs
- **Item Weight:** 9.9 ounces

11. Warranty and Support

For warranty information, technical support, or any inquiries regarding your DOG CARE EC11 Dog Training Collar, please visit the official DOG CARE website or contact their customer service directly. Refer to the product packaging or the brand's official online presence for the most up-to-date contact details.

DOG CARE Official Store: Visit DOG CARE Store on Amazon

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