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## JVC HA-Z37W-B-E

# JVC HA-Z37W-B Wireless Bluetooth On Ear Headphones User Manual

Model: HA-Z37W-B-E

## Introduction

Thank you for purchasing the JVC HA-Z37W-B Wireless Bluetooth On Ear Headphones. These headphones are designed to provide a comfortable and high-quality audio experience with up to 35 hours of listening time. They feature a comfortable, foldable, and compact design, along with multi-point connectivity and a microphone mute function, making them ideal for various uses including web conferencing and calls. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your headphones.




Image: JVC HA-Z37W-B Wireless Bluetooth On Ear Headphones, showcasing their sleek black design and on-ear form factor.

## Setup

### 1. Charging the Headphones

Before first use, fully charge the headphones. A full charge takes approximately 3 hours and provides up to 35 hours of listening time.

- Connect the provided USB charging cable to the charging port on the headphones.
- Connect the other end of the USB cable to a USB power adapter (not included) or a computer's USB port.
- The charging indicator light will illuminate during charging and turn off when charging is complete.




Image: Illustration highlighting the impressive 35-hour battery life and the efficient 3-hour charging time of the JVC HA-Z37W-B headphones.

## 2. Bluetooth Pairing

To connect your headphones to a device via Bluetooth 5.2:

1. Ensure the headphones are powered off.
2. Press and hold the power button until the indicator light flashes rapidly (usually blue and red), indicating pairing mode.
3. On your device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.
4. Select "JVC HA-Z37W-B" from the list of found devices.
5. Once connected, the indicator light will typically turn solid blue or flash slowly.

## 3. Multi-Point Connection

The headphones support multi-point connection, allowing you to connect to two devices simultaneously (e.g., a smartphone and a laptop) and switch between them easily.

- Pair the headphones with the first device as described above.
- Disable Bluetooth on the first device temporarily.
- Put the headphones back into pairing mode and pair them with the second device.
- Re-enable Bluetooth on the first device. The headphones should now be connected to both devices.
- Audio will automatically switch to the device that is actively playing sound or receiving a call.

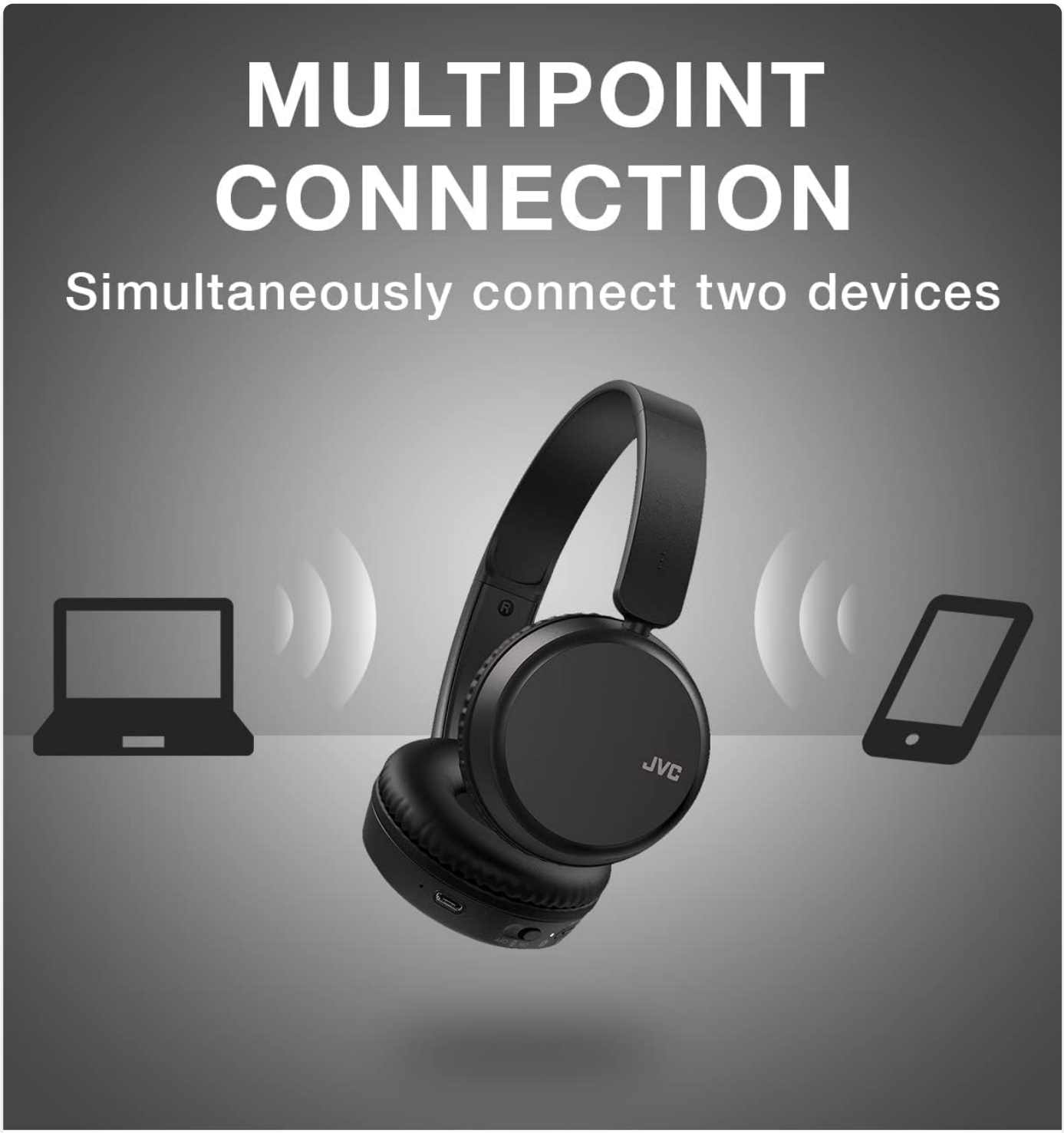



Image: Visual representation of the multipoint connection feature, showing the JVC HA-Z37W-B headphones simultaneously linked to a laptop and a smartphone.

## Operating Instructions

### 1. Power On/Off

- **Power On:** Press and hold the power button until the indicator light illuminates.
- **Power Off:** Press and hold the power button until the indicator light turns off.

## 2. Basic Controls

The headphones feature intuitive controls located on the earcups:

- **Play/Pause:** Press the multi-function button once.
- **Volume Up:** Press the '+' button.
- **Volume Down:** Press the '-' button.
- **Next Track:** Press and hold the '+' button.
- **Previous Track:** Press and hold the '-' button.

## 3. Sound Modes (3EQ)

The headphones offer three distinct sound modes to enhance your listening experience:

- **Bass Mode:** Emphasizes low frequencies for a powerful, deep bass sound.
- **Clear Mode:** Enhances vocal clarity and high frequencies.
- **Normal Mode:** Provides a balanced audio profile.

To switch between sound modes, press the 'SOUND' button located on the earcup.

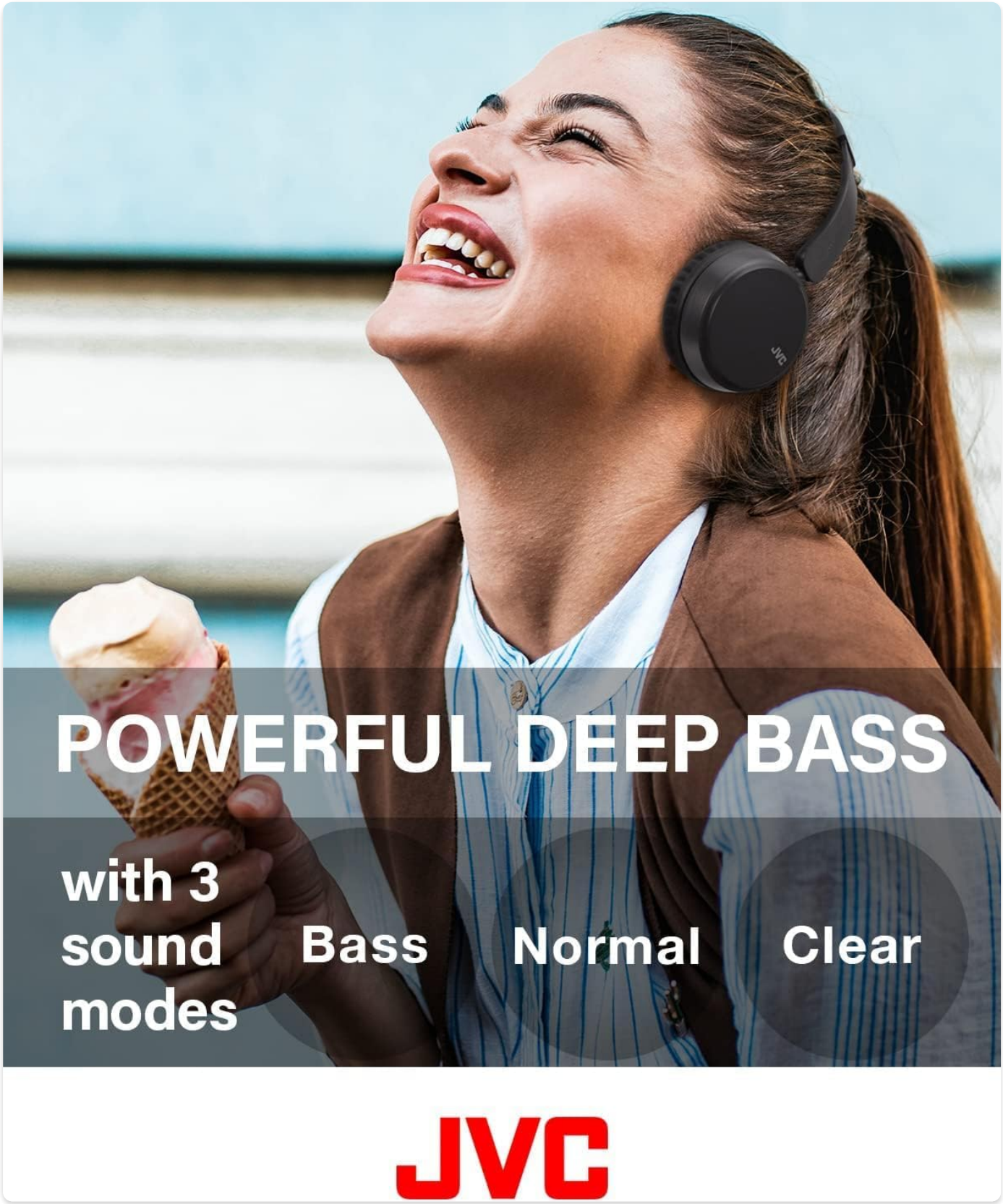



Image: A visual demonstrating the 'Powerful Deep Bass' feature and the three selectable sound modes: Bass, Normal, and Clear.

## 4. Call Management

- **Answer/End Call:** Press the multi-function button once.
- **Reject Call:** Press and hold the multi-function button.
- **Microphone Mute:** During a call or web conference, press the 'MIC MUTE' button to mute or unmute your microphone. This is particularly useful for privacy during online meetings.

## 5. Voice Assistant

Activate your device's voice assistant (e.g., Siri, Google Assistant) by pressing the dedicated voice assistant button on the earcup.




Image: Detailed view of the JVC HA-Z37W-B headphone earcup, highlighting the controls for 3EQ sound modes, microphone mute, and voice assistant activation.

## Maintenance

Proper care ensures the longevity and optimal performance of your headphones.

- **Cleaning:** Wipe the headphones with a soft, dry cloth. Do not use abrasive cleaners or solvents. Avoid getting moisture into the ports.

- **Storage:** When not in use, store the headphones in a cool, dry place, away from direct sunlight and extreme temperatures. The foldable design allows for compact storage.
- **Battery Care:** To maintain battery health, avoid fully discharging the battery frequently. Charge the headphones regularly, even if not used for extended periods.
- **Handling:** Handle the headphones gently. Avoid dropping them or subjecting them to strong impacts.

## Troubleshooting

If you encounter issues with your JVC HA-Z37W-B headphones, refer to the following common solutions:

| Problem | Possible Cause | Solution |
|---|---|---|
| Headphones do not power on. | Battery is depleted. | Charge the headphones fully. |
| Cannot pair with device. | Headphones not in pairing mode; Bluetooth off on device; device list full. | Ensure headphones are in pairing mode. Turn Bluetooth on/off on device. Clear device's Bluetooth history and try again. |
| No sound or low volume. | Volume too low; headphones not connected; incorrect audio output. | Increase volume on headphones and device. Reconnect headphones. Check device's audio output settings. |
| Microphone not working. | Microphone muted; incorrect input device selected. | Ensure microphone is not muted. Check device's audio input settings. |
| Connection drops frequently. | Interference; device too far. | Move closer to the connected device. Avoid areas with strong Wi-Fi or other Bluetooth signals. |

## Factory Reset

If issues persist, a factory reset may resolve them. Refer to the official JVC support website or contact customer service for specific reset instructions for your model.

## Specifications

| Feature | Detail |
|---|---|
| Model Name | HA-Z37W-B-E |
| Color | Black |
| Headphones Ear Placement | On Ear |
| Connectivity Technology | Bluetooth, Wireless (Bluetooth 5.2) |
| Battery Life | Up to 35 hours |
| Battery Charge Time | Approximately 3 hours |
| Item Weight | 157 Grams |
| Product Dimensions | 15 x 8 x 18 cm |

| Feature | Detail |
| --- | --- |
| Material | Plastic |
| Control Method | Remote, Voice Control |
| Included Components | Cable |

## Warranty and Support

For warranty information, technical support, or service inquiries, please refer to the official JVC website or contact JVC customer service in your region. Keep your proof of purchase for warranty claims.
**JVC Official Website:** www.jvc.com

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Example: How do I reset this device or fix this error?

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Model number, symptoms, what you tried, or the section of the manual you are using.

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