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TCL 50P638

TCL 50P638 50-inch 4K Ultra HD LED TV User Manual

Model: 50P638 | Manufacturer Model Number: 5901292518196

INTRODUCTION

Thank you for choosing the TCL 50P638 50-inch 4K Ultra HD LED TV. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new television. Please read this manual thoroughly before using the product to ensure safe and correct operation. Keep this manual for future reference.

SAFETY INFORMATION

To reduce the risk of electric shock, fire, or damage to the television, always follow these basic safety precautions:

- Do not expose the TV to rain or moisture.
- Do not open the TV casing; refer all servicing to qualified personnel.
- Ensure proper ventilation around the TV.
- Protect the power cord from being walked on or pinched.
- Unplug the TV during lightning storms or when unused for long periods.
- Keep the TV away from heat sources and direct sunlight.

PACKAGE CONTENTS

Before proceeding with the setup, please check that all items are present in the package:

- TCL 50P638 50-inch 4K Ultra HD LED TV
- Remote Control
- Power Cord
- TV Stand (2 pieces) and Screws
- User Manual (this document)
- Quick Start Guide

SETUP

1. Unpacking

Carefully remove the TV from its packaging. It is recommended to have two people for this process due to the size and weight of the television. Place the TV screen-down on a soft, flat surface (e.g., a blanket or foam) to prevent scratches.



Image: Front view of the TCL 50P638 50-inch 4K Ultra HD LED TV, showcasing its slim bezel and vibrant display. The screen displays colorful abstract art, and the TCL logo is visible on the bottom bezel. The TV is supported by two small feet.

2. Stand Installation

1. Identify the left and right stand pieces.
2. Align each stand piece with the corresponding screw holes on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are tightened firmly.
4. Carefully lift the TV to an upright position on a stable, flat surface.

3. Wall Mounting (Optional)

If you plan to wall mount your TV, remove the stand pieces. Refer to the instructions provided with your wall mount bracket for proper installation. Ensure the wall mount is compatible with VESA standards for a 50-inch TV and can support the TV's weight (approximately 11.1 kg).

4. Connecting Peripherals

Connect your devices to the TV using the appropriate ports:

- **Power:** Connect the power cord to the TV's power input and then to a wall outlet.
- **HDMI:** For Blu-ray players, game consoles, or set-top boxes.
- **Antenna/Cable:** For over-the-air broadcasts or cable TV.
- **USB:** For external storage devices.
- **Ethernet:** For a wired internet connection.

5. Initial Power On & First-Time Setup

1. Plug in the TV and press the power button on the remote control or the TV itself.
2. Follow the on-screen instructions to select your language, country, and time zone.
3. Connect to your Wi-Fi network by selecting your network and entering the password.
4. Sign in with your Google account to access Google TV features and apps.
5. Perform a channel scan if you are using an antenna or cable connection.

OPERATING

1. Remote Control Overview

Familiarize yourself with the remote control buttons. Typical buttons include Power, Input, Volume Up/Down, Channel Up/Down, Navigation (Up, Down, Left, Right, OK), Back, Home, and dedicated app buttons.

2. Basic Functions

- **Power On/Off:** Press the **Power** button.
- **Volume Adjustment:** Use the **Volume +/-** buttons.

- **Channel Change:** Use the **Channel +/-** buttons.

3. Input Source Selection

Press the **Input** button on your remote to cycle through available input sources (e.g., HDMI 1, HDMI 2, TV, USB). Select the desired source using the navigation buttons and **OK**.

4. Smart TV Features (Google TV)

Press the **Home** button to access the Google TV interface. From here, you can:

- Browse and launch installed applications (e.g., Netflix, YouTube).
- Discover new content and recommendations.
- Access settings and customize your TV experience.
- Use voice commands via the remote control (if supported).

5. Picture and Sound Settings

Navigate to the **Settings** menu (usually accessible via the Home screen or a dedicated button on the remote) to adjust:

- **Picture Modes:** Standard, Dynamic, Movie, Sport, etc.
- **Brightness, Contrast, Color, Sharpness:** Fine-tune display quality.
- **Sound Modes:** Standard, Music, Movie, Speech, etc.
- **Equalizer:** Adjust audio frequencies.

6. Network Connection

To connect to the internet:

- **Wi-Fi:** Go to **Settings > Network & Internet > Wi-Fi**, select your network, and enter the password.
- **Ethernet:** Connect an Ethernet cable from your router to the TV's LAN port. The TV should automatically detect the wired connection.

MAINTENANCE

1. Cleaning

- **Screen:** Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn marks, use a screen cleaner specifically designed for TVs, applied to the cloth, not directly to the screen.
- **Casing:** Wipe the TV casing with a soft, dry cloth. Avoid using abrasive cleaners or solvents.
- Always unplug the TV before cleaning.

2. Software Updates

To ensure optimal performance and access to the latest features, regularly check for software updates:

- Go to **Settings > System > About > System update**.
- Follow the on-screen prompts to download and install any available updates. Do not power off the TV during an update.

3. Storage

If you need to store the TV for an extended period, pack it in its original packaging or a similar protective box. Store it in a dry, cool place, away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Before contacting customer support, try these common troubleshooting steps:

Problem	Possible Solution
No power	• Ensure the power cord is securely plugged into both the TV and the wall outlet. • Check if the wall outlet is working by plugging in another device. • Try pressing the power button on the TV itself, not just the remote.
No picture, but sound is present	• Check the input source. Ensure it matches the device connected (e.g., HDMI 1). • Verify the HDMI cable connection. Try a different HDMI cable or port. • Restart the connected device.
No sound, but picture is present	• Increase the volume on both the TV and any connected audio devices. • Check audio settings in the TV menu. Ensure Mute is off. • If using external speakers, ensure they are properly connected and powered on.
Remote control not working	• Replace the batteries in the remote control. • Ensure there are no obstructions between the remote and the TV's IR sensor. • If it's a Bluetooth remote, try re-pairing it (refer to TV settings).
Network connection issues	• Restart your Wi-Fi router/modem. • Go to Settings > Network & Internet and try reconnecting to your network. • If using Wi-Fi, try a wired Ethernet connection if possible.

Factory Reset

If problems persist, a factory reset may resolve them. This will erase all personal settings and installed apps. Go to**Settings > System > About > Reset > Factory data reset** and confirm.

SPECIFICATIONS

Feature	Detail
Brand	TCL
Model Name	50P638
Manufacturer Model Number	5901292518196
Screen Size	50 inches
Resolution	4K Ultra HD
Display Technology	LED
Product Dimensions (L x W x H)	50 x 50 x 28 cm
Item Weight	11.1 Kilograms

Feature	Detail
Operating System	Google TV

WARRANTY AND SUPPORT

Your TCL 50P638 TV comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including the warranty period and coverage details. For technical support, service inquiries, or to obtain replacement parts, please visit the official TCL support website or contact their customer service department. Contact information can typically be found on the TCL website or in your product documentation. For the most up-to-date support information, please visit: [TCL Official Support](#)

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