

VTech VG101-11

VTech VG101-11 Cordless Phone User Manual

Model: VG101-11

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your VTech VG101-11 Cordless Phone. Please read this manual thoroughly to ensure proper use and to take full advantage of its features. The VTech VG101-11 is a DECT 6.0 digital cordless telephone equipped with a full-duplex speakerphone and Caller ID/Call Waiting functionality.





Image: The VTech VG101-11 cordless phone handset resting in its charging base.

PACKAGE CONTENTS

Verify that your package contains the following items:

- Cordless Handset
- Handset Base Unit
- AC Power Adapter for Base Unit
- Telephone Line Cord
- Rechargeable Ni-MH Battery Pack

SETUP

1. Battery Installation

1. Locate the battery compartment cover on the back of the handset.
2. Slide the cover down and lift it off.
3. Connect the battery pack connector securely into the jack inside the compartment, ensuring correct polarity.
4. Place the battery pack into the compartment.

5. Replace the battery compartment cover, sliding it up until it clicks into place.

2. Base Unit Connection

1. Plug the small end of the AC power adapter into the power jack on the back of the telephone base.
2. Plug the large end of the AC power adapter into a standard electrical outlet not controlled by a wall switch.
3. Plug one end of the telephone line cord into the TEL LINE jack on the back of the telephone base.
4. Plug the other end of the telephone line cord into a telephone wall jack.

3. Initial Charging

Place the handset on the telephone base. The handset will begin charging. Allow the handset to charge for at least 16 hours before initial use to ensure optimal battery performance.



Image: The base unit of the VTech VG101-11, highlighting the built-in mounting holes on the back for optional wall installation.

OPERATING INSTRUCTIONS

Making and Answering Calls

- **To Make a Call:** Press **TALK**, then dial the phone number.

- **To Answer a Call:** When the phone rings, press **TALK**.
- **To End a Call:** Press **OFF** or place the handset back on the telephone base.

Full-Duplex Speakerphone

The handset features a full-duplex speakerphone, allowing both parties to speak and be heard simultaneously for more natural conversations.

- **To Activate Speakerphone:** During a call, press the **Speakerphone** button (often integrated with the TALK button or a dedicated icon).
- **To Deactivate Speakerphone:** Press the **Speakerphone** button again to return to handset mode.



Image: A person using the VTech VG101-11 cordless phone's full-duplex speakerphone feature while performing other tasks in a kitchen.

Volume Control

Adjust the listening volume during a call using the **VOL ▼** and **VOL ▲** buttons on the handset.



Image: A close-up of the VTech VG101-11 handset, highlighting the volume up and down buttons for adjusting call audio.

Caller ID/Call Waiting

The phone displays the name, number, time, and date of incoming calls. It stores up to 30 Caller ID entries.

- **To Review Caller ID History:** Press **CID** (or the down arrow) to scroll through the list of received calls.
- **To Dial from Caller ID:** Select the desired entry and press **TALK**.



Image: The VTech VG101-11 handset screen showing a Caller ID entry with a phone number and date/time.

Phonebook

Store up to 30 names and numbers in the phonebook for quick dialing.

- **To Add an Entry:** Press **MENU/SELECT**, navigate to 'Phonebook', then 'Add New Entry'. Follow the on-screen prompts.
- **To Dial from Phonebook:** Press **MENU/SELECT**, navigate to 'Phonebook', then scroll to the desired entry and press **TALK**.



Image: A close-up of the VTech VG101-11 handset, highlighting the phonebook icon on the display, indicating its 30-entry capacity.

Redial

The phone stores the last 5 numbers dialed for quick redialing.

- **To Redial:** Press **REDIAL**, then press **TALK** to dial the last number. Press **REDIAL** repeatedly to scroll through the last 5 numbers.



Image: A close-up of the VTech VG101-11 handset base, highlighting the 'REDIAL' button.

Mute

Temporarily silence the microphone during a call.

- **To Mute:** During a call, press **MUTE**. The other party will not hear you.
- **To Unmute:** Press **MUTE** again.



Image: A close-up of the VTech VG101-11 handset base, highlighting the 'MUTE' button.

Flash Function

Use the **FLASH** button for call waiting or to transfer calls if your telephone service supports it.



Image: A close-up of the VTech VG101-11 handset, highlighting the 'FLASH' button, used for call waiting or transferring calls.

Handset Paging

If you misplace your handset, you can page it from the base unit.

- **To Page Handset:** Press the **FIND HANDSET** button on the telephone base. The handset will ring.



Image: Illustration of the VTech VG101-11 handset paging feature, showing the base unit button and the handset displaying '**Paging**'.

FEATURES

- **DECT 6.0 Digital Technology:** Provides superior voice and sound quality, interference-free communication, and enhanced security.
- **Backlit Keypad and White Lighted Display:** Ensures easy operation and dialing in low-light conditions.
- **Long Range:** Offers extended range for cordless communication within your home or office.
- **Hearing Aid Compatible:** Designed to work effectively with hearing aids.
- **Trilingual Prompts:** Menu prompts available in English, French, and Spanish.
- **Energy Conservation:** Designed for reliable range and long talk-time while conserving energy.



*Backlit LCD
and big buttons*

Image: A close-up of the VTech VG101-11 handset, showcasing its backlit LCD screen and large, illuminated buttons for enhanced visibility.



Image: An illustration demonstrating the 1,000ft long-range capability of the VTech VG101-11 cordless phone within a multi-room environment.



Image: A person wearing a hearing aid using the VTech VG101-11 cordless phone, illustrating its hearing aid compatibility.



*Reliable Range
Long talk-time
Conserve energy*

Image: Graphic highlighting the VTech VG101-11's reliable range, long talk-time, and energy conservation features.

MAINTENANCE

- **Cleaning:** Clean the phone and base unit with a soft, damp cloth. Do not use cleaning sprays or harsh chemicals.
- **Battery Care:** For optimal battery life, fully charge the handset before initial use. If the phone will not be used for an extended period, remove the battery.
- **Environmental Conditions:** Avoid exposing the phone to extreme temperatures, direct sunlight, or moisture.

TROUBLESHOOTING

Problem	Solution
No dial tone	Ensure the telephone line cord is securely plugged into both the base unit and the wall jack. Check if the AC power adapter is properly connected.

Problem	Solution
Handset does not charge	Ensure the handset is correctly seated in the charging cradle. Verify the AC power adapter is connected to a working electrical outlet. Clean the charging contacts on both the handset and base.
Poor sound quality/Static	Move the handset closer to the base unit. Avoid placing the base unit near other electronic devices (e.g., microwaves, Wi-Fi routers) that may cause interference.
Display is blank	Ensure the battery is properly installed and charged. Place the handset on the base to charge for at least 16 hours.
Cannot make or receive calls	Check all cable connections. Ensure your telephone service is active. If using a DSL service, ensure a DSL filter is installed.

SPECIFICATIONS

- **Technology:** DECT 6.0 Digital
- **Caller ID Memory:** 30 calls
- **Phonebook Capacity:** 30 names and numbers
- **Redial Memory:** Last 5 numbers
- **Battery Type:** Rechargeable Ni-MH Battery (included)
- **Material:** Plastic
- **Dimensions (Base Unit):** Approximately 11 cm (L) x 10.4 cm (W) x 20 cm (H)
- **Power Source:** Battery Powered (Handset), AC Power Adapter (Base)
- **Compatible Devices:** PSTN network

Dimensions

Base unit

A: Height 7.15 inches

B: Width 4.08 inches

C: Length 3.08 inches



Image: Diagram illustrating the dimensions of the VTech VG101-11 base unit: Height (A) 7.15 inches, Width (B) 4.08 inches, Length (C) 3.08 inches.

WARRANTY AND SUPPORT

For warranty information, technical support, or to purchase accessories, please visit the official VTech website or contact VTech customer service. Keep your purchase receipt as proof of purchase.

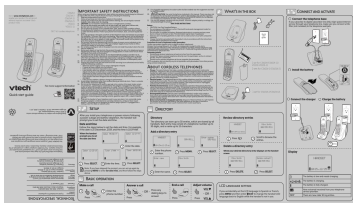
Online Support: www.vtechphones.com/support

 Go to www.vtechphones.com/US to register your product for warranty. Scan the QR code to go and subscribe to our latest product news. CS6314 VG101 CS6314-2 VG101-2 CS6314-3 VG101-3 CS6314-12 VG101-12 CS6314-30 VG101-30 DECT 6.0 cordless telephone For more support information  vtech User's manual	VTech CS6314 / VG101 DECT 6.0 Cordless Telephone User Manual Comprehensive user manual for the VTech CS6314 and VG101 series DECT 6.0 cordless telephones. Covers setup, operation, features, safety instructions, troubleshooting, and technical specifications.
VG 208 208-2  vtech User's manual	VTech VG208 / VG208-2 User Manual: Features, Safety, and Operation Guide Comprehensive user manual for the VTech VG208 and VG208-2 DECT 6.0 cordless phones. Learn about installation, operation, features like answering machine, caller ID, call blocking, intercom, safety instructions, and technical specifications.
	VTech CS6314 / VG101 Cordless Telephone Quick Start Guide Concise guide to setting up and operating your VTech CS6314 or VG101 series DECT 6.0 cordless telephone, including safety instructions, basic functions, directory management, caller ID, technical specifications, and warranty information.
	VTech Smart Call Blocker VS112 Series: User Guide and Setup Learn how to set up and use the VTech Smart Call Blocker feature on your VS112 series DECT 6.0 cordless telephone system to filter robocalls and unwanted callers.
	VTech CS6214 Cordless Telephone Quick Start Guide A quick start guide for the VTech CS6214 cordless telephone, covering setup, basic operation, caller ID features, and important safety instructions.
	VTech IS8151 Smart Call Blocker: User Guide and Setup Learn how to use the VTech IS8151 Smart Call Blocker to filter robocalls and unwanted calls. This guide provides setup instructions, configuration options, and tips for managing your call lists for your DECT 6.0 cordless telephone system.



[\[pdf\]](#) User Manual Installation Guide Instructions Troubleshooting Guide Warranty

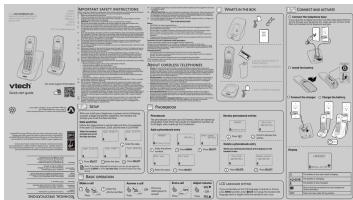
User's manual on purchasing your new VTech product Before using this telephone please read Important safety instructions CS6214-X_VG101-X_WEBCIB_V1_210310 cdn-web vtp-media products CS CS6214 Go to www.vtechphones.com US to register your product for enhanced warranty support and the latest VTech product news. Go to phones.vtechcanada.com Canada for the latest VTech product news. CS6214 CS6214-11 CS6214-2 CS6214-21 VG101 **VG101-11** DECT 6.0 cordless telephone BC User s manual Congra... lang:en score:35 filesize: 2.83 M page_count: 38 document date: 2021-03-10



[VTech CS6214 Cordless Telephone Quick Start Guide](#)

A quick start guide for the VTech CS6214 cordless telephone, covering setup, basic operation, caller ID features, and important safety instructions.

lang:en score:29 filesize: 3.34 M page_count: 2 document date: 2021-03-23

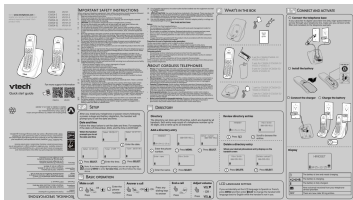


[\[pdf\]](#) User Manual Quick Start Guide Specifications Guide Warranty Label

User Manual VTech Telecommunications Ltd 80 2400 00 DECT 6 0 Cordless Telephone EW780 EW780240000

Technical specifications Crystal controlled PLL synthesizer Handset: 1921.536-1928.448 MHz Telephon ... ions, Inc. All rights reserved. 03/21. CS6214-X_QSG_V1.0 CS6214 CS6214-2 CS6214-11 CS6214-21 VG101 **VG101-11** DECT 6.0 cordless telephone For more support information S m Important safety instructions...

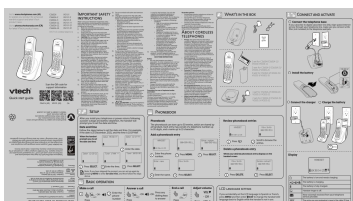
lang:en score:27 filesize: 3.34 M page_count: 2 document date: 2021-03-12



[VTech CS6314 / VG101 Cordless Telephone Quick Start Guide](#)

Concise guide to setting up and operating your VTech CS6314 or VG101 series DECT 6.0 cordless telephone, including safety instructions, basic functions, directory management, caller ID, technical specifications, and warranty information.

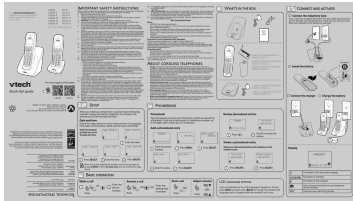
lang:en score:26 filesize: 3.46 M page_count: 2 document date: 2021-10-20



[\[pdf\]](#) Quick Start Guide Frequently Asked Questions Specifications Label

Go to CS6314 VG101 Important safety What s in the box 1 For operations and guides help you using your telephone for latest information supports go check online topics FAQs X US CA QSG V2 20211208 cdn web vtp media products VG |||

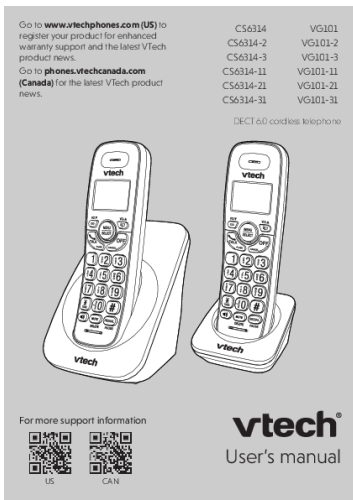
Technical specifications Telephones identified with this logo have reduced noise and interference w ... VTech product news. CS6314 CS6314-2 CS6314-3 CS6314-11 CS6314-21 CS6314-31 VG101 VG101-2 VG101-3 **VG101-11** VG101-21 VG101-31 DECT 6.0 cordless telephone Scan the QR code for support information Q... lang:en score:25 filesize: 3.5 M page_count: 2 document date: 2021-12-08



[\[pdf\]](#) Quick Start Guide Instructions Specifications Guide Warranty Label

Important safety instructions About cordless telephones To activate the CEC battery charging testing mode 1 Unplug telephone base power adapter from outlet Make sure all handsets are plugged with VG101 X CS6314 QSG CAN V1 20210706 phones vtechcanada media products VG ||| Technical specifications Crystal controlled PLL synthesizer Handset: 1921.536-1928.448 MHz Telephon ... -X_QSG_CAN_V1_210706 CS6314 CS6314-2 CS6314-3 CS6314-11 CS6314-21 CS6314-31 VG101 VG101-2 VG101-3 **VG101-11** VG101-21 VG101-31 DECT 6.0 cordless telephone For more support information S m CAN EN C...

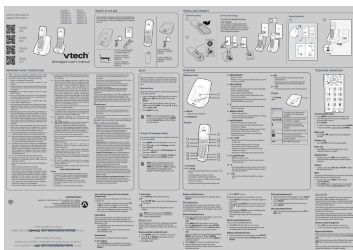
lang:en score:25 filesize: 3.58 M page_count: 2 document date: 2021-08-04



[VTEch CS6314 / VG101 DECT 6.0 Cordless Telephone User Manual](#)

Comprehensive user manual for the VTech CS6314 and VG101 series DECT 6.0 cordless telephones. Covers setup, operation, features, safety instructions, troubleshooting, and technical specifications.

lang:en score:24 filesize: 2.6 M page_count: 38 document date: 2021-12-23



[\[pdf\]](#) User Manual Installation Guide Specifications Warranty

Abridged user s manual VG101 X vcb CS6314 US CAN ACIB V1 0 220608 phones vtechcanada media products CS HS59VCB BS58VCB |||

Go to www.vtechphones.com US to register your product for enhanced warranty support and latest VTe ... 6314 US VG101 US CS6314 CS6314-2 CS6314-3 CS6314-11 CS6314-21 CS6314-31 VG101 VG101-2 VG101-3 **VG101-11** VG101-21 VG101-31 What s in the box Your telephone package contains the following items. S...

lang:en score:23 filesize: 3.05 M page_count: 2 document date: 2022-06-08



[\[pdf\]](#) Guide

Guide d utilisation abrégé version canadienne l 25 Aug 2023 — orsque vous utilisez votre équipement téléphonique des précautions de base doivent toujours être prises pour réduire les risques incendie VG101 X vcb CS6314 US CAN ACIB V1 0 220608 FR phones vtechcanada media products VG HS59VCB BS58VCB |||

Allez phones.vtechcanada.com pour les dernires nouvelles sur les produits VTech. Les spcifications ... tions sur le soutien CS6314 CS6314-2 CS6314-3 CS6314-11 CS6314-21 CS6314-31 VG101 VG101-2 VG101-3 **VG101-11** VG101-21 VG101-31 Inclus dans l emballage L emballage de votre tlphone contient les lments... lang:fr score:23 filesize: 2.95 M page_count: 2 document date: 2022-08-04

[\[pdf\]](#) Accessories Label

CS62X4 X Engraving draft 20210111 Label Artwork and Location VTech Telecommunications Ltd 80

2400 00 DECT 6 0 Cordless Telephone EW780 EW780240000

CS62X4-X Engraving draft Handset CAUTION Use Only Supplied Battery or Battery

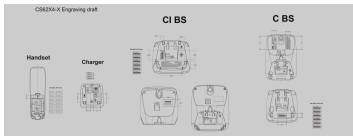
BT162342 /BT262342 F ... I: CS6224-2 SN:XXXXXXXXXXXXX Model: CS6224-21

SN:XXXXXXXXXXXXX Model: VG101 SN:XXXXXXXXXXXXX Model: **VG101-11**

SN:XXXXXXXXXXXXX Model: VG104 SN:XXXXXXXXXXXXX Model: VG104-11

SN:XXXXXXXXXXXXX Charger CS6...

lang:i-klingson **score:23** filesize: 1.27 M page_count: 1 document date: 2021-02-25



[\[pdf\]](#) User Manual Installation Guide Specifications Warranty

Abridged user s manual VG101 X sd CS6314 US CAN ACIB V1 0 220406 1 cdn web vtp media products

VG HS59VSD BS58OPP Suffix A |||

Go to www.vtechphones.com US to register your product for enhanced warranty

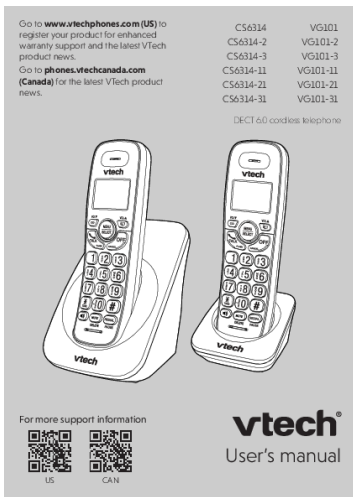
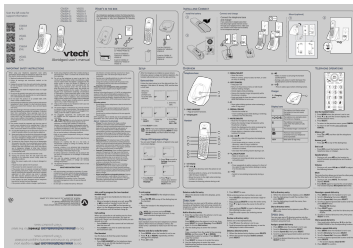
support and latest VTech ... 6314 US VG101 US CS6314 CS6314-2 CS6314-2

CS6314-11 CS6314-21 CS6314-31 VG101 VG101-2 VG101-3 **VG101-11** VG101-21

VG101-31 What s in the box Your telephone package contains the following items.

S...

lang:en **score:22** filesize: 3.35 M page_count: 2 document date: 2022-04-07



[\[pdf\]](#) User Manual Installation Guide Instructions Troubleshooting Guide Warranty

VTech Cordless Phones VG101 X CS6314 WEBCIB V1 0 210803 phones vtechcanada media products

VG |||

Go to www.vtechphones.com US to register your product for enhanced warranty

support and the latest VTech product news. Go to phones.vtechcanada.com Canada

for the latest VTech product news. CS6314 CS6314-2 CS6314-3 CS6314-11

CS6314-21 CS6314-31 VG101 VG101-2 VG101-3 **VG101-11** VG101-21 VG101-31

...

lang:en **score:18** filesize: 2.59 M page_count: 38 document date: 2021-08-03



[\[pdf\]](#) User Manual Installation Guide Instructions Troubleshooting Guide Warranty

VTech Cordless Phones CS6214 X VG101 WEBCIB V1 1 210311 phones vtechcanada media products

VG |||

Go to www.vtechphones.com US to register your product for enhanced warranty

support and the latest VTech product news. Go to phones.vtechcanada.com Canada

for the latest VTech product news. CS6214 CS6214-11 CS6214-2 CS6214-21

VG101 **VG101-11** DECT 6.0 cordless telephone BC User s manual Congra...

lang:en **score:16** filesize: 2.83 M page_count: 38 document date: 2021-03-11

Go to www.vtechphones.com (US) to register your product for enhanced warranty support and the latest VTech product news.
Go to phones.vtechcanada.com (Canada) for the latest VTech product news.

CS6214
CS6214-11
CS6214-2
CS6214-21
VG101
VG101-11

DECT 6.0 cordless telephone



vtech[®]
User's manual

[\[pdf\]](#) User Manual Installation Guide Instructions Troubleshooting Guide Warranty

User s manualv1phones vtechcanada media products CS CS6214 X VG101 WEBCIB V1 210310 |||

Go to www.vtechphones.com US to register your product for enhanced warranty

support and the latest VTech product news. Go to phones.vtechcanada.com Canada

for the latest VTech product news. CS6214 CS6214-11 CS6214-2 CS6214-21

VG101 **VG101-11** DECT 6.0 cordless telephone BC User s manual Cong...

lang:en score:11 filesize: 2.83 M page_count: 38 document date: 2021-03-10